

**STATE OF CALIFORNIA**  
**CALIFORNIA HOUSING FINANCE AGENCY**

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**BOARD OF DIRECTORS**  
**PUBLIC MEETING**

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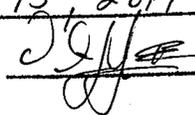
**Burbank Airport Marriott & Convention Center**  
**2500 Hollywood Way, Pasadena Room**  
**Burbank, California**

**Monday, March 17, 2014**  
**10:00 a.m. to 12:30 p.m.**

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Minutes approved by the Board  
of Directors at its meeting held:

May 13, 2014

Attest: 

Reported By: YVONNE K. FENNER, CSR #10909, RPR

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**A P P E A R A N C E S****Board of Directors Present:**

MATTHEW JACOBS, Chairperson  
Co-Managing Partner  
Bulldog Partners, LLC

ANNA CABALLERO  
Secretary  
Business, Consumer Services & Housing Agency  
State of California

CLAUDIA CAPPIO  
Executive Director  
California Housing Finance Agency  
State of California

KATIE CARROLL  
for Bill Lockyer  
State Treasurer  
State of California

THERESA GUNN  
Deputy Secretary, Farm and Home Loan Division  
CalVet Home Loans  
State of California

JONATHAN HUNTER  
Managing Director, Region 2  
Corporation for Supportive Housing

TIA BOATMAN PATTERSON  
General Counsel  
Sacramento Housing & Redevelopment Agency

PRESTON PRINCE  
CEO & Executive Director  
Fresno Housing Authority

DALILA SOTELO  
Principal  
The Sotelo Group

**A P P E A R A N C E S****Participating CalHFA Staff:**

SHERYL ANGST  
Housing Finance Specialist

KENNETH H. GIEBEL  
Director of Marketing

TIM HSU  
Director of Financing

VICTOR J. JAMES  
General Counsel

JOJO OJIMA  
Office of the General Counsel  
Legal Division

RICK OKIKAWA  
Programs Administrator

JACKLYNNE M. RILEY  
Director  
Administration Division

ANTHONY SERTICH  
Manager  
Financing Risk Division

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**Public Testimony:**

PETE SERBANTES  
HomeStrong USA

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## CalHFA Board of Directors Meeting – March 17, 2014

1 BE IT REMEMBERED that on Monday, March 17,  
2 2014, commencing at the hour of 10:00 a.m., at the  
3 Burbank Airport Marriott Hotel & Convention Center, 2500  
4 Hollywood Way, Pasadena Room, Burbank, California,  
5 before me, YVONNE K. FENNER, CSR #10909, RPR, the  
6 following proceedings were held:

7 ---o0o---

8 CHAIRPERSON JACOBS: I'm going to call to  
9 order -- first of all, welcome, everyone, and I'm going  
10 to call to order the March 17th, 2014 meeting of the  
11 California Housing Finance Agency Board of Directors.  
12 Welcome, everybody. Sorry for the little earthquake.  
13 That's L.A.'s way of saying we love you.

14 I'm going to pass around for people. We've got  
15 parking ticket vouchers. I'm going to pass these around  
16 going this way.

17 ---o0o---

18 **Item 1. Roll Call.**

19 CHAIRPERSON JACOBS: All right. Let's, JoJo,  
20 start with the roll call.

21 MS. OJIMA: Thank you.

22 Ms. Caballero.

23 MS. CABALLERO: Present.

24 MS. OJIMA: Mr. Deems.

25 (No audible response.)

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1 MS. OJIMA: Ms. Falk.  
2 (No audible response.)  
3 MS. OJIMA: Ms. Gunn for Mr. Gravett.  
4 MS. GUNN: Present.  
5 MS. OJIMA: Mr. Gunning.  
6 (No audible response.)  
7 MS. OJIMA: Mr. Hunter.  
8 MR. HUNTER: Present.  
9 MS. OJIMA: Ms. Carroll for Mr. Lockyer.  
10 MS. CARROLL: Here.  
11 MS. OJIMA: Ms. Patterson.  
12 MS. PATTERSON: Here.  
13 MS. OJIMA: Mr. Prince.  
14 MR. PRINCE: Here.  
15 MS. OJIMA: Ms. Sotelo.  
16 MS. SOTELO: Present.  
17 MS. OJIMA: Mr. Alex.  
18 (No audible response.)  
19 MS. OJIMA: Mr. Cohen.  
20 (No audible response.)  
21 MS. OJIMA: Ms. Cappio.  
22 MS. CAPPPIO: Here.  
23 MS. OJIMA: Mr. Jacobs.  
24 CHAIRPERSON JACOBS: Here.  
25 MS. OJIMA: We have a quorum.



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1 MS. PATTERSON: Aye.

2 MS. OJIMA: Mr. Prince.

3 MR. PRINCE: Aye.

4 MS. OJIMA: Ms. Sotelo.

5 MS. SOTELO: Aye.

6 MS. OJIMA: Mr. Jacobs.

7 CHAIRPERSON JACOBS: Aye.

8 MS. OJIMA: The minutes have been approved.

9 CHAIRPERSON JACOBS: Great. Thank you, JoJo.

10 --o0o--

11 **Item 3. Chairman/Executive Director comments.**

12 CHAIRPERSON JACOBS: I think just before we get  
13 into this meeting, I do want to encourage people to ask  
14 questions. The main reason we are here is to ask  
15 questions, make sure that we are really comfortable with  
16 the way that policy is moving forward, make sure we're  
17 comfortable with what the Agency is doing and that we're  
18 doing the right kinds of policies to promote home  
19 ownership and affordable housing in the state of  
20 California.

21 Does anyone have any additions to the agenda or  
22 any changes, new items?

23 If you wouldn't mind just introducing yourself,  
24 Theresa Gunn, please. Just tell everyone a little bit  
25 about who you are and...

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1 MS. GUNN: All right. Theresa Gunn. I'm the  
2 deputy secretary for the Farm and Home Loan Division of  
3 CalVet. I have recently taken this assignment, just  
4 about a year ago. Before that I spent about 13 years in  
5 the Department of Finance, ten of which were in the  
6 capital outlay assignment with a majority of the state  
7 under my belt, pretty much everything except housing and  
8 parks. And before that I was in private industry.

9 CHAIRPERSON JACOBS: Great, thanks. Welcome and  
10 look forward to working with you.

11 Does the executive director have any comments at  
12 this time before we --

13 MS. CAPPPIO: Just a few.

14 CHAIRPERSON JACOBS: -- jump in?

15 MS. CAPPPIO: Good morning. Happy St. Patrick's  
16 Day. I think instead of L.A. welcoming in -- the  
17 earthquake welcoming us to L.A., maybe it was a happy  
18 St. Patrick's Day earthquake.

19 So --

20 MR. PRINCE: The epicenter was in Westwood, and  
21 as a Bruin I think it was just UCLA, like --

22 MS. CAPPPIO: That's right.

23 MR. PRINCE: -- a bunch of fans just kicking  
24 off --

25 MS. CAPPPIO: Maybe that's a good omen.

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1 MR. PRINCE: I think so.

2 MS. CAPPPIO: I'll trade --

3 MR. PRINCE: I'm taking it.

4 MS. CAPPPIO: Could we trade bracket predictions  
5 later? I'm after that billion dollars.

6 MR. PRINCE: I have UCLA winning it all.

7 MS. CAPPPIO: Anyway, in all seriousness, a  
8 report on the cost study is -- I know I sound like a  
9 broken record -- we continue to work on that study.  
10 I -- if it's going to result in my injury or death, it  
11 will be out by our March meeting -- I mean by our May  
12 meeting. And we just continue to refine and revise it  
13 to make sure that we have the most accurate data and  
14 analysis in there.

15 I want to report that there's a new agency  
16 deputy secretary for housing at Business and Consumer  
17 Services. Her name is Susan Riggs, and she most  
18 recently was the executive director of the San Diego  
19 Housing Federation. She's got a lot of good experience,  
20 and she's a great new addition to the housing issue --  
21 issue area in Sacramento, and we look forward to working  
22 with her.

23 We have news about Moody's ratings. As you may  
24 know, at the January meeting they were still working on  
25 their analysis, and we have some good news, although not

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1 as good as we would have hoped, but, hey, anything is --  
2 is good. In terms of the single-family bond fund, that  
3 remained -- the rating remained unchanged, but the  
4 outlook went from negative to positive. In terms of the  
5 general obligation rating, that remained unchanged but  
6 the outlook went from negative to stable. And the  
7 multiple-family bond fund was put on watch for an  
8 upgrade, and they -- Moody's indicated that they were  
9 hopeful that the general obligation and multiple-family  
10 fund could be decoupled, which is very strategic for us  
11 in unwinding ourselves from the temporary liquidity --  
12 not problem, the temporary liquidity program with the  
13 Treasurer.

14 So I end my remarks there, would be glad to take  
15 any questions or comments.

16 CHAIRPERSON JACOBS: We've got time for members  
17 of the public towards the end of the meeting, but if  
18 there's any member of the public who's here who has a  
19 time pressure and would like to address the Board now,  
20 this would be a great time.

21 --o0o--

22 **Item 4. Discussion, recommendation and possible action**  
23 **regarding the adoption of a resolution**  
24 **authorizing the Agency's single family bond**  
25 **indentures, the issuance of single family bonds,**

1           **short term credit facilities for homeownership**  
2           **purposes, and related financial agreements and**  
3           **contracts for services. (Resolution 14-01)**

4           CHAIRPERSON JACOBS: All right. Seeing none,  
5           let's move on to agenda item 4. Is Tim going to be  
6           presenting this?

7           MR. HSU: Good morning, Mr. Chairman. Good  
8           morning, Members of the Board. This is a little bit of  
9           a different setting from the last time. I kind of feel  
10          like this whole setting kind of shrunk, like Alice in  
11          Wonderland.

12          I'd like to continue the comment that Claudia  
13          had on our rating actions recently from Moody's. I just  
14          thought that this was a good way to illustrate how far  
15          we have come. You can see -- what you have in front of  
16          you on page 2 is a history of our ratings from Moody's  
17          over the last five or six years. You can see that in  
18          that 2009-to-2011 era, which coincides with the  
19          financial crisis, things were quite difficult for the  
20          Agency. And we were able to stabilize our ratings with  
21          the 2013 update maintaining the same rating, and this  
22          year, we also kept the same rating.

23          The changes this year are very subtle, but  
24          positive nonetheless. Our outlook for HMRB, despite the  
25          fact that it stayed the same rating, the outlook would

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1 change to positive. We had a negative outlook before.  
2 And for our general obligation, the rating stayed the  
3 same, just like Claudia mentioned, A3, but the outlook  
4 was changed to stable. The Multi-Family III rating is  
5 on a watch for upgrade, and we're hopeful that that will  
6 conclude sometime this month.

7 And here's the history. This is a chart I  
8 showed you at the January Board meeting. The one thing  
9 that we are -- we are very delighted that S&P did for us  
10 is this whole idea that I've shown you previously of  
11 this decoupling. Decoupling, that is the rating of the  
12 general obligation being different from the rating of  
13 the Multi-Family III.

14 And that's important for several reasons, one,  
15 that Claudia mentioned, which is that our TCLP program  
16 is housed in this Multi-Family III indenture, so having  
17 a much better credit rating there will improve our  
18 options in exiting the program next year. So I thought  
19 that this is something that I sort of find helpful as I  
20 think about our ratings over time, and I hope you find  
21 it to be helpful as well.

22 So without further ado, agenda item 4. One of  
23 the key actions that the Board takes every year in March  
24 is passing or authorizing the financing resolutions for  
25 staff. And the resolutions that the Board authorizes

1 are in three parts. There's one for single family, one  
2 for multi-family and also one to apply for private  
3 activity volume cap from CDLAC.

4 At the January Board meeting, I had mentioned  
5 that we would include the hedging piece in the  
6 resolutions. I believe we sent out an e-mail to  
7 clarify. This was a question raised by Katie, so thank  
8 you, Katie. We sent out an e-mail around to clarify  
9 that the resolutions that are in front of you do not  
10 include this hedging piece. At the January Board  
11 meeting, we felt that there numerous questions raised.  
12 Janet had asked a question about maximum loss allowance,  
13 and the Secretary had asked about having a more in-depth  
14 discussion about risks, and I believe Dalila also asked  
15 about having more of a focus on the operational risks.

16 So we felt that with these questions and  
17 concerns still bubbling that it's best that we continue  
18 in the dialogue with the Board. And if and when the  
19 Board is ready and comfortable, we'll introduce  
20 amendments that are resolutions at a later point during  
21 the year. We just felt that that way we didn't make you  
22 feel as if we are rushing this through, and you had the  
23 proper time and also space to consider these questions.

24 So the resolutions, again, do not include the  
25 hedging piece. And after we pass the -- after we ask

1 you to authorize the resolutions, we'll continue the  
2 dialogue. And Tony is going to be the person who will  
3 have the fun to introduce the hedging policies and also  
4 the discussion about risks at a later point.

5 So first, the resolution on single family. In  
6 general, the financing resolutions themselves are broken  
7 out in three parts. The first part authorizes the  
8 issuance of what we refer to as debt management bonds.  
9 So these are refunding bonds that would help us continue  
10 to deleverage our balance sheet.

11 And the reason why this provision -- I  
12 highlighted sort of key provisions on the slide. The  
13 reason why this provision of giving us the flexibility  
14 to deposit another \$50 million to facilitate the  
15 restructuring is that about two-thirds of our loans  
16 inside these single-family bonds are still  
17 conventionally insured. And these are the loans that  
18 over the last four or five years that we have sustained  
19 some losses on.

20 So, for example, about two years ago, two  
21 summers ago, we did a refunding of about \$466 million,  
22 and for that deal, we had to pledge nearly \$50 million  
23 to facilitate the refunding getting done. By getting it  
24 done we mean achieve a certain rating so that the sale  
25 of the bonds is viable.

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1           And the second section of the resolution is  
2           authorizing the issuance of new bonds. So at the  
3           January Board meeting, we had talked about this idea  
4           that, well, at the moment we're delivering all the  
5           mortgage-backed securities that we're originating into  
6           the mortgage market. But if at a later point we decided  
7           to keep some of these mortgage-backed securities and  
8           issue our own bonds to purchase those mortgage-backed  
9           securities, we can create an annuity so that we can have  
10          more clarity about the future of the Agency. So those  
11          new bonds that we might potentially issue comes from  
12          this section of the resolution.

13           And the third section of the resolution deals  
14          with all the related documents to do one and two. So if  
15          we're executing certain financial statements, financial  
16          contracts, or let's say offering documents or disclosure  
17          documents related to either the debt management bonds or  
18          the new bonds, the third section authorizes staff to be  
19          able to execute those kind of documents.

20           If you have any questions, I can answer them.

21          CHAIRPERSON JACOBS: Ms. Sotelo.

22          MS. SOTELO: Thank you so much, Tim. I just had  
23          a brief question. In your staff report you mentioned  
24          200 million for operating capital. And I wasn't sure  
25          where in the resolution that was authorized and what

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1 that 200 million is for. Is that -- can you explain a  
2 little bit more about that?

3 MR. HSU: I believe the section you're talking  
4 about, is that in section 3?

5 MS. SOTELO: Section 3, short-term credit  
6 facilities and 200 million in operating.

7 MR. HSU: So under section 3, there's also that  
8 \$200 million. So at the January Board, I had talked  
9 about that. At the moment the loans that we're making  
10 are going into these mortgage-backed securities and,  
11 again, delivered into the mortgage market. So if we  
12 decided to issue bonds against -- issue -- if we decided  
13 to issue bonds and purchase these mortgage-backed  
14 securities so that we're creating an annuity and then  
15 building our balance sheet then, it's quite possible  
16 that after the mortgage-backed security is being made or  
17 created, that there is a time gap between the  
18 securitization of the MBS to the issuance of the bond,  
19 and that gap could require us to go out there and get a  
20 warehouse line.

