State of California

## MEMORANDUM

#### To: CalHFA Board of Directors

Date: May 11, 2017

#### Donald Cavier, Chief Deputy Director From: CALIFORNIA HOUSING FINANCE AGENCY

**Subject:** Agenda Item: Proposed Strategic Business Plan & Operating Budget for Fiscal Year 2017-18

#### **Background**

The proposed fiscal year 2017-18 strategic business plan and operating budget were developed over the course of several months in which senior staff and department heads participated in a series of business planning off-sites and budget meetings intended to ensure that each department's budget proposal supports the achievement of the goals and strategic initiatives outlined in the Agency's proposed business plan. In March, staff conducted a mid-year business plan update and policy workshop with the Board in which staff reported the results of operations and projections for the remainder of the current fiscal year, and solicited feedback from the Board regarding possible initiatives for the coming fiscal year. During this robust and informative discussion, the Board provided thoughtful and relevant comments and suggestions which staff has incorporated into the proposed FY 2017-18 business plan.

As was mentioned during the March workshop with the Board, the mid-year results and revised projections for the current fiscal year are very positive and reflect healthy growth in both our lending programs as well as the organization as a whole.

Agency lending activities have experienced excellent progress during the fiscal year. For fiscal year 2016-17 Single Family Lending targeted \$1.01 billion in 1st mortgage loan purchases and \$48 million in subordinate lending. At mid-year, 1st mortgage loan purchases were \$1.02 billion or 100% of business plan objectives, and are expected to reach \$1.77 billion in first mortgages and \$135 million in subordinate lending for down payment assistance (DPA) and closing costs.

Multifamily Lending programs targeted \$545 million in overall lending activity with \$190 million in 1st lien origination, \$300 million in conduit issuance and \$55 million in Special Needs Housing Program (SNHP) lending. At mid-year, the Multifamily Lending program has closed \$27 million in 1st lien loans, \$194.8 million in conduit issuance, and \$3.7 million in SNHP loans. Despite the slow start, the current pipeline of multifamily projects set to close in the second half of the fiscal year will dramatically improve production. The Agency expects to close approximately \$491

million in loan volume or 90% of goal for 3,154 units of affordable housing. While we expect to fall short of our original business planning goals due to the recent increases in interest rate environment and the uncertainty in the tax credit markets, current projections still represents a \$126 million increase in lending activities over the prior fiscal year.

Further, we are pleased to report that the efforts to strengthen the Agency's financial position by expanding credit facilities and maximizing return on equity have been successful. In the first six months of the fiscal year, the Agency became the first housing associate to borrow from the Federal Home Loan Bank of San Francisco; this partnership has provided a \$100 million credit facility for single family lending. With this favorable credit facility in place CalHFA strategically purchased Agency-generated Mortgage Backed Securities (MBS) to incrementally improve return on equity for the Agency. The Agency intends to expand this relationship in near future to support Multifamily programs as well.

There was very limited rating agency activity in the first half of the fiscal year; however, Moody's did upgrade the Agency's Home Mortgage Revenue Bond indenture and CalHFA's overall issuer credit rating from A2 (stable outlook) to A2 (positive outlook) noting the Agency's stable and profitable financial position as well as its strong management team.

Additional highlights from the first half of the year include:

- Participating in the CalHR workforce planning pilot program
- Developed pilot electronic workflow process for procurement documents
- Implementation of 'HotDocs" software for multifamily lending documents
- Consolidated offsite storage for operational savings
- Completed upgrade of Microsoft Dynamics Great Plains (GP)
- Implemented web portal for borrower inquiries on multifamily loans
- Hired Asset Management Chiefs in Culver City and Sacramento
- Hired Director of Enterprise Risk Management and Compliance
- Completed the State Leadership Accountability Act Risk Assessment
- Completed IT Risk Assessment and Controls Review per AB670
- Updated and tested Business Continuity Plan
- Implemented Information Security Awareness Training Program
- Conducted Information Technology Vulnerability Assessment
- Implemented new CommVault Backup/Replication system to speed up backups and recoverability of Agency data and systems
- Contributed to the development of the Statewide Housing Assessment
- Collaborated with HCD on various State housing programs and initiatives including No Place Like Home, Veteran Housing and Homelessness Prevention program, HUD 811, HOME Tenant Based Rental Assistance
- Provided analysis of housing data to HCD and the Department of Finance

With the accomplishments of the current fiscal year as a back drop, the Agency submits the proposed fiscal year 2017-18 business plan for Board approval.