21 So if we get a secured warehouse line, meaning  
22 that we say that we'll give you these MBSs and you give  
23 us a warehouse line, we know something like that is  
24 viable. And that speaks to this ability to go out there  
25 and get these warehouse lines so that we could be

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1       warehousing our loans over time with like a line of  
2       credit for that purpose.

3               So the \$200 million, the way we ask the Board to  
4       authorize this is that it's \$200 million both single  
5       family and multi-family.

6               MS. SOTELO: Thank you.

7               CHAIRPERSON JACOBS: Just one question. Given  
8       our projections internally for the way the Agency is  
9       going to grow, is this size anticipating a growth we  
10      might see as the health of the State recovers a little  
11      bit?

12              MR. HSU: I think it's -- it's adequate for now.  
13      And to be fair, the warehouse lines that we used to have  
14      in the aggregate was much higher than this. I want to  
15      say that we had almost half-a-billion-dollar warehouse  
16      line at some point. We had two sources, one from the  
17      State and one from a private bank. And together,  
18      combined at its peak, we probably had close to \$450  
19      million.

20              So at the moment, the originations that we have  
21      out of multi-family, I think at some point -- we talked  
22      to the Board about this last year -- we're able to  
23      warehouse those loans with internal resources. Where  
24      this I think really -- where I see this coming into play  
25      in sort of a viable fashion is this idea that if we are

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1 starting to get a lot of MBSs delivered on a monthly  
2 basis. At the January Board meeting I had mentioned  
3 that our threshold is roughly about \$20 million a month.  
4 Once we start seeing that number getting close and we  
5 are contemplating issuing bonds, we probably should  
6 engage in a serious discussion with -- the people that  
7 we have started some conversation with is the Federal  
8 Loan Bank of San Francisco. We should probably sort of  
9 consummate that transaction of saying, okay, well, we  
10 would like to get this warehouse line from you so that  
11 we can warehouse these MBSs.

12 So we like to think that at some point we're  
13 going to blow through that number, but at the moment I  
14 think that's enough.

15 MS. CAPPPIO: But, Tim, if we did, we'd come back  
16 to the Board.

17 MR. HSU: Oh, yeah. And that would be a very  
18 happy day.

19 MS. CAPPPIO: Exactly.

20 MR. HSU: For everyone.

21 CHAIRPERSON JACOBS: We're optimistic.

22 Any other questions?

23 We've got, what's this, 14-01, I believe.

24 MR. HUNTER: I move adoption of Resolution  
25 14-01.

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1 CHAIRPERSON JACOBS: Great.  
2 MS. SOTELO: I'll second.  
3 CHAIRPERSON JACOBS: JoJo.  
4 MS. OJIMA: Ms. Sotelo was the second?  
5 MS. SOTELO: Yes.  
6 MS. OJIMA: Thank you.  
7 Ms. Caballero.  
8 MS. CABALLERO: Aye.  
9 MS. OJIMA: Ms. Gunn.  
10 MS. GUNN: Aye.  
11 MS. OJIMA: Mr. Hunter.  
12 MR. HUNTER: Aye.  
13 MS. OJIMA: Ms. Carroll.  
14 MS. CARROLL: Aye.  
15 MS. OJIMA: Ms. Patterson.  
16 MS. PATTERSON: Aye.  
17 MS. OJIMA: Mr. Prince.  
18 MR. PRINCE: Aye.  
19 MS. OJIMA: Ms. Sotelo.  
20 MS. SOTELO: Aye.  
21 MS. OJIMA: Mr. Jacobs.  
22 CHAIRPERSON JACOBS: Aye.  
23 MS. OJIMA: Resolution 14-01 has been approved.  
24 MR. HSU: Thank you.  
25 --o0o--

1       **Item 5. Discussion, recommendation and possible action**  
2               **regarding the adoption of a resolution**  
3               **authorizing the Agency's multifamily bond**  
4               **indentures, the issuance of multifamily bonds,**  
5               **short term credit facilities for multifamily**  
6               **purposes, and related financial agreements and**  
7               **contracts for services. (Resolution 14-02)**

8               CHAIRPERSON JACOBS: Tim, you're up. Item No.  
9               5.

10              MR. HSU: Yes. Let's try this again.

11              So agenda item 5 is the multi-family financing  
12              resolution. And the multi-family resolution is  
13              structured much the same way as the single-family  
14              resolution. It has three sections. Section one deals  
15              with the debt management bonds or refunding bonds,  
16              again, to continue -- to continue to restructure or  
17              deleverage our balance sheet. Section two deals with  
18              new money bonds. And section three deals with all the  
19              related documents to do one and two.

20              A couple of things I highlight here is that --  
21              is sort of the differences with the single family. In  
22              the multi-family side, there's this sort of whole idea  
23              of conduit transactions versus nonconduit transactions.  
24              So for the nonconduit transactions, which is the loans  
25              that -- for example, that we brought to the Board back

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1 in November, those transactions we have in the  
2 resolution stipulated that we would at least get the FHA  
3 risk share insurance on these loans and that throughout  
4 the single- and multi-family resolutions we have  
5 stipulations that they ought to be fixed-rate bonds and  
6 we're not going to use any more swaps.

7 On the conduit side of the equation for  
8 multi-family where the Agency is not putting our own  
9 credit on the transactions, there the structure of the  
10 transaction could be more flexible because we're not  
11 using our own credit to box up those transactions.

12 I would also note one more thing, which is that  
13 this is a little bit subtle, but we also reintroduced  
14 Multi-Family III. As we talked about, Multi-Family III  
15 was upgraded by S&P by four notches back in December,  
16 and now it's on watch for upgrade with Moody's. Last  
17 year when we passed the financing resolution for  
18 multi-family, we did not include Multi-Family III as  
19 part of the list of indentures that could be issuing new  
20 bonds for new deals. With these upgrades that we've  
21 gotten recently, we have reintroduced Multi-Family III  
22 back into the list of indentures that could fund new  
23 deals.

24 That's for a couple reasons. One is that the  
25 indenture is very, very strong and that if we use these

1 legacy indentures, it could be more capital efficient  
2 because there's a lot of capital sitting inside these  
3 indentures already. We don't have to pluck out money  
4 from, let's say, unencumbered sources to put it into  
5 this place that we can't really touch for the next 30  
6 years. It's more capital -- it's more capital  
7 efficient to use old, big, large indentures like that.  
8 So that's one.

9           And two is that we are trying to get people to  
10 focus on the strength of this credit. And when we sell  
11 bonds, the capital markets tend to pay attention because  
12 of the disclosure documents and because there's a need  
13 to market bonds. Getting people to focus on  
14 Multi-Family III will also highlight the strength and  
15 then increase -- or let's say improve -- the options  
16 that we will have next year as we exit TCLP because some  
17 of these credits that we have that have had TCLP on  
18 them, they haven't gone into the marketplace for quite  
19 some time.

20           And then sometimes they're sort of sitting there  
21 out of sight, out of mind kind of thing. People are not  
22 really paying attention to these credits, and we need to  
23 start -- although the end of next year is not all that  
24 far away, we need to start sort of changing these  
25 narratives in the mind of investors so that we can get

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1 people perhaps to come to the table to help us replace  
2 TCLP next year.

3 So those are sort of the thinkings that we had  
4 in reintroducing Multi-Family III back into the equation  
5 of the new money bonds under this resolution.

6 CHAIRPERSON JACOBS: Does anyone have any  
7 questions?

8 Does anyone --

9 MS. PATTERSON: I move Resolution 14-02.

10 CHAIRPERSON JACOBS: Great. Second?

11 MR. HUNTER: I'll second.

12 CHAIRPERSON JACOBS: Okay. JoJo, is that the  
13 list?

14 MS. OJIMA: It is.

15 Ms. Caballero.

16 MS. CABALLERO: Aye.

17 MS. OJIMA: Ms. Gunn.

18 MS. GUNN: Aye.

19 MS. OJIMA: Mr. Hunter.

20 MR. HUNTER: Aye.

21 MS. OJIMA: Ms. Carroll.

22 MS. CARROLL: Aye.

23 MS. OJIMA: Ms. Patterson.

24 MS. PATTERSON: Aye.

25 MS. OJIMA: Mr. Prince.

1 MR. PRINCE: Aye.

2 MS. OJIMA: Ms. Sotelo.

3 MS. SOTELO: Aye.

4 MS. OJIMA: Mr. Jacobs.

5 CHAIRPERSON JACOBS: Aye.

6 MS. OJIMA: Resolution 14-02 has been approved.

7 --o0o--

8 **Item 6. Discussion, recommendation and possible action**  
9 **regarding the adoption of a resolution**  
10 **authorizing applications to the California Debt**  
11 **Limit Allocation Committee for private activity**  
12 **bond allocations for the Agency's homeownership**  
13 **and multifamily programs. (Resolution 14-03)**

14 CHAIRPERSON JACOBS: Great. Let's move on to  
15 CDLAC.

16 MR. HSU: All right. Two for two. Let's try  
17 for the last one here. So the last related resolution  
18 is asking the Board to authorize the staff to apply for  
19 private activity volume cap at CDLAC.

20 So on the single-family side, we have requested  
21 a \$250 million authority, and on the multi-family side  
22 we have also requested for a \$250 million authority. We  
23 currently have -- I believe we currently have \$450  
24 million of carryover volume cap for single family. It's  
25 not clear at the moment if we'll use that single-family

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1 volume cap. My -- as Matt said earlier about being  
2 optimistic and hopeful, I'm hopeful that as the  
3 origination picks up, that we could transition to this  
4 idea of warehousing MBSs, issuing bonds and rebuilding  
5 our balance sheet. I'm -- sorry? What happened? There  
6 we go. I'm hopeful that we can make that transition  
7 sometime later this year, perhaps in the fourth quarter.  
8 But it's -- it's -- there's some time between now and  
9 then.

10 On the multi-family side, that's -- that's -- if  
11 we can get to that number, that would be fantastic, but  
12 I think these are -- for the moment I would venture to  
13 say that these, both of these numbers, are a little bit  
14 on the higher side. And we tend to ask for the  
15 authority for a high number and perhaps at a later point  
16 if we deem that is too much, we apply for something  
17 less.

18 CHAIRPERSON JACOBS: Dalila.

19 MS. SOTELO: If you were finished, Tim, I just  
20 had a question about that. On the multi-family side, I  
21 think the \$250 million is appropriate. I think that if  
22 we market it aggressively and we're out there and  
23 talking to folks about it, I think that it's a good  
24 product.

25 I'm a little concerned about the single family

1 and wanted to talk with you about what are the downsides  
2 of asking for such a large amount and not being able to  
3 utilize it. Does it have expiration, or does it have,  
4 you know, any negativity in terms of perception on the  
5 CDLAC side if we ask for so much authority and not use  
6 it?

7 MR. HSU: I think that's a real risk. I think  
8 that if we ask for volume cap and not use it, it doesn't  
9 reflect well on the Agency. The single-family volume  
10 cap for the Agency, we do get to carry over for three  
11 years, so we do have some time to complete its use, if  
12 we don't end up using it all next year.

13 One of the things that we have been doing with  
14 some of the old volume cap that we haven't gotten around  
15 to use is that we turn them into MCCs. So there's sort  
16 of like a second life, if you will, of these volume cap  
17 if we don't use them for MRBs. And I think that -- if  
18 I'm not mistaken, that if we request for the volume cap  
19 and we don't use it and we don't use 80 percent of what  
20 we request for, I believe there is a small penalty. I  
21 don't quite remember what it was.

22 MS. PATTERSON: Would it be more realistic to  
23 reduce that number somewhat so that we don't run the  
24 risk of having a penalty? Or do you assume that we're  
25 going to use at least 80 percent?

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1 MR. HSU: Well, I think that if we don't get  
2 some visibility -- we tend to apply -- unlike other  
3 agencies, for example, we tend to apply for these volume  
4 caps, especially the single-family side, at the very  
5 last CDLAC meeting of the year, in the December meeting.  
6 So by that time we should have much better visibility on  
7 what is going on in terms of our origination on the  
8 single-family side. And if we are not getting the kind  
9 of traction that we are hoping for, maybe we wouldn't  
10 apply for it. It's possible.

11 CHAIRPERSON JACOBS: I guess one of the  
12 questions I've got on the single family is the debt to  
13 income gap that we're hopefully closing later on in the  
14 meeting maybe. Is that going to shift the needle enough  
15 to make this a more realistic number?

16 MR. HSU: I don't want to steal the thunder  
17 because there's a lot of good things they're going to  
18 tell you about, but I think that there are many changes  
19 that are coming that we're hoping that will really sort  
20 of give the program a kick in the butt and get going.  
21 And the DTI is going to matter, but I think that one of  
22 the things they will talk to you about is the  
23 conventional product that we're hoping to launch in May.  
24 The marketplace, here in California especially, has  
25 really changed to a conventional product versus an FHA

1 product, and what we have right now is just an FHA  
2 product.

3 So that, I think, if it were to -- if it gains  
4 traction, coupled with all the stuff that we're offering  
5 on our menu already, I think it's -- it's going to be  
6 fairly powerful.

7 MS. CABALLERO: So did I understand that  
8 although the resolution is \$250 million, that you won't  
9 apply for it until December?

10 MR. HSU: On the single-family side, we don't  
11 apply until December; that's correct.

12 MS. CABALLERO: So that might appropriately be  
13 up to 250, but you might come back and advise us that  
14 you're going to ask for less during the year?

15 MR. HSU: We could do that if the Board chooses.  
16 Traditionally we -- if we apply for less, we --  
17 traditionally we haven't brought that back to the Board,  
18 but if you wish, we could advise you that we're going to  
19 apply for less.

20 MS. CABALLERO: I guess I'm just thinking I'm  
21 hearing some hesitation. I'm hearing some optimism from  
22 you and that the meeting between the two is just to let  
23 us know if it ends up being less than 250. Frankly, I'm  
24 happy with the 250. I'm interested in seeing what the  
25 market is going to do. And if you're optimistic, I want

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1 to be optimistic too, but I'm hearing some concerns, so  
2 it might just be good to bring it back, rather than to  
3 spend all the agonizing time, you know, is it 250, is it  
4 230, is it 220?

5 MS. PATTERSON: I'm comfortable with the 250,  
6 but just letting us know if you apply for less.

7 MR. HSU: Okay.

8 MS. PATTERSON: I don't need you to bring  
9 anything, just a disclosure to the Board --

10 MS. CABALLERO: Yes. That's what I'm thinking.

11 MS. PATTERSON: -- that that's what you're  
12 doing.

13 MS. SOTELO: I think it's just a correlation  
14 between the programs and the amount that we're asking  
15 for. I like the MCC product. I think it's really good.  
16 I think that it's -- it's not very well-advertised, so  
17 if from a programmatic standpoint you can put that into,  
18 you know, your programs and get people involved in that,  
19 then we'll have a backstop to actually spend it within  
20 three years if we don't use the full 80 percent.

21 MR. HSU: So I think if the timing works out, we  
22 can try to give the Board an update at the November  
23 Board meeting, if the timing works out. If not, clearly  
24 the September Board meeting. Yeah, we can do that.  
25 That's not an issue.

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1 CHAIRPERSON JACOBS: Great.

2 MS. SOTELO: So with that, I move approval of  
3 Resolution 14-03.

4 CHAIRPERSON JACOBS: Do we have a second?

5 MR. HUNTER: I'll second.

6 MS. OJIMA: Ms. Caballero.

7 MS. CABALLERO: Aye.

8 MS. OJIMA: Ms. Gunn.

9 MS. GUNN: Aye.

10 MS. OJIMA: Mr. Hunter.

11 MR. HUNTER: Aye.

12 MS. OJIMA: Ms. Carroll.

13 MS. CARROLL: Aye.

14 MS. OJIMA: Ms. Patterson.

15 MS. PATTERSON: Aye.

16 MS. OJIMA: Thank you.

17 Mr. Prince.

18 MR. PRINCE: Aye.

19 MS. OJIMA: Ms. Sotelo.

20 MS. SOTELO: Aye.

21 MS. OJIMA: Mr. Jacobs.

22 CHAIRPERSON JACOBS: Aye.

23 MS. OJIMA: Resolution 14-03 has been approved.

24 ---o0o---

25 **Item 7. Presentation and continuing discussion of new**

1           **financing strategies, including hedging loan**  
2           **commitments.**

3           CHAIRPERSON JACOBS: All right. Item 7, the  
4 hedging discussion.

5           MR. HSU: So Matt, I believe the last -- at the  
6 January Board meeting, you kicked this off by saying now  
7 for the fun stuff, so I'm going to pass the baton to  
8 Tony to talk about the fun stuff. It is -- it is  
9 interesting stuff.

10           So as I mentioned earlier, that the Board had  
11 expressed concerns and questions at the January Board  
12 meeting, so we feel that it's the right thing to do to  
13 continue the dialogue. This presentation is a response  
14 to the Secretary's request about having a more in-depth  
15 discussion about risks. Along the way we have refined  
16 the policy to address Janet's concern about a maximum  
17 loss allowance and also, I believe, Dalila's concern  
18 about certain operational risks. So we have a very  
19 in-depth discussion here on risk that Tony's going to  
20 present.

21           The one last thing I would say is that what  
22 we've doing here is very different than what we used to  
23 do. What we used to do is getting very, very long-dated  
24 swaps to hedge variable-rate bonds for a very long  
25 period of time, up to 30 and, for the multi-family

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1 program, sometimes 40 years. What we're doing here is  
2 we are trying to protect our interest-rate risk on our  
3 loan commitments, which tends to be a much shorter time,  
4 60 days or so.

5 So anyway, without further ado, Tony is going to  
6 walk you through the risks.

7 MR. SERTICH: Good morning, Board. As Tim  
8 mentioned, my name is Tony Sertich. I'm the financing  
9 risk manager at the Agency. I work in the department --  
10 I mean the Division of Financing. And I just wanted to  
11 walk you through some of the risks involved of any  
12 hedging program that may exist within the Agency.

13 As Tim mentioned, what we're proposing now is  
14 very different than what we did ten years ago or five  
15 years ago with our long-dated hedge swaps, hedging our  
16 variable-rate bonds. Today we're doing short-dated  
17 hedges to reduce the interest-rate risk on our loan  
18 commitments.

19 The master hedge policy draft that was put  
20 together was in the Board package, I don't know if  
21 you've been able to review it or not. If you have,  
22 please feel free to ask any questions as I'm going  
23 through this presentation. I want this to be more of a  
24 conversation because I know that it can be pretty full  
25 of jargon and stuff, so I want to be able to make sure

1 everyone's understanding as we go through this what  
2 we're talking about.

3 So the master hedge policy was developed to  
4 establish guidelines for the use of any financial  
5 derivatives that we have going forward. The general  
6 purpose of all these hedges is to reduce our  
7 interest-rate risk to the Agency on the loan  
8 commitments, not on variable-rate bonds. We don't plan  
9 on doing that, and it's not part of the hedge policy,  
10 and so we wouldn't have approval to do that. It's only  
11 for short-term loan commitments.

12 On the single-family side, the hedge policy  
13 talks specifically about up to 180 days, hedges set up  
14 within 180 days, and on the multi-family side within 36  
15 months. And the hedges, as I said, the hedge policy  
16 will help manage many of the risks inherent in using  
17 financial derivatives.

18 And I'll go -- that's what I'm going to go  
19 through now, is the different risks that are inherent in  
20 the derivatives.

21 The single-family hedge bond we're proposing  
22 would look something like this. I don't know if this  
23 is -- so CalHFA sort of sits in the middle here. And  
24 traditionally what we've done is we've provided a rate  
25 lock to a mortgage borrower. It could be for 30 days.

1 It could be for 90 days. It just depended on the  
2 program we're running. What we then would do was we  
3 would then sell bonds to finance that loan.

4 In the current environment what we're doing  
5 instead is we're selling the -- we're securitizing and  
6 selling an MBS to an investor at a given rate. However,  
7 when we sell the MBS, there's a timing difference  
8 between the lock and the -- and the sale. So that could  
9 be 30 days. It could be 90 days, something like that.

10 The hedge, then, would come into play over here  
11 where we would lock in a rate when we lock the rate to  
12 the borrower. And what we receive from the MBS investor  
13 as a sales price would then be passed back through to  
14 the hedge provider so that we're taking the  
15 interest-rate risk from the time that we lock the rate  
16 until the time that we sell the MBS out of the equation  
17 and locked a fixed income to the Agency.

18 The hedge itself, if done perfectly, would  
19 eliminate all interest-rate risk. However, it's very  
20 difficult to do the perfect hedge, and that's what I'll  
21 walk you through, all the risks tied to that.

22 As I said, if this hedge is not here, we need to  
23 take all of the interest-rate risk from the time that we  
24 locked the rate to the time we sold the MBS. If rates  
25 rose during that time, the MBS prices would decrease,

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1 and if rates fell, the MBS prices would increase. So  
2 if -- when rates rose, we would lose money, and when  
3 rates rise -- when they fall, the Agency would make  
4 more money.

5 However, we're not in the business of taking  
6 interest-rate gambles. We're trying to lock in specific  
7 income to the Agency up-front and make it as clean as  
8 possible.

9 So as we walk -- the first risk I want to talk  
10 about is what's known as counterparty risk. What if the  
11 hedge provider does not meet its obligations to us?  
12 There's multiple reasons that this could happen,  
13 actually. One is that the hedge provider, as Lehman  
14 Brothers did, would -- just goes away. We did have  
15 interest-rate swaps with Lehman Brothers, but we were  
16 able to work that out because -- so they weren't able to  
17 continue to pay on the swap, but we had termination  
18 provisions and replacement provisions in those  
19 documents, and we were able to replace the swap. So we  
20 plan on putting those into any hedges we do in the  
21 future as well, is termination, replacement provisions  
22 upon credit events so if one of our hedge providers gets  
23 downgraded to some low rating, we can terminate the swap  
24 at market, meaning we settle up -- if they owe us money  
25 or we owe them money, we would settle that up and

1 replace it with a new counterparty without any cash  
2 actually being exchanged.

3 The only reason we wouldn't be able to replace  
4 is if, A, CalHFA's rating was too low for someone else  
5 to accept it, so no one wants to take our credit  
6 anymore, or if the market just fell apart completely and  
7 no one was doing these hedges anymore. So those are two  
8 sort of -- you know, the CalHFA rating was -- could have  
9 been a problem in the past. We don't see that as a  
10 problem going forward. But the market problem has never  
11 really -- that's sort of an outside risk that, being in  
12 this business, we think we're willing to accept.

13 Another way that we'll try to mitigate this risk  
14 is by making sure we diversify our hedge portfolio  
15 amongst many different hedge providers. We won't throw  
16 all of our eggs in one basket, and we will spread it out  
17 amongst many different hedge providers.

18 MS. CABALLERO: Could I ask a question?

19 CHAIRPERSON JACOBS: Yes.

20 MS. CABALLERO: Could I ask a question?

21 MR. SERTICH: Sure.

22 MS. CABALLERO: So in reality, hedge providers  
23 don't fail to meet their obligations very often; am I  
24 right about that?

25 MR. SERTICH: No, we've never -- that's a very

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1 rare occurrence, correct.

2 MS. CABALLERO: Okay. Because I mean it just  
3 seems to me that I understood it better before we  
4 started this discussion, because I've spent some time  
5 talking with staff just because there's money to be made  
6 in hedging.

7 MR. SERTICH: Correct.

8 MS. CABALLERO: And so because of that  
9 opportunity -- right now we're contracting with someone  
10 that does the work for us.

11 MR. SERTICH: Correct.

12 MS. CABALLERO: But the idea would be to bring  
13 that in-house --

14 MR. SERTICH: Correct.

15 MS. CABALLERO: -- and potentially make the  
16 money that we're paying to someone else.

17 MR. SERTICH: Correct. You make it and pass it  
18 along.

19 MS. CABALLERO: Okay.

20 MR. SERTICH: Let me rephrase my answer. The  
21 hedge providers that we plan on dealing with, which are  
22 highly rated hedge providers, we don't expect to -- them  
23 to have failures. And with the contracts that we enter  
24 with them, with the termination provisions and such, we  
25 would expect to eliminate or to mitigate most of those

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1 risks.

2 MS. CABALLERO: Okay. I just wanted to make  
3 sure I understood it correctly.

4 CHAIRPERSON JACOBS: In this section, please  
5 interject if anyone --

6 MR. SERTICH: Yes, please, at any time if you  
7 just get my attention, I'm more than willing to --

8 CHAIRPERSON JACOBS: I think the long-term  
9 capital management did fail on the hedge obligations.  
10 This is back many years ago. I think the ratings that  
11 we're looking for of counterparties wouldn't -- that  
12 wouldn't be --

13 MR. SERTICH: There was a hedge fund really.

14 CHAIRPERSON JACOBS: We wouldn't be in that  
15 situation, I think.

16 MS. CABALLERO: Doing that.

17 MR. SERTICH: We are trying to put as many  
18 safeguards in place to prevent that from happening, is  
19 the goal here with the hedge policy that we've put in  
20 place.

21 CHAIRPERSON JACOBS: In terms of the sizing of  
22 this, and maybe it's covered further in here, but is  
23 this adjusting daily, weekly? How often are we in the  
24 market?

25 MR. SERTICH: It would really depend on the

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1 volume we have. I mean, if we're talking about the --  
2 you know, the \$250 million of single family, you know,  
3 or 300 million, it would probably not be daily, but it  
4 would be fairly -- it would be often, probably at least  
5 weekly. It really depends on the volume that we're  
6 getting on the single-family side, but we're sort of  
7 truing up our balances on a regular basis.

8 CHAIRPERSON JACOBS: And is this an additional  
9 staff person who's a specialist, former trader, doing  
10 this, or is this existing people?

11 MR. SERTICH: This would be existing staff. We  
12 think we have the expertise in-house to do this at this  
13 point.

14 So the next large risk which is a real risk  
15 is -- is the risk that what we hedge does not  
16 actually -- is not the same amount as the amount of  
17 loans that have come through -- come through the  
18 pipeline. So a big reason for this would be  
19 single-family loan fallout. We may reserve a hundred  
20 thousand dollars or, say, a million dollars of loans.  
21 We expect 700,000 of those dollars of loans to come  
22 through, but only \$500,000 comes through or maybe  
23 \$900,000 comes through. And so we're not completely  
24 hedged on that interest rate. The over or under  
25 hedge -- hedged amount is -- is -- is -- has

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1 interest-rate risk on it.

2 So let's take an example. Let's say we had --  
3 we had hedged for \$700,000 of loans to come through that  
4 we can sell, but only \$500,000 of loans came through to  
5 sell. We would then have \$200,000 of extra hedge, and  
6 we would have to settle on that amount. We would have  
7 to settle with the hedge provider on that extra \$200,000  
8 without an offsetting loan. So if rates went down, we  
9 would then have to pay the hedge provider on \$200,000  
10 of --

11 CHAIRPERSON JACOBS: Historically how much  
12 volatility is there in the rate of dropouts on the  
13 single families?

14 MR. SERTICH: When we ran our own loan program,  
15 we would monitor that because we would -- not for  
16 hedging purposes, but we would need to know how many  
17 bonds to issue, and so we would monitor it for that  
18 purpose. The risk on that is in general CalHFA  
19 historically has not been very volatile, especially with  
20 regard to rates movements, because we've been through  
21 the market on rates, so that's a big reason loans would  
22 fall out. If -- for example, if you had a -- if you  
23 went to a mortgage, got a mortgage locked at 5 percent,  
24 but then two weeks later you can go relock a new one at  
25 4 and half percent, you would say, "I don't need that

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1 5-percent loan anymore." Traditionally CalHFA's been  
2 through the market, so if the general market rate was 5  
3 percent, we might already be at 4 and a half percent, so  
4 we had a lot more room.

5 In the current market, we're -- we're not as  
6 rate sensitive as the general marketplace because a lot  
7 of our program is based on the extra downpayment  
8 assistance that we give to the borrowers. So we're not  
9 exactly sure how volatile, but my guess is, you know,  
10 this 20-percent volatility, like I said, is probably on  
11 the very high end of the volatility that we would  
12 experience.

13 CHAIRPERSON JACOBS: The concern I've got is  
14 with the conventional product, you know, for obvious  
15 reasons.

16 MR. SERTICH: Yes. And it would still be the  
17 same thing. The conventional product, we would have  
18 more downpayment assistance so that should reduce the  
19 people's ability to drop out and go get another loan  
20 because they can't get the extra downpayment assistance.

21 CHAIRPERSON JACOBS: With the current program  
22 where there's a third party taking the hedge and someone  
23 drops out -- let's say rates drop dramatically and  
24 everybody drops out. Under the current scenario, who  
25 bears that?

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1 MR. SERTICH: The third party bears all of the  
2 risk.

3 CHAIRPERSON JACOBS: All of that risk.

4 MR. SERTICH: So we are paying them  
5 three-quarters of a point on every loan that comes  
6 through to bear that risk plus do the administrative  
7 work for the hedges. So it's a large -- it's a large  
8 chunk that they're getting. And we -- we would take  
9 that in-house, so that would be a risk buffer that we  
10 would have to manage some of these risks. And that's  
11 one thing that I know Ms. Falk had a question about, how  
12 we deal with the -- we factor that into the equation of  
13 how much we'd be willing to do.

14 CHAIRPERSON JACOBS: Okay.

15 MR. SERTICH: But I do think that is -- this is  
16 the one risk that requires the most day-to-day  
17 management of the -- of the hedging program, is making  
18 sure that we have the proper amount of hedges out there.  
19 And it's something that we can roll forward. If we get  
20 a little over hedged or under hedged and the loans keep  
21 coming in, we just keep balancing that out over time so  
22 that it's not -- it's not like all of a sudden we get  
23 one loan, and that's the only loan we're going to get  
24 for a month. If that was the case, it would be a much  
25 more difficult thing to manage.

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1           On the multi-family side, that would be the  
2 case. And the -- the one thing that we're going to do  
3 on the multi-family side to prevent loans from falling  
4 out is we're going to make the borrowers put a lot  
5 up-front, a big deposit up-front, so that they make sure  
6 they actually come through with the loan when it's --  
7 when the time comes.

8           CHAIRPERSON JACOBS: Now, I'm personally not  
9 really concerned about the multi-family or the  
10 traditional CalHFA products. It's the conventional loan  
11 I'm kind of a little -- a little nervous on it.