## <u>Business Plan</u>

The proposed fiscal year 2017-18 Strategic Business Plan consists of the following four goals for the Agency:

- 1. Increase the Agency's future income and equity position by expanding Single Family and Multifamily lending activities consistent with State housing needs
- 2. Continue to improve operational efficiencies through the use of technology, workforce planning and the implementation of best practices
- 3. Collaborate with other housing entities and stakeholders to deliver effective and innovative housing solutions
- 4. Help prevent avoidable foreclosures by providing assistance to eligible homeowners who have financial hardship and/or significant negative equity

The Business Plan was formed by the Agency's mid-year performance and revised projections for fiscal year 2016-17, collaboration efforts between related housing agencies and other state partners, internal analysis of operational requirements needed to advance business planning goals, the successes and lessons learned during the current fiscal year, and the changes in the political and financial markets. As a part of the business plan and the budget, we have incorporated resource projections to provide a complete picture of how the Agency funds its operations and to demonstrate that the resources coming into the Agency are sufficient to support the cost of operations.

Highlights of the proposed fiscal year 2017-18 Business Plan (Attachment 7-A) which supports the four goals previously outlined includes:

- Targeting \$1.5 billion in 1st mortgage loan purchases estimated to generate \$16.8 million in revenue for Single Family Lending
- Targeting \$54 million in MyHome subordinate loans for down payment assistance resulting in \$2.7 million in administrative fees
- Targeting \$54 million in Zero Interest Program (ZIP) subordinate loans for closing cost assistance resulting in an estimated present value of \$35 million
- Implement robust homebuyer education/counseling program and add Fannie Mae's HFA preferred no mortgage insurance product
- Expand Single Family Lending activities to include loans insured through the Veterans Administration (VA) and the US Department of Agriculture (USDA)

• Targeting \$15.7 million in revenue generation for Multifamily Programs

\$30 million in SNHP lending

- Create lending programs and partnerships to preserve naturally occurring affordable housing (NOAH) across the state and increase lending capacity by partnering with localities, Community Development Financial Institutions (CDFI), and private banks
- Renew letters of credit for variable rate demand obligation bonds and implement hedging and delivery strategies to achieve more competitive lending rates and increase program revenue
- Expand uses and eligible collateral on the Federal Home Loan Bank of San Francisco credit facility
- Implement Geographic Information System (GIS) data mapping to improve decision making, communications & outreach and monitoring outcomes
- Continue to refine Agency operations by realigning staff resources (Single Family Lending, Loan Servicing, Fiscal Services, Executive Office, etc.) to meet current business environment
- Complete Implementation of Phase II of the Fiscal Systems upgrades to Microsoft Great Plains (GP) to enhance the efficiency of fiscal and budgetary operation, and improve the timeliness and functionality of financial reporting
- Analyze viability of consolidating the three systems used to track information and service Multifamily loans
- Develop CalHFA ADU pilot program that collaborates with localities and other State partners
- Continue to monitor developments for the financing of manufactured housing through the Government-sponsored enterprises (GSE)
- Continue collaboration efforts with HCD, TCAC, CDLAC and other State partners to inform lending decisions and preservation strategies
- Continue to monitor state & federal policy regarding affordable housing programs and advocate with U.S. Treasury for continued support of Multifamily Federal Financing Bank (FFB) financing program