12           MR. SERTICH: Yeah, and I think that we've --  
13 you know, it's really monitoring on a daily basis. Even  
14 if we're not hedging on a daily basis, it's looking at  
15 the reservations daily or multiple times per day,  
16 following the market rates, because that will affect  
17 things. Not as much as I said on a general -- general  
18 hedging program, but it will affect our fallout.  
19 Watching the fallout regularly, we get reports daily  
20 from our data staff.

21           CHAIRPERSON JACOBS: Sorry to keep --

22           MR. SERTICH: No, no, please.

23           CHAIRPERSON JACOBS: Just one thought maybe on  
24 the -- I know we don't have a lot of alternatives in the  
25 downpayment assistance pools and all of that. On the

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1 conventional product, are there more third-party  
2 facilitators who are out there in the market or --

3 MR. SERTICH: There are some third-party  
4 facilitators out there. We've talked to multiple -- I  
5 mean, there's not -- it's not a huge universe, but there  
6 are a few. So your suggestion would be to talk to  
7 others?

8 CHAIRPERSON JACOBS: Yeah, I don't know. Just  
9 on the conventional product, we may want to look at how  
10 we take it to market. On the other hand, we have to  
11 evaluate the risk versus the savings.

12 MR. SERTICH: Yeah.

13 CHAIRPERSON JACOBS: And the savings is  
14 substantial.

15 MR. SERTICH: That's sort of what -- you know,  
16 that's why we're bringing this to you to have continue  
17 to have the conversation, because it is a risk. We  
18 think that with the hedge policy we've put in place,  
19 we've tried to put parameters around those risks to  
20 limit the risk as much as possible, but we know -- but,  
21 you know, again, as you just reiterate, and reiterate  
22 that it's not the same level of risk that we took --

23 CHAIRPERSON JACOBS: Not at all.

24 MR. SERTICH: -- with the interest-rate swaps on  
25 the long-term bonds. Those were 30-, 35-year risks.

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1 This would be a much shorter period and much more  
2 contained risk, much smaller dollar amount as well.

3 MR. HUNTER: And so just -- I'm a little bit  
4 confused here, but to make sure I understand this, when  
5 you're actually doing these hedges, are you doing  
6 transaction by transaction, so like individual loan by  
7 individual loan, or are you grouping these loans?

8 MR. SERTICH: It would be grouped, for sure.  
9 And it's -- like I said, because of the fallout, you  
10 know, we don't expect every loan to come through. We  
11 expect some percentage of the loans to come through,  
12 which would change, depending on how the loans look.

13 MR. HUNTER: So that's where your scenario was  
14 \$700,000 may represent five loans, and one of them falls  
15 out.

16 MR. SERTICH: Correct. Yeah, if there's a  
17 million dollars and we have -- expect to say --

18 MR. HUNTER: Right.

19 MR. SERTICH: Traditionally we've had between 25  
20 and 35 percent of our single-family reservations fall  
21 out. So that's where I get the 70 percent.

22 MS. SOTELO: I think there's a programmatic  
23 control of volume. I mean, there's obviously the  
24 marketplace.

25 MR. SERTICH: Yes, right.

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1 MS. SOTELO: And that's what the hedge is about,  
2 understanding the market and hedging against that. But  
3 for me, my perception is that from a programmatic  
4 standpoint, if you have the right product, you know, the  
5 market will do what it's going to do. But if you have  
6 the right program where you're, you know -- where you're  
7 more user friendly, where you can close quicker, where  
8 you can really have a product that people like and  
9 there's a competitive advantage, not necessarily just on  
10 the interest rate, but the actual program itself, you  
11 know, it's kind of something where I think operationally  
12 and programmatically we can maintain the volume as  
13 opposed to, you know, expecting the 35-percent fall-off  
14 rate.

15 MR. SERTICH: Oh, no, I agree. The fallout rate  
16 is going to be there, sort of no matter -- I mean,  
17 it's --

18 MS. SOTELO: It will be --

19 MR. SERTICH: -- something that will affect --

20 MS. SOTELO: -- the market, right?

21 MR. SERTICH: Yeah, I mean, it's just the  
22 general single-family marketplace. There's always going  
23 to be some fallout. Whether it's 35 percent or 15  
24 percent, I think there could be some controls there. I  
25 mean, more efficiencies, closing quicker, things like

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1 that, we should reduce that.

2 MS. SOTELO: And from a paperwork standpoint  
3 making it easier for single-family loans to close and go  
4 forward. So for me, there's an upside on the  
5 profitability of, you know, turning this in-house as  
6 opposed to giving it to a third party. Then my hope is  
7 that we have more control of it on the staff side and  
8 that programmatic control can, you know, incentivize our  
9 buyer by the potential upside of it.

10 MR. SERTICH: Yeah. I mean, we would still be  
11 working with outside master servicers to run this  
12 program as well, which is -- a lot of the underwriting  
13 and stuff runs through them, so that we wouldn't be able  
14 to bring all of that in-house additionally, so -- but --  
15 but I think the more control we have over the program,  
16 you're right, the more we can tweak and adjust things.  
17 But that's -- we'll never have full control over any of  
18 that because we're still working with outside lenders.  
19 We're still working with different outside parties  
20 that -- that will control a large part of the process.

21 MS. SOTELO: Would we be able to bifurcate --  
22 just addressing Matt's concern about the conventional  
23 product, would we be able to bifurcate or treat it  
24 separately, the conventional product?

25 CHAIRPERSON JACOBS: Well, in the conventional

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1 part, there are more hedging counterparties, whereas on  
2 the -- on the downpayment assistance product, there  
3 aren't.

4 MR. SERTICH: Oh, yeah, we're not hedging  
5 anything on the downpayment assistance. We have the  
6 conventional. We have the FHA.

7 CHAIRPERSON JACOBS: Okay. So it's just the FHA  
8 that's --

9 MR. SERTICH: Both of them will have the  
10 downpayment assistance benefit versus the marketplace in  
11 different ways.

12 CHAIRPERSON JACOBS: Even on the conventional?

13 MR. SERTICH: Yes, there's a special --

14 CHAIRPERSON JACOBS: Oh. That reduces the  
15 dropout risk even more.

16 MR. SERTICH: Yeah. That's what I was going  
17 to --

18 CHAIRPERSON JACOBS: I think it's the blue moon  
19 event that where for some reason the federal government  
20 does something and rates drop two points.

21 MR. SERTICH: Yeah, exactly.

22 CHAIRPERSON JACOBS: And then we have everyone  
23 drops out --

24 MR. SERTICH: Yeah, the --

25 CHAIRPERSON JACOBS: -- what the total exposure

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1 is there.

2 MR. SERTICH: Yeah, and I think if we're rolling  
3 these forward -- if we're rolling these out there every  
4 60 days or so, if our -- our total exposure should be  
5 limited to that amount. I mean, that's the good thing  
6 about having a shorter duration of --

7 MS. SOTELO: Because you're adjusting it every  
8 60 days.

9 MR. SERTICH: Well, because the loans are  
10 closing every 60 days, so we're not --

11 MS. SOTELO: You can adjust.

12 MR. SERTICH: -- out the total amount of this  
13 hedge. You know, if we -- excuse me. If we do -- you  
14 know, if we got to the point where we're doing a billion  
15 dollars of loans every year and we have this outstanding  
16 for 60 days, that's, you know, \$150 million of notional  
17 amount on the swaps on the market value. I don't know  
18 what it would be, but it's not going to be --

19 CHAIRPERSON JACOBS: It's not going to be --

20 MR. SERTICH: It's going to be some ratio, some  
21 small percentage or some percentage of that.

22 CHAIRPERSON JACOBS: Continue with the  
23 presentation, sorry.

24 MS. CABALLERO: This is the reason for the  
25 agenda item.

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1 MR. SERTICH: Yeah, no doubt. I want this to be  
2 as conversational as possible, so please continue to ask  
3 questions. This is helpful.

4 MS. PATTERSON: So we had talked about our  
5 various different single-family products and whether we  
6 would be hedging on all of those single family or we  
7 would cherry pick, basically.

8 MR. SERTICH: Yeah, I think that was what came  
9 up last time, yes.

10 MS. PATTERSON: Last time we kind of talked  
11 about that.

12 MR. SERTICH: Okay, yeah.

13 MS. PATTERSON: So that's something you're still  
14 looking at like --

15 MR. SERTICH: I think from what we've thought  
16 about is -- from our point of view is if we're going to  
17 hedge -- so really there's two products that we'd be  
18 looking to hedge. It would be the conventional Fannie  
19 Mae program, or it would be the FHA Fannie Mae program.

20 MS. PATTERSON: And they both have downpayment  
21 assistance.

22 MR. SERTICH: They both have extra downpayment  
23 assistance -- or higher LTV ratios than the general  
24 marketplace can offer.

25 MS. PATTERSON: Got it, okay.

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1 MR. SERTICH: Excuse me. So we were thinking  
2 that they're very similar. If we're going to bring one  
3 in-house, we'll bring both in-house, but by no means do  
4 we have to do that, because I think the other thing we  
5 were talking about last time is there's a possibility of  
6 other small niche programs, like the energy efficient  
7 mortgage or things like that, where it might make more  
8 sense too to let someone else take that off. So there  
9 are other small programs, but the two large programs,  
10 which is the --

11 MS. PATTERSON: Got it, okay.

12 MR. SERTICH: -- FHA or the conventional --

13 MS. PATTERSON: Okay.

14 MR. SERTICH: -- we were thinking of bringing  
15 both of those in-house.

16 The -- the next risk, which is not quite as big  
17 as the size risk but it is a significant hurdle to  
18 manage, to get exactly right -- this is another thing  
19 that we're -- the extra savings would help cover is the  
20 timing risk. The duration of the hedge that we enter  
21 has to be a fixed rate when we first enter it. And the  
22 closing and sale of the MBS may not always exactly meet  
23 that duration.

24 So if we entered into a hedge assuming the sale  
25 of the MBS would be 75 days out but it actually took a

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1 hundred days to settle the MBS, we have 25 days of rate  
2 risk we're taking there. Vice versa, if it only took 50  
3 days to sell the MBS, then we're over hedged extra for  
4 the 25 days. Again, we can roll that rate. We can roll  
5 that hedge as new loans come on, but that is another  
6 risk that we would have to cover.

7 One of the basic controls on this is that both  
8 our single-family and multi-family programs would have  
9 very hard deadlines about when the rate locks would  
10 expire, so you can only lock it for 60 or 90 days or  
11 something like that or two years for a multi-family loan  
12 or something like that. So that would be -- the general  
13 TBA program has a -- our current TBA program has a  
14 60-day rate lock with one 30-day extension available at  
15 a cost, at an extra cost.

16 CHAIRPERSON JACOBS: How would we be adjusting  
17 our financials to reflect the -- again, the blue moon  
18 scenario, just as an exposure, just if interest rates  
19 nationally fell to zero? What would be our -- I mean,  
20 how do we have to reflect that on our books?

21 MR. SERTICH: GASB has very clear rules about  
22 the financial -- how to address hedges in the  
23 financials. So it's -- currently we're not addressing  
24 it for a sort of risk adjusted. So we're not looking at  
25 worst case scenario on our financials; we're looking at

1 actual market values. What we do internally is look  
2 at -- and you've seen this on some of the presentations  
3 that Tim has given, is what happens if we get downgraded  
4 and rates drop by a point, what -- what does our market  
5 value look like on our swaps?

6 CHAIRPERSON JACOBS: Right.

7 MR. SERTICH: So we do look at that internally,  
8 but it's not something that GASB asks for or wants to  
9 see on the financial statements.

10 The last major risk that I wanted to go over is  
11 what's known as basis risk. And this is the risk that  
12 what we're trading on the hedge -- so if we're trading,  
13 you know, prices of MBSs -- doesn't tie to the changes  
14 in prices of MBSs in actuality. This shouldn't happen  
15 on the TBA program because we're trading very clean.  
16 It's a very liquid market. The prices are out there for  
17 everyone to see.

18 This happened a lot on our old interest-rate  
19 swaps. It's actually still a part of our -- it was part  
20 of our -- the interest-rate swap report that you guys  
21 would get on a -- every Board meeting, what we call  
22 basis mismatch calculation. If we -- our bonds may be  
23 tied to -- they're not really tied to an index, but they  
24 follow generally an index of tax-exempt variable-rate  
25 bonds. But our swaps may be tied to taxable -- some

1 percentage of a taxable index or something like that.  
2 So the -- there was a difference between what we  
3 received and what we were paying, just inherent in the  
4 calculations. We tried to limit that as much as  
5 possible.

6 The TBA single-family hedging program we're  
7 talking about should not have that risk.

8 The multi-family long-term -- not long-term, but  
9 the multi-family forward rate lock would have some of  
10 that risk because there's no CalHFA fixed-rate bond  
11 index. You know, we issue fixed-rate bonds. Who knows  
12 what it's going to be?

13 We could buy a forward rate lock from a bank  
14 probably on our fixed-rate bonds, but that would be  
15 outrageously expensive and make us uncompetitive  
16 probably, so that's a risk that we would -- if we're  
17 going to put a hedge together on the multifamily side,  
18 that's a risk we would have to be willing to take, that  
19 the hedge does not completely cover the interest-rate  
20 risk we're taking.

21 The other risks that the hedging policy  
22 considers and tries to put parameters around are the  
23 administrative burden of managing the hedge. So from an  
24 accounting perspective, from a financing perspective,  
25 from a legal perspective, does the Agency have the means

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1 to manage any hedge correctly? We would not enter into  
2 a hedge if we thought that it would place some undue  
3 burden on some part of the Agency. And I don't think  
4 anything that we're considering at this point has met  
5 that.

6 CHAIRPERSON JACOBS: I think the other risk  
7 that's not talked about is headline risk, that the  
8 Agency doing a different kind of derivatives got into  
9 trouble before, which I think maybe part of this is just  
10 a communication when you do this, that this is different  
11 and here's why we're doing it. It saves money, and  
12 there are reasons for it, so just getting in front of  
13 that headline.

14 MR. SERTICH: Yeah, and that's something that we  
15 definitely want to, you know, make sure that everyone's  
16 comfortable with before we move forward. I guess from a  
17 financing point of view we think about the numbers risk,  
18 but you're right, there's always headline, reputation  
19 risk on that side of the things as well.

20 MS. CAPPPIO: Well, and somewhat editorially, the  
21 Governor's Office gives me a wide degree of latitude and  
22 only cares if the news is bad. So I mean, we have to --  
23 we have to balance that out, I think, and we will.

24 MR. SERTICH: Yes, for sure.

25 MS. CAPPPIO: We have to move forward, and we

1 will do so in a balanced way.

2 MR. SERTICH: One of the basic precepts of the  
3 hedging policy -- hedge policy is that we're not going  
4 to take any risk that the Agency cannot afford if things  
5 go completely wrong. If they go as bad as possible, we  
6 wouldn't take that risk. We would still, you know -- if  
7 things go as bad as possible and the Agency couldn't  
8 handle it, we're not going to take that risk.

9 MS. SOTELO: And, Claudia, the good news is that  
10 we as a Board will acknowledge the good stuff as well  
11 as, you know, the horrible wrong things.

12 MS. CAPPPIO: I guess the curious timing issue is  
13 it's election year, so I'm going to be doubly careful.

14 MS. PATTERSON: So one of the reasons why we're  
15 looking at this whole thing is for cost savings, being  
16 more competitive and potentially passing those savings  
17 on in the form of perhaps a lower interest rate to some  
18 of our borrowers.

19 MS. CAPPPIO: That's right.

20 MS. PATTERSON: So -- and it's not part of  
21 hedging, but one of the things that costs a lot is that  
22 we don't do any direct lending. And so I want to throw  
23 that out there for staff to consider, maybe a small  
24 direct lending program getting authority that goes in  
25 conjunction with on the single-family side. I don't

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1 know, but some of these things to explore if you really  
2 are trying to do what others aren't doing in the market  
3 and you want to limit it to a targeted geographic area  
4 and you're really trying to get down to helping  
5 homeownership in certain communities, what tools do you  
6 have in your toolbox to make that happen?

7 As I understand, this is one of the tools. I'm  
8 getting much more comfortable with where you're going  
9 with this. I'd like to offer that staff consider  
10 thinking about those things. And I want, don't want to  
11 be taboo in an election year, but I do think that if we  
12 are a bank and we're lending and we want to lend with a  
13 purpose, that we do look at some of the tools in the  
14 toolbox and perhaps a direct lending -- small direct  
15 lending program.

16 MS. CABALLERO: To that end, I think it might be  
17 really interesting to see if there's a way to do that in  
18 conjunction with a program that is focused on an  
19 educational -- because part of the reason that people  
20 can't afford these loans is because they're not making  
21 enough money. But if you can infuse a community through  
22 an economic development program where they can get  
23 training, it then gets them the better jobs. Then they  
24 can afford the loans -- better afford the loans. So,  
25 you know, I tend to think of it in terms of what you can

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1 do in a community. Very difficult to put the two  
2 together, but I just think it would be very interesting  
3 to see a pilot project.

4 MS. SOTELO: And maybe the pilot project happens  
5 from an industry base.

6 MS. CABALLERO: That's exactly what I was  
7 thinking. Either industry or from labor, because  
8 they've got really good programs, apprenticeship  
9 programs, where you come out as a journey --  
10 journey person, and you're actually earning pretty good  
11 money so you have the ability to do loans in a  
12 neighborhood, maybe, that may be very challenging  
13 otherwise.

14 MS. SOTELO: And then you have the wraparound  
15 concept of credit counseling plus loan product. That's  
16 a great idea.

17 CHAIRPERSON JACOBS: Certainly in partnership  
18 with our sister agency it's something we've got.

19 MR. SERTICH: Yeah, these all -- a lot of these  
20 things have been discussed before. It's just --

21 CHAIRPERSON JACOBS: I still think the public  
22 markets would buy those ventures as well. Maybe those  
23 can be pooled and sold the same way anyways.

24 MR. OKIKAWA: Hi, I don't want to interrupt.

25 CHAIRPERSON JACOBS: We want to get you through

1 here, but go ahead.

2 MR. OKIKAWA: I just wanted to make a few  
3 comments about the direct lending. One of the things  
4 that prohibits us currently from direct lending is we  
5 can't do it on a first mortgage, you know. We can on  
6 seconds. One of the things we'd love to explore is see  
7 how we can actually do these types of programs, but it  
8 also involves truth in lending, all those sort of  
9 things.

10 MS. PATTERSON: There's more administrative  
11 work --

12 MR. OKIKAWA: Right.

13 MS. PATTERSON: -- that goes into a direct  
14 lending program.

15 MR. OKIKAWA: There's a lot more. But we'd love  
16 to address some of these things.

17 MS. SOTELO: Small targeted pilot --

18 MR. OKIKAWA: Yeah, small.

19 MS. SOTELO: -- program. Pilot.

20 MR. OKIKAWA: Pilot.

21 MS. SOTELO: Yes, small, little authority in  
22 conjunction with other things in a particular community.

23 MR. OKIKAWA: Yeah, we'd like to explore that.

24 MS. SOTELO: Like NHS or someone that already  
25 does lending but you can partner up with.

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1 MR. OKIKAWA: Uh-huh, yes.

2 MS. SOTELO: Because it costs a lot of money.  
3 Someone else is doing the work and then we're buying  
4 that, and if you could cut through the middle man,  
5 that's savings, actual savings, for the borrowers.

6 MR. OKIKAWA: Correct.

7 MS. SOTELO: So, Claudia, would it be  
8 appropriate to ask for a report back on maybe some  
9 creative ideas from staff about that for our next  
10 meeting?

11 MS. CAPPPIO: Sure. If not the next meeting,  
12 then the July meeting, but we'll take it to heart and  
13 explore it.

14 CHAIRPERSON JACOBS: And I think we should be  
15 moving forward with the hedge discussion, and I would  
16 think for the next meeting we would like, you know, with  
17 some -- some adjustments based on the discussion today a  
18 resolution in there to start looking at to approve it,  
19 frankly, just with those tweaks we discussed and  
20 establishing clearly in here the limits.

21 MR. SERTICH: Yes. Okay. There was just one  
22 other thing I wanted to cover on the next page, is that  
23 we have put sort of a -- in the hedge policy there's  
24 discussion of the maximum risk that the Agency is  
25 willing to take on these -- on any hedges that we do.

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1 As I said, you know, CalHFA won't enter into anything  
2 that we don't have sufficient capacity to terminate at  
3 market rates.

4 Also, the short-term nature of the hedges will  
5 limit the risk. We talked about the single family  
6 being, you know, 60 to 90 days on average.

7 And also, there's a formula in here talking  
8 about the cumulative losses from the single-family TBA  
9 hedging program won't -- we won't let it exceed the  
10 savings from running the program in-house. So once that  
11 happens, I think it talks about on a six-month basis,  
12 then we would -- we would just stop doing the hedging  
13 program, stop the TBA program in general.

14 CHAIRPERSON JACOBS: I know this is a little  
15 late for it, but one of the -- if we could put into our  
16 agreements with the counterparties we work with fat  
17 finger clauses just to eliminate that risk completely.

18 MR. SERTICH: Yeah, we have -- we could re-do  
19 some of that stuff.

20 CHAIRPERSON JACOBS: Okay.

21 MR. SERTICH: And then on the multi-family side,  
22 an initial hedging program is designed with only  
23 up-front costs, so it's really -- where a lot of that is  
24 going to be paid for by the borrower, like I said, so  
25 that they're sort of -- have a lot of skin in the game

1 and they'll follow through and then without ongoing  
2 costs or risk so that we're really buying the option  
3 up-front for them as opposed to taking a real hedge.

4 And then we plan -- as we did with our old  
5 interest-rate swaps, probably even in more detail --  
6 reporting on all the hedges on a regular basis to the  
7 Board, to the rating agencies, and through our  
8 disclosure documents to the general public and  
9 investors.

10 And if there's any more questions now, I'm  
11 willing to take them. If not --

12 MS. CAPPIO: Now or later.

13 MR. SERTICH: Now or later, yes. And Tim is  
14 always available as well.

15 CHAIRPERSON JACOBS: I just have to say it was a  
16 really great effort to answer the Board's questions,  
17 just based on our discussion last time. I think it was  
18 a really, really helpful presentation.

19 MR. SERTICH: Thanks.

20 MS. SOTELO: Thank you very much.

21 --o0o--

22 **Item 8. Discussion, recommendation and possible action**  
23 **to increase the Debt To Income Ratio on Single**  
24 **Family Loan Products from 43% to 45%.**  
25 **(Resolution 14-04)**

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1 CHAIRPERSON JACOBS: All right. Let's call up  
2 Ken for moving this little needle, debt to income.

3 MR. GIEBEL: Good morning. Happy St. Patrick's  
4 Day.

5 We're here to talk to you about one thing today.  
6 I know we're going to wind up talking about a lot of  
7 things. But when -- and I'm going to talk to you about  
8 the recommendation and the benefits, and Sheryl is going  
9 to talk to you about background on this. This was --  
10 we're going backwards a little bit. We're going to  
11 start how we started at 43 and why we're recommending 45  
12 today on the DTIs, and while you think it's only a  
13 couple of points, we'll show you the impact it has.

14 I just want to make one other comment because  
15 there's been a lot of discussion about interest rates.  
16 On our FHA products, we have a very, very good interest  
17 rate. We were told on Thursday by our hedger that we  
18 have the best interest rate on an FHA of any HFA in the  
19 country.

20 So today it's not all about interest rates,  
21 because they're so low. It's about the overlays. And  
22 we have a lot of overlays. This is one of them, and  
23 this a big one. So that's why we brought it to you. We  
24 want to try to get it approved with your approval before  
25 we introduce in mid-May the conventional and the energy

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1 efficient products. We think it will make a big  
2 difference, and it will be very helpful to us. In the  
3 long run it will make us competitive.

4 Okay. With that, I'm going to turn this over to  
5 Sheryl to give you a little background.

6 MS. ANGST: In response to the anticipated 2014  
7 qualified mortgage definition by the Consumer Financial  
8 Protection Bureau, we presented to the Board in the May  
9 meeting to have a flat DTI of 43 across the board on all  
10 our lending programs, which was approved.

11 As a result of this 43 percent, since --  
12 since -- well, it started July 1, we basically reduced  
13 the amount of volume on our CHDAPs by 57 percent, and we  
14 figure based on our production, 1,772 borrowers did not  
15 receive financing on the CHDAP program.

16 October of 2013, CFPB final ruling exempted  
17 FHAs, Fannie Mae, Freddie Mac and housing and nonprofits  
18 from the 43 DTI.

19 MR. GIEBEL: And we'll just give you a little  
20 more background on the CHDAPs.

21 CHAIRPERSON JACOBS: Some of the acronyms --

22 MS. ANGST: Oh, I'm sorry.

23 CHAIRPERSON JACOBS: -- it would help if --

24 MS. CABALLERO: I apologize, but I've got to go  
25 back to our staff report to figure out --

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1 MS. ANGST: I can --

2 (Court reporter interrupts for clarification of  
3 the record.)

4 CHAIRPERSON JACOBS: Sorry. There was just a  
5 question about some of the acronyms.

6 MS. ANGST: Okay.

7 CHAIRPERSON JACOBS: And so we'll ask staff for  
8 a little bit of help with that.

9 MS. ANGST: QM is qualified mortgage. CFPB is  
10 the Consumer Financial Protection Bureau.

11 MR. GIEBEL: The federal --

12 MS. ANGST: DTI is debt to income ratio. CHDAP  
13 is the California Housing Assistance Homebuyer --

14 CHAIRPERSON JACOBS: Downpayment Assistance.

15 MS. ANGST: Exactly.

16 MR. GIEBEL: That's a bond-funded program, a  
17 couple of bonds.

18 MS. CABALLERO: Thank you.

19 MR. GIEBEL: Okay.

20 MS. ANGST: So we did a little bit of research,  
21 and in the three months prior to us changing the DTI to  
22 45, our average DTI was actually 44.6 percent. And then  
23 we did a sampling of 320 loans. And during that time  
24 frame, we had -- that basically under -- less than 43  
25 percent was 40 percent of the value, between 43 and 45

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1 was 10 percent of the value, and then over 45 percent  
2 DTI was 50 percent of our total loans. The CHDAP loan  
3 since 2009 -- and this is before we actually had a DTI  
4 restriction -- was 27 out of 15,785 or 17 percent.

5 MR. GIEBEL: Point --

6 MS. ANGST: Excuse me, .17 percent.

7 MR. GIEBEL: -- 17 --

8 (Court reporter interrupts for clarification of  
9 the record.)

10 MS. ANGST: .17 percent.

11 And then we also spoke to Genworth Mortgage  
12 Insurance Company. Basically there's been no increase  
13 in their default rate between -- with a DTI between 41  
14 and 45 percent. And that was based on their 2010 and  
15 '11 book of business.

16 MR. GIEBEL: So from a benefits standpoint,  
17 immediately, at least on the CHDAP side, that's  
18 providing that 3 percent downpayment assistance for  
19 someone's -- anyone's first. It should go up by 10  
20 percent, easily. And we are expecting with the business  
21 we have right now, the FHA loans, we should go up  
22 somewhere between 5 and 10.

23 Here are some of the other guidelines with  
24 overlays that we're dealing with people that we will  
25 deal with currently on the FHA, but we'll also deal with

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1 on the conventional products. U.S. Bank is our master  
2 servicer. They have a 45 percent max DTI. Fannie and  
3 Genworth, 45 percent manual underwriting. HFAs are  
4 pretty much 45 percent across the board on DTIs.

5 And the other thing that you'll see is this  
6 number is a little low based on something I saw the  
7 other day, and I know we presented this back on our  
8 original presentation, but in the areas we do business,  
9 which is about eight counties in the state, on CHDAPs,  
10 for example, it's still about 26 percent cheaper in  
11 these targeted markets to purchase than to rent. And I  
12 just saw a number the other day from Di that that number  
13 is escalating quickly, especially in the coastal  
14 communities of California. It's like 38 percent.

15 So anyway, these are some of the immediate  
16 benefits we see for moving those two percentage points.

17 Any questions you might have? Yes.

18 MS. PATTERSON: So there are no limitations to  
19 going higher than 45 percent?

20 MR. GIEBEL: No, but that seems to be the  
21 industry standard. We know -- correct me, help me here.  
22 We know some of the HFAs for higher FICOs are going to  
23 50. Over 700, I think Genworth will permit over 720,  
24 maybe a little higher DTI.

25 MS. PATTERSON: And the risk of having a higher

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1 DTI is that you have a higher risk of default?

2 MR. GIEBEL: Yes. But as -- if we go backwards  
3 and look at when we didn't have any DTIs, the seven --  
4 you know, the less than one quarter of one percent  
5 doesn't seem to be an issue.

6 CHAIRPERSON JACOBS: I guess the 50, maybe it's  
7 ambitious for right now, but certainly for certain  
8 borrower types, seniors on a fixed income where it's  
9 known what that's going to be, firefighters, police  
10 officers, school teachers, it may be worth looking at  
11 that in the future.

12 MR. GIEBEL: We can look at it, and it's not an  
13 issue. Where it would really be effective would be on  
14 the CHDAPs, because with our overlays from our master  
15 servicer and our MI provider, we're going to be at 45,  
16 okay, on the conventional. Fannie would be the same.

17 MR. HUNTER: When you're talking about this  
18 number, debt to income, you're talking about total debt,  
19 not just --

20 MR. GIEBEL: Yes.

21 MR. HUNTER: -- the percentage --

22 MR. GIEBEL: Back end.

23 MR. HUNTER: So when you talk about only having,  
24 you know, less than a quarter of a percent default rate,  
25 I just wonder if there -- what the variables are in

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1 terms of, well, if your maximum -- if your 45 percent  
2 consists of 40 percent housing costs and only 5 percent  
3 other costs, as compared to, you know, we were using  
4 other kinds of limits to say, well, your housing debt  
5 could only be 33 percent, and then you don't have a lot  
6 of other debt in addition to that. I just -- it seems  
7 to me it's kind of a fluid --

8 MR. GIEBEL: Yes, it's basically the end looking  
9 at all the debt. So if it's a student loan or your car  
10 loan or your credit card loan, plus your house payment,  
11 that's what they're -- that's what everyone's writing to  
12 these days.

13 Now, the market, conventional market, is still  
14 at 43 per the rules of the qualified mortgage. These  
15 exemptions are only for the people, the organizations,  
16 that are listed. So that's why first-time homebuyers  
17 are having a tough time in the marketplace.  
18 Traditionally that's about a third, a little over a  
19 third, 35 percent of mortgages, and it's below 30 now.  
20 And besides the supply issue, it's the underwriting  
21 requirements for the conventional people. And people  
22 like Wells Fargo do have some specialty products they're  
23 putting out there where they're giving them downpayment  
24 assistance, which is a considerable amount of money, but  
25 they're very high FICOs -- I mean very high DTIs.