 Continue to heavily market Keep Your Home California (KYHC), assess barriers to eligibility and monitor program outcomes to ensure funds are fully utilized to meeting the needs of eligible homeowners

#### **Budget Summary**

With the above Business Plan in mind, the proposed budget for fiscal year 2017-18 was developed. The following charts provide a summary of the estimated resources for fiscal year 2017-18 and how those resources will be deployed. Staff anticipates that resources for fiscal year 2017-18 will exceed operating costs by approximately \$36.9 million. Any surplus funds will be used to support future affordable housing lending and operational costs of the Agency. In order to implement and deliver on the goals and activities outlined in the Agency's strategic business plan, staff is recommending adoption of an operating budget of \$40.5 million, of which \$29 million will be used for personal services, \$11.6 million for operating expenses and equipment. The table below reflects the Agency's proposed fiscal year 2017-18 budget for resources and operating costs.

CALIFO	RNIA HOUSI	NG FINANC		Y		CALIFORNIA HOUSING FINANCE AGENCY										
F	iscal Year 20	17-18 BUDO	GET													
	(DOLLARS IN	THOUSANDS)	)													
	Adopted	Adopted	Adopted	Proposed	Varian	<b>6</b>										
	Budget	Budget	Budget	Budget	FY 16/17 to											
	2014-15	2015-16	2016-17	2017-18												
RESOURCES																
Loan Servicing	3,000	2,067	1,953	2,200	247	13%										
Insurance Release	942	813	643	513	(130)	-20%										
Loan Repayments	19,744	18,997	21,099	25,524	4,425	21%										
Interest (mortgages/securities/cash)	14,774	10,298	13,559	13,611	52	0%										
Fee Income	11,314	27,582	24,972	35,612	10,640	43%										
Extraordinary Items		2,803	2,999	-	(2,999)	-100%										
TOTALS	\$ 49,774	\$ 62,560	\$65,225	\$ 77,460	\$ 12,235	19%										
OPERATING BUDGET					()											
Salaries and Benefits	29,984	29,596	29,683	29,131	(552)	-2%										
Reimbursements	(496)	(534)	· · ·	· · ·	87	-15%										
Temp Services/Other	633	724	526	291	(235)	-45%										
Personal Services	30,121	29,786	29,610	28,910	(700)	-2%										
General Expense	677	641	694	827	133	19%										
Communications	497	499	414	440	26	6%										
Travel	390	414	480	553	73	15%										
Training	134	160	175	203	28	16%										
Facilities Operation	3,084	3,100	2,825	2,919	94	3%										
Consulting & Professional Services	4,893	4,458	3,861	3,460	(401)	-10%										
Central Administrative Services	2.312	2.960	2,624	2,254	(370)	-14%										
Information Technology	663	602	854	813	(41)	-5%										
Equipment	120	130	130	130	-	0%										
Operating Expenses	12,770	12,964	12,057	11,599	(458)	-4%										
,																
TOTALS	\$ 42,891	\$ 42,750	\$41,667	\$ 40,509	\$ (1,158)	-3%										
					-											
NET SURPLUS/(EXPENDITURE)	\$ 6,883	\$ 19,810	\$23,558	\$ 36,951	13,393	57%										

The next chart provides a summary comparison of the adopted budget and the projected results of fiscal year 2016-17 with the proposed fiscal year 2017-18 budget. Agency resources for fiscal year 2016-17 are higher than originally anticipated due primarily to accelerated loan repayments, increased fee income from Single Family Lending, and from unexpected Multifamily loan prepayments.



### **Resources**

Agency resources are primarily generated from loan origination fees, principal and interest payments on loans, compliance monitoring fees, etc. While the Agency still has some reliance on legacy resources to cover operating costs, the rapid growth of our lending programs is steadily changing that dynamic. Fee income from our Single Family Lending programs have grown quickly as loan volume approaches \$1.77 billion annually, and we are seeing the market embrace the Agency's new Multifamily risk share program and the conduit issuance bond program. For fiscal year 2017-18, resources available to cover operating costs are expected to be \$77.5 million and are estimated to exceed operating costs by \$36.9 million.