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1           CHAIRPERSON JACOBS: I think another point just  
2 to keep in mind is our buyers are getting homeowner  
3 education, and it's a fairly robust process.

4           MR. GIEBEL: Yes.

5           CHAIRPERSON JACOBS: I guess going forward,  
6 monitor this and keep us apprized.

7           MR. GIEBEL: We will. We will give you an  
8 update, especially when we talk about conventional. We  
9 want to come back and talk to you about a couple other  
10 things in May.

11           MR. PRINCE: Last Board meeting, we talked about  
12 the 12 percent or 13 percent default rate. I know you  
13 said it's .17 on the downpayment assistance. I guess  
14 I'm concerned as we keep pushing these ratios upwards  
15 and I hear the concerns about not being able to get some  
16 people into homeownership, but as a renter provider,  
17 maybe that's not so bad, I mean, to put people into  
18 housing, into homeownership and then have a high default  
19 rate, is pretty harmful to the community as well. So I  
20 guess that's what I'd like to know, is when you look at  
21 the default rates that you've had over the past few  
22 years, have you looked at what percentage of that was  
23 due to underwriting, pushing people's ratios to start  
24 with? I mean, that's a question.

25           MR. GIEBEL: Right.

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1 MR. PRINCE: So I do have concerns about pushing  
2 ratios. On a personal note, I think my wife and I, our  
3 ratio is at 15 percent. And I understand my income  
4 might be a little bit higher, but I don't believe in  
5 pushing ratios like that. I have to tell you the truth.

6 MR. GIEBEL: Well, when we started, we just  
7 started in August with our FHA project. When we  
8 reinstated the CHDAP program in 2009, we've watched  
9 those numbers very closely because we don't like eating  
10 the four to six thousand dollars ourselves, so we've  
11 kept an eye on it. And again, we didn't have any ratios  
12 then because we don't underwrite the first. We just  
13 look for the compliance: First-time homebuyers, income  
14 limits, sales price limits. And that's what we've seen,  
15 was the first thing we looked for, is are these loans,  
16 you know, having problems, and we haven't seen that.

17 And we can tell you on the first we have written  
18 so far on the FHA loans, the amounts are up slightly and  
19 the FICO scores are up. I think they're 6 -- 686 is our  
20 average FICO on our FHA products to date.

21 MR. HUNTER: I think the thing -- part of what I  
22 was trying to get at and it's taken me a little while to  
23 muddle it through, but, you know, to me one of the  
24 problems with this is that it's so -- it's so fluid as  
25 to how much risk that number represents.

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1           So, for instance, if somebody's DTI is 45  
2           percent because of a college loan, well, that's a solid  
3           indicator that if they got the degree, that their income  
4           potential is going to increase, and so getting them into  
5           the housing market is a good risk. On the other hand,  
6           if a big chunk of that 45 percent is health care costs  
7           and you're having long-term health issues, that's  
8           someone whose income is likely to decrease rather than  
9           to increase, and so you've got to -- it's maybe more  
10          problematic.

11           So I guess part of my concern is that it's a --  
12          you know, from an underwriting perspective, 45 percent  
13          for one household it could be a very, very different  
14          risk than 45 percent for another household. It's what  
15          is in that 45 percent is the big issue.

16           MS. SOTELO: Well, I see this recommendation as  
17          aligning to the marketplace, so I don't necessarily see  
18          it as us reevaluating our own risk and what we will or  
19          won't do. It's really aligning to what Fannie and  
20          Freddie and other housing nonprofits are already doing,  
21          so -- so from that side I guess I'm comfortable. The  
22          marketplace is there. And, you know, they're --  
23          they're -- we're using their product anyway. To me I'm  
24          comfortable with that.

25           But I do want to be cautious because the next

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1 report -- or I don't know if it's going to be a report,  
2 but, you know, we had \$75.8 million worth of write-offs  
3 for subordinate loans this last year, in December 2013,  
4 right? So, we had a real impact, not only on the --  
5 because of the foreclosure stuff, but it was a  
6 significant impact. So I don't want to necessarily  
7 gloss over the fact that, you know, we have a default  
8 rate of -- you know, a low default rate on subordinate  
9 loans, but the reality is that the default rate on the  
10 senior loans have created a loss of \$78.8 million.

11 MR. GIEBEL: Exactly.

12 MS. SOTELO: So I mean it's a big deal. So I  
13 understand the concern, and I understand wanting to not  
14 be too aggressive in terms of that. But if we're  
15 aligning to the marketplace and maybe you put some staff  
16 on programmatic quality controls, like Jonathan is  
17 talking about, in terms of evaluating the types of  
18 income or the types of debt that the borrower has, that  
19 informs you as to whether it should be 41 or 45 percent.

20 MR. GIEBEL: We have a process in place that we  
21 pull every tenth loan and send it through our quality  
22 control department.

23 MS. SOTELO: Okay.

24 MR. GIEBEL: And we look at it for our  
25 compliance, so that they're 43 now, hopefully 45. So we

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1 are looking at every tenth loan.

2 MS. SOTELO: So that maybe programmatically or  
3 statistically we can say it's -- you know, it's up to 45  
4 percent, but from a comfort level, you know, we're still  
5 at or underwriting or looking at, at least monitoring,  
6 you know, where -- you know, whether we're at 41 or 42.

7 MS. PATTERSON: So are you asking for approval  
8 to have your DTI at 45 for all of your single-family  
9 products or --

10 MR. GIEBEL: Yes.

11 MS. PATTERSON: And these are all ones in which  
12 we are going to use a downpayment assistance program  
13 with?

14 MR. GIEBEL: It would be for the current  
15 products, which are the Extra Credit Teachers Program,  
16 the Downpayment Assistance Program. It would be for the  
17 first mortgage FHA program. It would be for CHDAP.

18 MS. PATTERSON: So those four single-family  
19 programs.

20 MR. GIEBEL: Yes. And then going forward in May  
21 it would be the Energy Efficient and the conventional  
22 Fannie Mae product.

23 CHAIRPERSON JACOBS: Any other questions?

24 MR. HUNTER: I'll move the adoption of  
25 Resolution 14-04.

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1 MS. SOTELO: I'll second it.  
2 MS. OJIMA: Thank you.  
3 Ms. Caballero.  
4 MS. CABALLERO: Aye.  
5 MS. OJIMA: Ms. Gunn.  
6 MS. GUNN: Aye.  
7 MS. OJIMA: Mr. Hunter.  
8 MR. HUNTER: Aye.  
9 MS. OJIMA: Ms. Carroll.  
10 MS. CARROLL: Aye.  
11 MS. OJIMA: Ms. Patterson.  
12 MS. PATTERSON: Aye.  
13 MS. OJIMA: Mr. Prince.  
14 MR. PRINCE: Aye.  
15 MS. OJIMA: Ms. Sotelo.  
16 MS. SOTELO: Aye.  
17 MS. OJIMA: Mr. Jacobs.  
18 CHAIRPERSON JACOBS: Aye.  
19 MS. OJIMA: Resolution 14-04 has been approved.  
20 MR. GIEBEL: Thank you.  
21 MS. ANGST: Thank you.  
22 CHAIRPERSON JACOBS: Thanks, guys.

23 --o0o--

24 **Item 9. Review and discuss initial draft of Agency's**  
25 **two-year Strategic Business Plan for Fiscal**

1                   **Years 2014/2015-2015/2016.**

2                   CHAIRPERSON JACOBS: Let's jump to the business  
3 plan. And I guess before you start, if people have any  
4 particular issues of concern or items that they think  
5 should be in this plan that are not addressed as fully  
6 in the plan as you think, speak now. Please speak now.

7                   I guess before you jump in I would like to call  
8 attention to the fact that MHSA money is running out or  
9 has run out, and we should be trying to get more of this  
10 money from the Legislature because it's been a great  
11 program, created a lot of housing for those in need, and  
12 so that would be one comment I'd like to make before we  
13 jump in.

14                   Anyone else before Claudia goes to it?

15                   (Court reporter requests break.)

16                   CHAIRPERSON JACOBS: Oh, yes, let's take a  
17 five-minute break. That's a great idea.

18                   (Recess taken.)

19                   CHAIRPERSON JACOBS: Sorry for that long five  
20 minutes, but let's jump back to the strategic plan.

21                   MS. CAPPPIO: Okay. So I just have a little bit  
22 of background to begin. At the last meeting, at the  
23 January meeting, we reviewed with you the status of the  
24 current strategic plan as a basis for moving forward.  
25 And before you today is our latest thinking on the draft

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1 for the current fiscal year coming up, the '14/15 plan.  
2 And we wanted to get early comments and feedback from  
3 you because the process moving forward from here is in  
4 May you will get the final draft of the plan, and that  
5 is -- as we move through the year, you will consider  
6 that for action along with the budget for '14 and '15.  
7 So we are definitively in the midst of this. This is by  
8 no means a finished product. It's a work in progress,  
9 and we would appreciate the comments and feedback from  
10 you at this time.

11 I will note that at the last meeting, Tim gave  
12 you an old Chinese adage, "Better to be a dog in  
13 peaceful times than a man or a woman in chaotic times."  
14 And I will safely note that we are not in peaceful times  
15 and therefore don't have the ability or choice to be a  
16 dog. I think we are men and women in chaotic times, and  
17 the exciting part of that is that we are -- we can  
18 safely build ourselves on more stable financial ground,  
19 thanks to the excellent work of my staff over the last  
20 couple years. And with that, it has its own challenges  
21 because we're out of survival mode and into oh-oh, how  
22 do we need to remake or reform ourselves to be  
23 continuing to be relevant and serving the needs of  
24 Californians with affordable housing.

25 So with that, let the discussion begin.

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1           CHAIRPERSON JACOBS: Does anyone want to call  
2 attention to a certain part or ask a few questions?

3           MR. HUNTER: I just would maybe join in asking  
4 Tim to go back to sports metaphors. It was really  
5 entertaining to go through the minutes and reread all  
6 those gems from Tim.

7           I just would like to note, particularly in the  
8 context of this meeting, I'm the only one still here  
9 from the years of disaster. We -- there was a time when  
10 this Board was really talking very intensively with the  
11 staff about focusing all of our energy on number one.  
12 And I just wanted to say overall, it's nice that that's  
13 now the smallest piece of the work. But I would just  
14 encourage staff and the Board to remember that it's  
15 still a critical part of the work in the ongoing effort  
16 to increase the stability of the capital structure,  
17 which is what is enabling us to finally get back into  
18 looking at lending and other activities.

19           So I just wanted to comment, as I looked at the  
20 plan overall, that it was really nice to see the number  
21 of areas in which we're looking at new initiatives,  
22 given the fact we've managed to successfully address  
23 many of the financial problems of the organization.

24           MS. PATTERSON: No. 7 and No. 12, I think are  
25 linked, and I know there are ongoing discussions about

1 12 and the administration and how that works together  
2 and 7, dealing with right sizing of the Agency,  
3 basically. And I know when you have resources that are  
4 diminished, then your workforce is sometimes diminished  
5 accordingly or you have a re-shifting because your focus  
6 is restricted, so I would like to maybe have some  
7 feedback from Jackie on managing through attrition, some  
8 of your organizational strategies to kind of right size  
9 and reorganize and that your workforce is matching your  
10 resources, et cetera.

11 MS. CAPPPIO: Jackie Riley, Director of  
12 Administration.

13 MS. RILEY: Good morning.

14 We have already been doing some of that,  
15 especially in single family. When lending stopped  
16 happening, people were reassigned to loan servicing.  
17 And as the portfolio went more into runoff mode with  
18 REOs and short sales, people have -- from lending and  
19 from loan servicing have gone into portfolio management.  
20 So we have provided a lot of training for folks,  
21 especially of late. We had a big migration to try and  
22 do closeout on some things in portfolio management. So  
23 people who were used to doing lending are now doing the  
24 other side of the operation and vice versa with loan  
25 servicing. So we've done some of that.

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1           We've had a few retirements and determined that  
2 we're not filling those positions. We're looking now --  
3 because I'm in active budget mode because at the next  
4 Board meeting you'll be getting the Agency's budget,  
5 looking at establishing some workload standards in the  
6 units where we can -- what's the workload; what's the  
7 percentage of, you know, employees that are working on  
8 certain things -- and trying to come up with kind of a  
9 standard and looking at some of it as it relates to also  
10 industry. What are the industry standards? What are  
11 our standards? How can we improve through work flow or  
12 some other things? So we're actively pursuing that.

13           MS. SOTELO: Is it possible to have a summary of  
14 that or an organizational chart or something that shows  
15 that when you come back with the budget to marry that up  
16 so we can just understand that a little bit better?

17           MS. RILEY: Okay.

18           MS. SOTELO: And then I know the budget is such  
19 a long process and it's so hard to do, so I commend you  
20 for doing it, but maybe we can send the operational  
21 stuff, you know, two weeks before the next meeting or  
22 maybe three weeks. That way we can have some time to  
23 take a look at it. Two weeks would be fine.

24           MS. RILEY: Okay. Right now we're running still  
25 quite a few vacancies, so I don't know because we

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1 haven't gone through our internal little budget hearing  
2 process with what our divisions are going to be  
3 requesting, but I do believe that some of those  
4 vacancies are going to be taken off the budget. We just  
5 don't need them at this point.

6 And budget numbers drive a lot of numbers in  
7 state government. You get -- you know, you have  
8 expenses based on how many employees you have or the  
9 size of your budget. It comes out in the wash three  
10 years later, but if we don't need them, we don't need to  
11 show them. It's kind of like you don't want to be under  
12 your budget, but you don't want to be way over your  
13 budget, either.

14 MS. PATTERSON: Right. So I know at the local  
15 government level -- and I'm not sure if this happens at  
16 the state level -- you may have the position, but you  
17 leave the position unfunded. So you have a full-time  
18 FTE, but just you don't fund that position so that  
19 you --

20 MS. RILEY: The way the Agency has done its  
21 budgeting is that -- and it's kind of based on state  
22 government budgeting. You have something called -- it's  
23 called a 7A inside of state government. It lists all of  
24 your positions. And so for us, we will show -- if we're  
25 not going to fill it, it would stay on there for two

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1 years. It will be a zero, zero, and then it goes away.

2 MS. PATTERSON: Okay.

3 MS. RILEY: So, yeah, you aren't funding it.

4 It's still there. It was filled this year. We're not  
5 anticipating, you know, filling it. It was only filled  
6 for .5 or something like that.

7 MS. PATTERSON: Okay.

8 MS. RILEY: They would be not -- it would  
9 essentially be unfunded. But after that time, the  
10 Agency also -- because we come to the Board and request  
11 additional positions. I mean back when we needed that,  
12 we had the ability to come and request from the Board:  
13 We have this program, and we need two more positions  
14 that aren't showing up in our budget. So we have the  
15 ability to create positions also.

16 MS. PATTERSON: Oh, okay.

17 MS. RILEY: So if there's -- I mean, you know,  
18 if lending took off and was going gangbusters and we  
19 didn't have enough positions and we needed more, we  
20 could come to the budget anytime -- I mean come to the  
21 Board anytime during --

22 MS. PATTERSON: And ask for position.

23 MS. RILEY: -- the year and ask for, you know,  
24 that much more money to fund those positions.

25 MS. PATTERSON: Okay. Well, I'm going to parrot

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1 what Dalila was saying, kind of some of the strategies  
2 that you're using --

3 MS. RILEY: Okay.

4 MS. PATTERSON: -- to deal with the workforce  
5 operationally and hear some of the strategies that we  
6 employ to make sure that our workforce is aligning with  
7 our resources.

8 MS. RILEY: Okay. And you know we are a civil  
9 service organization, so some of it, too, is, you know,  
10 really getting our heads and minds around some -- how  
11 can I say -- lower performing employees and trying to  
12 work on that performance.

13 MS. PATTERSON: Okay.

14 MS. RILEY: So they're fully performing and if  
15 not, then maybe they don't -- you know, there could be  
16 some consequences.

17 MS. PATTERSON: Okay.

18 MS. RILEY: So it's kind of all fronts, right at  
19 this moment.

20 MS. PATTERSON: Okay. Thank you.

21 CHAIRPERSON JACOBS: I've got a question on the  
22 Agency integration, you know, with HCD. I'm sort of --  
23 can we get a quick update?

24 MS. CAPPIO: Sure. It's still in process. We  
25 are moving ahead, and I've had internal meetings at

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1 Agency to bring them fully up-to-date. We've had an  
2 additional meeting of the Governor's Office, and we have  
3 a Governor's Office meeting yet to be scheduled to fill  
4 them in on our latest thinking. So it's still very much  
5 a work in progress, but we'll keep you posted. I would  
6 hope that we would have that resolved sometime in the  
7 next couple of months because we really need to move  
8 forward in strengthening both HCD and CalHFA. There's  
9 vacant positions, exempt positions, open simply because  
10 we don't know the final organization, and we would like  
11 to get those filled or let those go in an effort to have  
12 the strongest executive team we can.

13 MS. RILEY: And the May budget for the Board  
14 will not include any HCD positions or any discussion  
15 regarding that. It will just strictly be CalHFA.

16 MS. SOTELO: So, Matt, I had a general question,  
17 just stepping back a little bit on the business plan,  
18 and I'm not sure whether -- maybe this exercise was done  
19 sometime last year, Claudia, but when I look at a  
20 business plan, I look at really what are we trying to  
21 achieve, what's the big -- what's the big picture, what  
22 are the major milestones that we're trying to hit and  
23 are those achievable and realistic goals? I see a lot  
24 of strategies and action items, and I appreciate that,  
25 and I think that's good. But can you step back for a

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1 moment and just kind of give us a bigger picture?  
2 Obviously the last two years have all been about risk  
3 management and stabilization, but what do you see for  
4 the next year, and how do we -- how do we articulate  
5 that in your business plan?

6 MS. CAPPIO: Well, I guess the key -- the three  
7 keys for me are to be in the best position we can be at  
8 the end of 2015 when the U.S. Treasury unwinds its  
9 credit, right, so we are currently in a temporary  
10 liquidity buttress or strengthening position because of  
11 the U.S. Treasury. They're going to end that. They  
12 have indicated there's not going to be an extension to  
13 that. And there's going to be -- as much as we would  
14 aspire to have that be zero, I think there's likely  
15 going to be a little bit left over, and we have to be in  
16 the strongest position we can to have the private market  
17 take over -- take that over, again, so that we can be  
18 financially stable.

19 Second and third are the -- are our ability to  
20 reformulate ourselves for the new market, both in single  
21 family and multiple family. The interest rate continues  
22 to be depressed, and we have to figure out how to be  
23 relevant, strategic and get the money out to people who  
24 need it the most in order to meet California's  
25 affordable housing needs. We've been thwarted in that

1 the last couple years not only because of the interest  
2 rates but also because of our financial position. Now  
3 we're at that stable point, and we've got to go forth  
4 and figure that out. That's a really wild thing to do.  
5 I mean, so much is new and unformed, and we have to find  
6 our niches and go for it.

7 I guess related to that is that we're spending  
8 40 million, plus or minus, on keeping ourselves afloat  
9 each year, keeping business operating. We've got to  
10 figure out a new series of revenue streams in order to  
11 sustain ourselves. It's not going to be the way it was  
12 in the first 35 years of this Agency's life. It's not  
13 going to be strictly from tax-exempt bonds. It's going  
14 to be other revenue streams we have to employ in order  
15 to keep ourselves in business because we don't rely on  
16 any other source of funding from the State.

17 And then lastly is what we've been dealing with,  
18 the reorg of the Governor. How can we build a platform  
19 with HCD to be as efficient and effective as possible on  
20 delivering programs and services to the people of this  
21 state, again to make sure that we serve the people that  
22 we're in business to do?

23 So that, in a nutshell, is what we've been  
24 focused on.

25 MS. SOTELO: I appreciate that.

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1 MS. PATTERSON: That's a really good kind of  
2 overview. I really appreciate that. I would like  
3 that -- you listed it as No. 4, but it actually kind of  
4 runs through what you're doing with No. 2 and 3.

5 MS. CAPPPIO: Yeah. That's right.

6 MS. PATTERSON: So I don't want those  
7 conversations -- we as government have always worked in  
8 kind of silence. And so while you're having the  
9 conversation over here about reorg, I don't want them  
10 not to be considering your -- what our -- what is CalHFA  
11 going forward and what -- how do you deal with your  
12 operations separately and apart from. I would like to  
13 make sure that those conversations kind of run  
14 throughout so that you're all talking the same page and  
15 going the same direction, because they're all related.  
16 And the whole point, I believe, in the Governor wanting  
17 to have a reorg was so that you could get some  
18 efficiencies.

19 MS. CAPPPIO: Yeah, absolutely.

20 MS. PATTERSON: That was the whole reason why.  
21 And so when you're talking about what are you in this  
22 new market, what are you going to become, how do you  
23 sustain yourselves with the \$40 million, knowing that  
24 you can't -- it's no longer business as usual, and you  
25 have this reorg plan that's sitting out there, that was

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1 the purpose of the reorg plan. So I would like to make  
2 sure that at least the conversations are aligned, and I  
3 know under your leadership --

4 MS. CAPPIO: Well, we are -- I mean there's been  
5 some fascinating discussions because we, again, have to  
6 maintain our sort of independent authority and be  
7 managers of our own ship in order to manage the risk  
8 appropriately and yet we are -- we are fulfilling the  
9 same mission in a lot of ways, and we have to figure out  
10 how to do that in the most collaborative. And in some  
11 ways if we can get some consolidation, we will. And  
12 there are some keys that, as I've explained before,  
13 other than stuff that makes immediate sense, like our  
14 leg units are already combined. They're operating.  
15 We've had tremendous success with that I think because  
16 we're looking at it through different lenses, thus  
17 giving the Governor and the Secretary the benefit of  
18 both of our perspectives with regard to prospective  
19 legislation.

20 Asset management, 90,000 units between the two  
21 agencies, how can we get more efficient in how we  
22 manage, inspect, look at the financial risk of some of  
23 that -- of some of the pieces of that portfolio, that to  
24 me is a tremendous opportunity. So we're beginning to  
25 figure that out.

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1           And the multiple family programs is the other  
2           key.

3           MR. PRINCE: So based upon this morning's  
4           conversation about certain outcomes with our  
5           homeownership efforts, I like 11A, and I just want to  
6           stress that one, about really looking at those other  
7           outcomes and those other partnerships. We do housing  
8           for a purpose and really thinking about how do we  
9           measure those outcomes and then thinking about some new  
10          collaborations.

11          I was thinking as people are talking this  
12          morning about Scholar House, which is run by the  
13          Louisville Housing Authority. They are a Move to Work  
14          so they are a little special, but they have a program  
15          that targets mothers with children and educations for  
16          both. If we could do something like that in California  
17          and then have homeownership be at the tail end, I think  
18          that that would be a great opportunity. So I like the  
19          idea of figuring out those partnerships that might  
20          create some new outcomes.

21          MS. CAPPIO: Yes, this --

22          MR. PRINCE: And I appreciate everyone who's  
23          housed in multi-family in the homeownership are  
24          important and them being housed by themselves is really  
25          important, but I do believe that I think the taxpayers

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1 want to see a little bit more, and so if we can  
2 demonstrate that people are doing more, it would be  
3 great.

4 MS. CAPPPIO: I -- yeah, I echo that, Preston,  
5 simply because we -- I keep saying this: Lending with a  
6 purpose. We have to figure that out. In an era of  
7 fewer resources, we have to figure out how to use them  
8 better and most effectively, so.

9 And it's -- that's a positive influence that HCD  
10 has had on us. It's clear that when you have a stable  
11 housing platform, your health outcomes are better, your  
12 educational outcomes are better. The more hard analysis  
13 and evidence we have of that, the more effectively we'll  
14 be able to make our pitch for various programs.

15 MS. SOTELO: And I think it's important from a  
16 Board perspective, at least my Board perspective, is  
17 that the business plan lays out your objectives and  
18 creates deliverables for the team. And I think that the  
19 staff -- I mean the role of the administration is to  
20 link those goals and those outcomes to people's  
21 performance. So as you're looking at how your team  
22 performs and holding accountability throughout the  
23 organization, really linking the deliverables that as we  
24 the policymaking Board can establish, makes it more  
25 transparent, makes it easier to say, well, okay, the

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1 goal of the Agency is to, you know, remain relevant and  
2 strategic and find its niche, what is the niche? What's  
3 the real deliverable in that niche? And then how do we  
4 get measured, and how do we perform under that?

5 So if the goal is to use \$250 million of our  
6 volume cap for single-family homes, how do we get there,  
7 and how do we get there quickly, and how do we perform  
8 as a team to get there? So I'd like to see that a  
9 little bit in the plan, and when you present it again,  
10 along with the budget, maybe make those correlations for  
11 us.

12 MS. CAPPPIO: Okay.

13 MR. HUNTER: I have a very different kind of  
14 question. I noticed a couple points where it talked  
15 about assessing the ability of CalHFA to become a master  
16 servicer, and that confused me a little bit because I  
17 thought CalHFA is servicing a part of the portfolio. I  
18 mean, is this something different?

19 MS. CAPPPIO: Yes. We are -- we have a robust  
20 servicing function currently. The master servicer would  
21 be a different category or class of servicer. And if  
22 someone could come up briefly and explain -- yeah, Tim,  
23 that would be great. I don't want to be in error. I  
24 want you to have an accurate representation. It's a --  
25 it's a way -- there are very few master servicers, but

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1 we are exploring the possibility of becoming one.

2 MR. HSU: You're correct, Jonathan, that we are  
3 definitely a single-family servicer. The servicing  
4 function that we have had traditionally comes from the  
5 fact that we were purchasing whole loans from the  
6 lenders, like as Tia was saying earlier, that we have a  
7 program, there's a lending -- a lender network out  
8 there. They make the loans; we buy the loans from them.  
9 And then we take these whole loans, and we issue bonds  
10 to purchase these whole loans.

11 The role -- there's no role there for a master  
12 servicer. The master servicer's function comes in when  
13 you are taking these individual loans, which I refer to  
14 as whole loans, and you are making it into a  
15 mortgage-backed security, because the master servicer  
16 has some responsibilities to someone like Fannie Mae and  
17 Ginnie Mae that a servicer does not have.

18 So, for example, these mortgage-backed  
19 securities, part of the reason why investors are buying  
20 mortgage-backed securities instead of whole loans is  
21 that they're expecting their cash flows on a very  
22 routine, scheduled basis. So when you are servicing a  
23 mortgage-backed security, it's what's referred to as  
24 schedule payments.

25 So if someone inside a pool -- so as Tony was

1 referring to earlier, so suppose there's \$250,000 in a  
2 pool, it's four loans, if one of the loans is  
3 delinquent, for example, the master servicer actually  
4 would come in and make that loan payment on behalf of  
5 the delinquent loan and then work with that loan to make  
6 the payments current.

7 It has certainly liquidity risk from that  
8 vantage point because it has to front money on a  
9 scheduled basis versus actual or actual instead of  
10 you're passing through what you actually received. This  
11 function has become extremely important as we enter into  
12 mortgage-backed securities space because there are not  
13 as many players in that space because of all the  
14 fallouts from the responsibilities of being a player in  
15 that space.

16 But what we're noticing is that if we were to  
17 become a master servicer, it can afford us the kind of  
18 flexibilities that Dalila and Tia were talking about in  
19 terms of controlling the program, which is something  
20 that you guys had asked Tony about as well. Because the  
21 master servicers these days, because of their own  
22 internal risk controls, are exacting -- exacting and  
23 getting their own risk overlays, which makes the  
24 programs look like the way they want them to look. We  
25 have fewer controls because they are coming in with

1 their risk overlays.

2 This is a function that's very different. So  
3 functionally, this is what it is about, but  
4 operationally it's also very different from what we're  
5 doing because the master service will get involved with  
6 things like delivering loan documents at a very specific  
7 deadline on a very specific date. And, frankly, that's  
8 not something that we currently are really, really good  
9 at doing because when we wire money out, it has to go  
10 through the Controller's Office; it has all these  
11 things. And then sometimes we can get money out the  
12 next day, but that's really kind of not the norm.

13 Also, there's -- you have to set up a whole  
14 department that's -- I think we refer to them as like a  
15 delivery department, right, so that kind of delivery  
16 function is not one that we have now. But the master  
17 servicing could also be a way for us to, if you will,  
18 retrofit the servicing functions that we have now into a  
19 bigger pipeline, meaning that as our servicing portfolio  
20 is sort of declining, if we were to enter into the  
21 master servicing space, that would also mean that we  
22 would retain the servicing, and then the servicing  
23 capacity we built could actually be used in that kind of  
24 function.

25 So it could be good in terms of origination and

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1 then be able to control our programs more so that we can  
2 do what we want do and also to utilize the capacity we  
3 have.

4 MR. GIEBEL: Jonathan, it would make it what  
5 we're doing piecemeal now. So we have a master  
6 servicer, U.S. Bank. And then we go to the hedgers, and  
7 the hedgers go back. If we did that, it would be  
8 seamless from origination through master servicing  
9 through hedging and then back, so you have way more  
10 control. And master servicers charge you. It's not  
11 cheap, but they're doing all the work and taking all the  
12 risk, so that's -- ultimately you would look at this as  
13 a whole, seamless process on the -- with the TBA model.

14 CHAIRPERSON JACOBS: I think this is a  
15 particularly good idea just because as an Agency, we've  
16 been more effective -- when there are troubled loans, we  
17 work at getting them stabilized -- than any of the other  
18 servicers. So this goes to both the mission of keeping  
19 people in their homes, but also ensuring that the  
20 bondholders get paid back.

21 MR. GIEBEL: There is risk involved in it --

22 CHAIRPERSON JACOBS: Of course there is.

23 MR. GIEBEL: -- as Tim said, so.

24 MS. CAPPIO: It's a new notion of labor and  
25 delivery, right?

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1 MR. GIEBEL: Yes, it is. It's a whole new  
2 ballgame. And typically they are separate units. So  
3 the U.S. Bank unit, for example, is in Ohio, and the  
4 people we deal with in U.S. Bank are in Chicago. So  
5 it's typically a whole separate unit, self-contained  
6 unit.

7 MS. CAPPPIO: Dalila, when you were saying  
8 what -- how I think what you want is sort of an overlay  
9 of how we connect up the business plan with performance  
10 measures?

11 MS. SOTELO: Yes. It's almost the -- the  
12 business plan is the articulation of the mission and the  
13 vision for the organization, and how does that trickle  
14 down to all the departments and how does that trickle  
15 down to individuals, right?

16 MS. CAPPPIO: Okay.

17 MS. SOTELO: And so for me, if you're creating a  
18 new market service, right, such as -- such as asset  
19 management or, you know, taking all the redevelopment  
20 loans or -- you have something in there around that in  
21 the business plan. If you're creating a new market,  
22 then how does that translate through the department  
23 that's going to administer that and then how does  
24 that --

25 MS. CAPPPIO: In terms of impact on the

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1 department?