#### **Operating Budget**

The Agency proposes a balanced operating budget in the amount of \$40.5 million representing the operational activities for fiscal year 2017-18. The proposed budget represents a \$1.15 million or 3% percent decrease in appropriations compared with the prior year. The decrease in annual appropriations represents the net impact of changes in salaries and benefits, professional services and central administrative services. Specifically, the Agency reduced salary and benefit costs by eliminating 15 vacant full time equivalent (FTE) positions and 3.7 temporary help positions. The salary and benefit savings from these reductions were largely offset by increases in the costs for employee pensions, medical costs and post-retirement medical benefits. The strategic reduction in staff levels has helped hold salary and benefits costs static despite the rising costs of benefits. Consulting and professional services costs are down 10% due to departmental realignments which have allowed for elimination of unneeded contracts. Additionally, central administrative services costs, the State's overhead allocation, have also decreased 14% percent due to reductions in both FTE and operating budget. The jump in general expense is attributable to a change in the treatment for administrative cost reimbursements by the mortgage insurance fund. Previously these reimbursements were posted as direct offsets of expenditures, but are now treated as operating fund revenue. The increase to facilities operation is due to the annual base rent increase for leased facilities. Appropriations for travel and training have been increased 15% respectively to accommodate the Agency's workforce planning initiatives to improve staff development, retention and succession planning.



For fiscal year 2017-18, the Agency is proposing that authorized full time equivalent positions be reduced from 273.6 FTE to 254.9 FTE (251 regular positions and 3.9 temporary positions), a net reduction of 18.7 positions compared with prior year. The following table illustrates the changes in the approved FTE since fiscal year 2011-12:



The Board's approval of the Strategic Business Plan and Operating Budget, along with the accompanying resolutions is requested.

## Attachments

- 7-A FY 2017-18 Proposed Business Plan
- 7-B FY 2017-18 Proposed CalHFA Operating Budget:
  - 1. Consolidated CalHFA and MIS Operating Budget
  - 2. CalHFA Operating Budget
  - 3. MIS Operating Budget
  - 4. Summary of Personnel and Division Budgets
  - 5. Summary of Personnel and Salaries by Division
  - 6. 2245 CA Housing Finance Agency Position/Salary Detail
  - 7. Out of State Travel
  - 8. Schedule of Contracts
- 7-C Business Plan Resolution 17-14

7-D Operating Budget Resolution 17-15

## CalHFA Strategic Business Plan FY2017-18

BUSINESS PLAN GOALS	KEY STRATEGIES		ACTION ITEMS	<u>Due</u> Dates
Increase the Agency's future income and equity osition by expanding single family and multifamily	1 Generate income via single-family lending opportunities		Targeting \$1.5 billion in 1st mortgage loan purchases estimated to generate \$16.8 million in revenue for Single Family Lending	6/30/201
lending activities consistent with State housing needs		в	Targeting \$54 million in MyHOME subordinate loans for down payment assistance resulting in \$2.7 million in administrative fees	6/30/201
		с	Targeting \$54 million in Zero Interest Program (ZIP) subordinate loans for closing cost assistance resulting in an estimated present value of \$35 million	6/30/201
		1 1	Implement more robust homebuyer education program with in-person counseling to mitigate risks associated with expanded underwriting guidelines	6/30/201
		Е	Expand single family lending activities to include loans insured through the Veterans Administration (VA) and the US Department of Agriculture (USDA)	6/30/20:
		F	Implement Fannie Mae's HFA perferred no mortgage insurance product	6/30/20
	2 Generate income via multifamily lending opportunities	А	Generate \$11.4 million in revenue through \$200 million in 1st lien lending during FY 2017-18	6/30/20
		В	Generate \$0.8 million in revenue through \$300 million in conduit issuance during FY 2017-18	6/30/202
		С	Generate \$3.5 million in revenue through \$30 million in SNHP allocations and loans	6/30/20
		D	Develop and get Board approval for policies on bond issuance and compliance to meet new CDLAC requirements	ongoin
		1 1	Create lending programs and partnerships to preserve naturally occurring affordable housing (NOAH) across the state	6/30/20
		F	Continue to explore ways to increase lending capacity by partnering with localities, CDFIs, and private banks; reputation & image building; rebranding & outreach	6/30/202
	3 Strengthen Agency financial position by expanding credit	Δ	Continue to improve functionality of Single Family Lending's Mortgage Access System (MAS) to allow for alternative delivery options on secondary market	6/30/201
	facilities and maximizing return on investment and return on	в	Expand uses and eligible collateral on the Federal Home Loan Bank of San Fancisco credit facility	6/30/20:
	equity.	С	Renew letter-of-credits supporting variable rate demand obligation bonds	6/30/20
		D	Negotiate extension of administrative services from mortgage insurance provider	6/30/20
		Е	Implement hedging and delivery strategies to achieve more competitive lending rates and increase program revenue	6/30/202

**Mission**: To create and finance progressive housing solutions so more Californians have a place to call home.

## CalHFA Strategic Business Plan FY2017-18

BUSINESS PLAN GOALS		KEY STRATEGIES		ACTION ITEMS	<u>Due</u> Dates
Continue to improve operational efficiencies hrough the use of technology, workforce planning	4 1	Increase Operational Efficiencies	A	Improve Agency contracting process by standardizing contracts and providing staff training for developing scopes of work and soliticing requests for proposal or qualifications (RFP/RFQ)	6/30/20:
and the implementation of best practices			в	Continue to refine Agency operations by realigning staff resources (Fiscal Services, Loan Servicing, Single Family Lending, Executive office, etc.) to meet current business environment	6/30/20
			с	Implement GIS data mapping to improve decision making, communications & outreach and monitoring outcomes	6/30/20
			D	Continue to decrease external storage costs by elimitating 5,000 boxes stored offsite during FY 2017-18	6/30/20
			E	Implement a formal workforce planning strategy based upon the workforce plan developed in FY 2016-17 and provide training to business units	6/30/20
			F	Implement a formal 'new employee orientation' and redesign CalHFA website for mobile accessibility	6/30/2
			G	Pursue options to automate timecard processing	6/30/2
			н	Implement changes to the Debt Management System (DMS) to eliminate manual processes and implement 'Hot Docs' software to standardize loan document preparation	6/30/2
			I	Complete Implementation of Phase II of the Fiscal Systems upgrades to Microsoft Great Plains (GP) to enhance the efficiency of fiscal and budgetary operation, and improve the timeliness and functionality of financial reporting	6/30/2
			J	Review of Fiscal Systems to identify ways to streamline and automate manual processes performed within support divisions	6/30/2
			к	Analyze viability of consolidating the three systems used to track information and service multifamily loans	6/30/2
		mplement long-term strategies to monitor and mitigate	A	Continue to participate in the State Leadership Accountability Act (SLAA) process to identify Agency business risks, reduce waste and strengthen internal controls	ongoi
	e	enterprise risks	в	Procure and implement a system to replicate the Agency's critical servers to the disaster recovery site to reduce our business risk during a real disaster	6/30/2
			с	Initiate the establishment of an Enterprise Risk Management Department to identify Agency business risks and strengthen internal controls by hiring a Director of Enterprise Risk Management and Compliance	6/30/2
			D	Continously evaluate and seek opportunities to improve systems and applications to support CalHFA business units. Implement electronic workflows, etc. where appropriate	6/30/2

Mission: To create and finance progressive housing solutions so more Californians have a place to call home.