2 MS. SOTELO: From an operational standpoint --

3 MS. CAPPIO: Okay.

4 MS. SOTELO: -- from a cost standpoint, how many  
5 new staff people do you need to do that, and then how do  
6 you measure whether they're doing their job or not?

7 MS. CAPPIO: All right.

8 MS. SOTELO: I think that speaks to Jackie's,  
9 you know, comments about the performance and performance  
10 standards.

11 MS. CAPPIO: Okay.

12 CHAIRPERSON JACOBS: All right, thanks.

13 --o0o--

14 **Item 12. Public testimony.**

15 CHAIRPERSON JACOBS: Let's move onto --  
16 actually, before we move onto No. 10, I think we've got  
17 a speaker card -- this sort of ties into the next  
18 item -- but from Pete Serbantes from HomeStrong USA.  
19 And the -- the item he's discussing is how Keep Your  
20 Home California has worked from the front lines.

21 So is Pete -- here he is. Just if you'd come up  
22 and just address everyone and sort of explain how things  
23 are working on the front lines.

24 MR. SERBANTES: Just so you know, I'm a  
25 Toastmaster, but I'm exerting massive control -- one

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1 page.

2 Good morning, Board of Directors. My name is  
3 Pete Serbantes. I am the program director for  
4 HomeStrong USA. We are a HUD approved Keep Your Home  
5 California program provider as of June 2013. I wanted  
6 to let you know that the Keep Your Home California  
7 program is working. No, the Keep Your Home California  
8 program is not for everyone. Those with true needs that  
9 meet the criteria can and have saved their homes.

10 That being said, I would like to thank you all  
11 for the development of this program. How do I know Keep  
12 Your Home California is working? Here are some stats  
13 that will show how I know. July 1, 2013, through  
14 December 31, 2013, HomeStrong USA has completed and --  
15 completed applications and assisted 1,758 families in  
16 saving their homes with various Keep Your Home  
17 California programs. January 1 through January 31st,  
18 HomeStrong USA has completed and assisted 480 families  
19 in savings their homes with the various Keep Your Home  
20 California programs. I would like to thank those  
21 responsible for the management of the program as based  
22 on these stats, the program works.

23 I would further like to state that HomeStrong  
24 USA is committed to the Keep Your Home California  
25 program and our California homeowners.



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1           CHAIRPERSON JACOBS: No, I just think based on  
2 the last discussion we had on the servicing, I think it  
3 is worth a little discussion of just our rates of  
4 converting problem loans into stable loans. I think  
5 it's very -- I think that's one of the Agency's -- this  
6 Agency has done far better than the for-profit banks.

7           Does anyone have specific numbers for the  
8 last -- last period? I mean, it was interesting. We  
9 saw a comparison the last time, the last meeting, and we  
10 were doing far better.

11           MS. PATTERSON: Was that during Rhonda's  
12 presentation --

13           CHAIRPERSON JACOBS: Yeah.

14           MS. PATTERSON: -- where she had taken back a  
15 portion of the loans?

16           MS. CAPPIO: From BofA.

17           MR. OKIKAWA: So I understand your question to  
18 be more about taking back the BofA loans. So I know Tim  
19 had worked on this pretty extensively too, but what we  
20 did is we boarded -- and I'm trying to remember the  
21 actual numbers. We boarded 1500 of those loans, and I  
22 think on this report that we have at the back in the  
23 homeownership loan portfolio you can see REO, December  
24 31st. That's not exactly current because I looked on  
25 those and some of the -- in the page -- on page 206, it

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1 talks about Bank of America BAC, where it offers it in  
2 two places. It says for CalHFA loan servicing BAC  
3 loans -- you're going to make me wear my glasses. So it  
4 says here on the CalHFA loan servicing BAC loans, 1,553  
5 loans that were boarded. And then there was another  
6 division here, BAC Home Loans Servicing LP for 135.

7 But since then, those 135 have been taken back  
8 in, and boarding being we've taken these 1,500 -- 1,553  
9 loans in our loan servicing, and they're being serviced  
10 as all the other loans are being serviced. What's  
11 happened now in our portfolio management group, we've  
12 developed a system where we have now a single point of  
13 contact, SPOCs. And these SPOCs have been dealing with  
14 some of these that have been outrageously outstanding,  
15 in other words, they haven't been dealt with in three to  
16 four years. So we shifted a lot of those into --  
17 straight into foreclosures.

18 So we're moving these. In terms of dates, in  
19 terms of what delinquency dates they are, we're trying  
20 to move these through and get the most effective means  
21 of processing these. So as it goes into portfolio  
22 management and we see these, immediately we have 12  
23 SPOCs, single point of contacts, they make that phone  
24 call. And what's really important is that these people  
25 have never been talked to before in three or four years.

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1           So the fact that we make this initial contact  
2           and try to do some kind of triage as to where these  
3           really go, unfortunately the ones that are three to four  
4           years, the back payments and everything on those,  
5           there's not much you can do on a loan mod.

6           But when you go through our waterfall, you know,  
7           it's -- to how this works, it goes through a waterfall,  
8           more or less, and so we're looking at loan modifications  
9           and keeping people in their homes.

10           One of the bigger things that we're proposing  
11           here as well, it's in our -- it's in our plan, is about  
12           the FHA HAMPS. I think we talked about that last time.  
13           And with those FHA HAMPS, currently CalHFA and Guild  
14           have been the only two that have been allowed to reduce  
15           the interest rates as well as extend the term. We're  
16           now offering that out to all our loan servicers, so what  
17           that does is it completes their waterfall, because  
18           initially right now if they're not qualified under  
19           our -- initially if they aren't able to do the interest  
20           rate reduction or the extension, then that kind of shuts  
21           their waterfall off so they go straight into  
22           foreclosure. By adding that and allowing this  
23           interest-rate reduction and extension of term, it  
24           completes their waterfall so they can go into that as  
25           well.

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1           And for us, in terms of the interest rate,  
2           interest rates have gone up. We're not looking at that  
3           loss that we might have initially looked at, because  
4           after six months -- if you do an interest rate  
5           reduction, after six months FHA doesn't cover that. And  
6           where we're being covered is we're still -- since  
7           interest rates are still a little bit higher, we're  
8           going to be covered by that sort of protection. So  
9           hopefully that's kind of a general -- maybe I'm -- Tia,  
10          I'm sorry.

11           MS. PATTERSON: The foreclosure rate, wasn't  
12          that one of the questions you asked, Dalila, last time?  
13          Foreclosure rates versus -- it might just be a matter of  
14          terminology, but default rate, delinquency rate,  
15          foreclosure rate. Of the 1700 loans, or whatever is in  
16          our portfolio, what's our foreclosure rate at the, I  
17          guess, end of 2013? What percentage of the folks were  
18          actually losing their homes? I think that's one of the  
19          questions we had.

20                  And then to follow up on that, of these 1700,  
21          are these all we're in first position, or is this a  
22          mixture of first and either some DPA assistance or we're  
23          in something other than first? Our universe is what I'm  
24          asking.

25                  MR. HSU: A couple things, Tia. The BofA

1 transfer, most of the loans transferred on November 1st,  
2 and then the second batch transferred on February 1st.  
3 In large part, the first batch of the transfers were  
4 loans that were not in the middle of some sort of loan  
5 modification. And in large part, the second batch were  
6 loans that were -- they had kept them back for a couple  
7 more months because they were in the middle of working  
8 with the borrowers.

9 The transfer, for now, hasn't helped with the  
10 delinquency ratio because as it turns out, after the  
11 transfer, despite the notices, many of the payments  
12 still went over to BofA so they had to reroute it back  
13 to us. So this might not be part of the package, but you  
14 can actually -- we do something that we refer to as  
15 transition rates analysis. This is something that  
16 everybody in the MI industry does. So what it does is  
17 it shows new loans that become 30 days delinquent from  
18 last month.

19 If you look at that, and we look at this  
20 internally, you'll see that we actually had a couple of  
21 spikes after the transfer because these payments went to  
22 the wrong directions.

23 The real benefit from having these loans come in  
24 from BofA is that we believe our conversion ratio to tie  
25 into KYHC is going to be much higher. We're going to

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1 have a greater ability to make sure that all these  
2 borrowers are exposed to the benefits of KYHC. So  
3 that's one thought -- two thoughts.

4 So getting to your thought about foreclosure  
5 ratio. So what we do is that we -- if there's a lot of  
6 interest in this, we can certainly include it in future  
7 Board reports. So what we do is that we figure out how  
8 many loans have gone into foreclosure in the middle of  
9 some year. And then what we do is we take all the loans  
10 at the start of the year and all the loans at the end of  
11 the year, and we take the average of the two to figure  
12 out our foreclosure rate.

13 So in 2010, our foreclosure rate for  
14 conventional loans reached 10 percent. And this past  
15 year, in 2013, the conventional loan foreclosure rate  
16 was about 2.5 percent. Okay. And for the FHA loans in  
17 2010, similarly we peaked at about 6.4, and now it's  
18 about 1.3 or so. So they're significantly lower. And  
19 you can certainly see the huge spike around 2010/2011,  
20 and it has really fallen off a lot.

21 Now, to the other question about -- so when we  
22 say foreclosure -- so that particular ratio is about  
23 foreclosure, okay, only foreclosures. So if they are  
24 loans that have gone to short sale, they don't count in  
25 our delinquency ratios.

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1 MS. PATTERSON: I'm sorry what?

2 MR. HSU: Delinquency. So by that we just mean  
3 everything that has not gone to foreclosure. It's up.  
4 I think I've said this before. So our conventional --  
5 okay, let me start with our -- this is our fixed rate,  
6 so our FHA fixed rate only. So we have charts that kind  
7 of cut up the loans in different segments, so if you're  
8 only looking at FHA fixed rate, that's actually -- right  
9 now the total delinquency ratio is 14 percent.

10 MS. PATTERSON: And that is at the end of 2013?

11 MR. HSU: That's -- that's right. It's December  
12 2013.

13 MS. PATTERSON: Okay.

14 MR. HSU: Okay? And if you were to compare that  
15 to the MBA's FHA California fixed rate, we're high.  
16 That's only 8 percent. But I think I mentioned  
17 previously -- I know I was challenged on this a little  
18 bit -- that the MBA ratio, however, does have new  
19 vintages. So it includes new loans that were made in  
20 2013, '11, '12, '10, '9, whereas our ratios have the  
21 only vintage that we have, which is prior to 2009.

22 MS. PATTERSON: So comparing those two is like  
23 comparing apples to oranges. It's not an apple-to-apple  
24 comparison, comparing delinquency rates.

25 MR. HSU: That's -- yes. I mean, we do have

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1 charts that show this, but you're absolutely correct.  
2 It's -- it's -- we don't have the benefit of the new  
3 originations. So but that vantage point, it doesn't  
4 look good.

5 MS. PATTERSON: So is your FHA -- and I don't --  
6 I'm sorry, I don't have the right chart in front of  
7 me -- FHA fixed different than your conventional?

8 MR. HSU: Yes, so the --

9 MS. PATTERSON: So the conventional delinquency  
10 rate is what?

11 MR. HSU: It is 1.5 and whereas if you look at  
12 the California MBA, that's only 4. But it has -- it  
13 suffers from the same issue that the market indices out  
14 there. And this is, frankly, an argument we have with  
15 the rating agencies too, because if you look at our  
16 rating right now, they'll say something like, well, to  
17 the degree that your ratios continues to underperform  
18 the market ratios, it's hard for us to think about  
19 upgrading you.

20 So we have this argument every year. You are  
21 looking at ratios that include these new book years that  
22 we don't have. So every year they recognize that issue,  
23 and they kind of say, well, that's nice to know, but  
24 it's still going to be there.

25 MS. PATTERSON: Let me see if I can put this in

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1 English so that I can understand it. The market has the  
2 ability to continue to make new loans. Because we  
3 haven't continued to make new loans at a rate that the  
4 market has, our delinquency rate looks higher because  
5 they're able to stabilize their delinquency rate because  
6 they have the advantage of having new loans coming in?

7 MR. HSU: That's correct.

8 MS. PATTERSON: New business.

9 MR. HSU: So another way to think about it when  
10 you relate it to these headlines of Fannie Mae and  
11 Freddie Mac now are making noise about breaking away  
12 from the federal government because they're making so  
13 much money is that they're making money because the new  
14 loans they have made in the last three, four years are  
15 making oodles of money, right? They're charging higher  
16 premiums, and they're not defaulting. That -- that --  
17 that benefit of that book, those book years, which is  
18 benefiting the GSEs, for better or worse we have not  
19 benefited from that.

20 MS. PATTERSON: Right. Which is why you're now  
21 coming for new strategies to get back lending again.

22 CHAIRPERSON JACOBS: And beyond that too.

23 MS. PATTERSON: Tying it all together.

24 CHAIRPERSON JACOBS: Tia, this goes back to the  
25 discussion we had of the private servicers, their

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1 motives, and if it goes delinquent and there's  
2 insurance, they take the insurance proceeds as quick as  
3 you can. Don't worry about keeping the person in the  
4 home.

5 MS. PATTERSON: Exactly. Okay.

6 MR. HSU: But I mean, if there's a lot of  
7 interest, I mean, some of the other things that are  
8 worth mentioning sometimes is that probably the reason  
9 why we're getting better is some of the things that you  
10 guys see in the marketplace, that generally speaking  
11 people are seeing a benefit of rising prices in their  
12 homes. So as we go into the marketplace and we're  
13 dealing with foreclosures and REOs, at the lowest point  
14 we were getting -- prior to all the credit enhancements  
15 that we have, like the MIs and all these other issues we  
16 talked about, prior to all those things coming in, we  
17 were getting 45 cents on a dollar back. So if we had a  
18 loan that would go into foreclosure and that's a hundred  
19 dollar UPB, what we collect back in terms of the  
20 principal is 45 cents to the dollar. And now that  
21 number is hovering around 70 percent.

22 MS. PATTERSON: Okay.

23 MR. HSU: And that's -- that's one segment too.  
24 You know, that's conventional foreclosure REOs. It  
25 looks a little bit different when you look at FHA. It

1 looks a little bit different when you look at short  
2 sales. But that's just one thing too so that you can  
3 see that that nadir, that low point, that we reached in  
4 about 2011 or so of 45 cents on a dollar, is way behind  
5 us.

6 CHAIRPERSON JACOBS: Any other questions?

7 --o0o--

8 **Item 10. Reports: B. Update on Variable Rate Bonds**  
9 **and Interest Rate Swaps.**

10 CHAIRPERSON JACOBS: And we've got one other  
11 report. Does anyone have questions about the rate swaps  
12 and risk report?

13 --o0o--

14 **Item 11. Discussion of other Board matters.**

15 CHAIRPERSON JACOBS: Any other Board matters  
16 anyone wants to bring up?

17 --o0o--

18 **Item 12. Public testimony.**

19 CHAIRPERSON JACOBS: Any members of the public  
20 who wish to speak?

21 All right. Seeing none, let's adjourn. Thank  
22 you, everyone.

23 *(The meeting concluded at 12:30 p.m.)*

24 --o0o--

25

**REPORTER'S CERTIFICATE**

I hereby certify the foregoing proceedings were reported by me at the time and place therein named; that the proceedings were reported by me, a duly certified shorthand reporter and a disinterested person, and was thereafter transcribed into typewriting by computer.

In witness whereof, I have hereunto set my hand this 4th day of April 2014.

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Yvonne K. Fenner  
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