## CalHFA Strategic Business Plan FY2017-18

viission: To create and finance progressi			T		Due
BUSINESS PLAN GOALS		KEY STRATEGIES		ACTION ITEMS	<u>Due</u> Dates
Collaborate with other housing entities and	6	Increase opportunities to meet	A	Develop CalHFA ADU pilot program that partners with localities and other State partners	6/30/202
stakeholders to deliver effective and innovative housing solutions		California's affordable housing needs	B	Increase focus and target resources to support financing multifamily developments for the missing middle through naturally occuring affordable housing (NOAH)	6/30/20
			c	Continue to explore opportunites for a permanent sources of down payment assistance to support financing of affordable homeownership	Ongoin
			C	Promote collaboration with other State housing agencies and continue efforts to expand multifamily housing opportunities for veterans	Ongoin
			E	Provide technical assistance to legislature and others regarding affordable housing	Ongoir
			F	Continue to monitor state & federal policy regarding affordable housing programs	Ongoir
			Ģ	Advocate with US Treasury for continued support of Multifamily FFB financing program	Ongoir
			F	Continue to monitor developments for the financing of manufactured housing through the GSE's	Ongoir
			I	Research Self-Help housing needs through stakeholder engagement	6/30/20
lelp prevent avoidable foreclosures by providing assistance to eligible homeowners who have	7	Maximize use of KYHC program funds	A	Aggressively market programs to eligible homeowners, community groups and media to expand awareness	Ongoir
financial hardship and/or significant negative equity			B	Aggressively pursue and on-board additional servicers	Ongoir
			c	Collaborate with other public and private sector entities to maximize and leverage potential benefits of foreclosure prevention resources	Ongoir
			C	Measure program outcomes and assess barriers to eligibility	Ongoin
			E	Monitor program recipients to assess level of homeownership sustainability facilitated by program assistance	Ongoin

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#### CALIFORNIA HOUSING FINANCE AGENCY 2017-18 CONSOLIDATED CALHFA AND MIS FUNDS OPERATING BUDGET (DOLLARS IN THOUSANDS)

	Adopted Budget	Actual	Adopted Budget	Projected Actual	Proposed Budget
EXPENDITURE ITEM	2015-16	2015-16	2016-17	2016-17	2017-18
PERSONAL SERVICES					
Salaries and Wages	\$21,511	\$21,511	\$20,874	\$20,874	\$21,319
Benefits	8,754	8,712	9,627	8,850	9,580
Estimated Savings (Vacancies)	(668)	(2,710)	(818)	(2,322)	(1,767)
Anticipated Salaries and Wages and Benefits	29,596	27,513	29,683	27,402	29,132
Temporary Help	626	733	430	458	223
Overtime	98	101	96	60	67
Reimbursements	(534)	(851)	(599)	(704)	(512)
TOTALS, Personal Services	\$29,786	\$27,496	\$29,610	\$27,216	\$28,910
OPERATING EXPENSES AND EQUIPMENT					
General Expense	640	709	694	694	827
Communications	499	415	414	375	440
Travel	414	384	480	442	553
Training	160	87	175	103	203
Facilities Operation	3,100	3,003	2,825	2,776	2,919
Consulting & Professional Services*	4,458	3,143	3,861	3,144	3,460
Central Admin. Serv.**	2,960	2,923	2,624	2,624	2,254
Information Technology	602	456	854	684	813
Equipment	130	215	130	130	130
TOTALS, Operating Expenses and Equipment	\$12,964	\$11,333	\$12,057	\$10,972	\$11,599
TOTALS, EXPENDITURES	\$42,750	\$38,828	\$41,667	\$38,188	\$40,509

\*Historical Strategic Project Contracts moved to and included in Consulting & Professional Serivces

\*\*Represents CalHFA's allocated share of the State's central administrative costs.

#### CALIFORNIA HOUSING FINANCE AGENCY 2017-18 CALHFA FUND OPERATING BUDGET (DOLLARS IN THOUSANDS)

	Adopted Budget	Actual	Adopted Budget	Projected Actual	Proposed Budget
EXPENDITURE ITEM	2015-16	2015-16	2016-17	2016-17	2017-18
PERSONAL SERVICES					
Salaries and Wages	\$21,415	\$21,415	\$20,874	\$20,874	\$21,319
Benefits	8,714	8,675	9,627	8,850	9,580
Estimated Savings (Vacancies)	(668)	(2,706)	(818)	(2,322)	(1,767)
Anticipated Salaries and Wages and Benefits	29,461	27,384	29,683	27,402	29,132
Temporary Help	626	733	430	458	223
Overtime	98	101	96	60	67
Reimbursements	(534)	(851)	(599)	(704)	(512)
TOTALS, Personal Services	\$29,651	\$27,366	\$29,610	\$27,216	\$28,910
OPERATING EXPENSES AND EQUIPMENT					
General Expense	497	614	586	586	711
Communications	497	412	414	375	440
Travel	412	384	480	442	553
Training	159	87	175	103	203
Facilities Operation	3,092	2,996	2,825	2,776	2,919
Consulting & Professional Services*	4,307	3,087	3,835	3,118	3,435
Central Admin. Serv.**	2,957	2,921	2,616	2,616	2,242
Information Technology	597	452	854	684	813
Equipment	130	215	130	130	130
TOTALS, Operating Expenses and Equipment	\$12,648	\$11,167	\$11,915	\$10,830	\$11,447
TOTALS, EXPENDITURES	\$42,299	\$38,532	\$41,525	\$38,046	\$40,357

\*Historical Strategic Project Contracts moved to and included in Consulting & Professional Serivces

\*\*Represents CalHFA's allocated share of the State's central administrative costs.

#### CALIFORNIA HOUSING FINANCE AGENCY 2017-18 MIS FUND OPERATING BUDGET (DOLLARS IN THOUSANDS)

	Adopted Budget	Actual	Adopted Budget	Projected Actual	Proposed Budget
EXPENDITURE ITEM	2015-16	2015-16	2016-17	2016-17	2017-18
PERSONAL SERVICES					
Salaries and Wages	\$96	\$96	\$0	\$0	\$0
Benefits	40	38	0	0	0
Estimated Savings (Vacancies)	0	(4)	0	0	0
Anticipated Salaries and Wages and Benefits	136	130	0	0	0
Temporary Help	0	0	0	0	0
Overtime	0	0	0	0	0
Reimbursements	0	0	0	0	0
TOTALS, Personal Services	\$136	\$130	\$0	\$0	\$0
OPERATING EXPENSES AND EQUIPMENT					
General Expense	143	95	108	108	116
Communications	3	2	0	0	0
Travel	2	0	0	0	0
Training	1	0	0	0	0
Facilities Operation	8	6	0	0	0
Consulting & Professional Services*	151	56	26	26	25
Central Admin. Serv.**	3	3	8	8	11
Information Technology	5	4	0	0	0
Equipment	0	0	0	0	0
TOTALS, Operating Expenses and Equipment	\$316	\$166	\$142	\$142	\$152
TOTALS, EXPENDITURES	\$451	\$296	\$142	\$142	\$152

\*Historical Strategic Project Contracts moved to and included in Consulting & Professional Serivces

\*\*Represents CalHFA's allocated share of the State's central administrative costs.

#### SUMMARY PERSONNEL YEARS AND DIVISION BUDGETS

#### PERSONNEL YEARS

DIVISION BUDGET AMOUNTS

DIVISION	Actual 2015-16	Adopted Budget 2016-17	Proposed Budget 2017-18	Actual 2015-16	Adopted Budget 2016-17	Proposed Budget 2017-18	
BOARD MEMBERS	0.0	0.0	0.0	\$34,610	\$64,400	\$87,450	
EXECUTIVE OFFICE	7.0	10.0	10.0	\$1,278,071	\$1,817,829	\$2,321,251	
ADMINISTRATION	18.5	26.0	26.0	\$1,860,478	\$2,370,181	\$2,743,257	
FINANCING MIS	9.4 1.0	13.0 0.0	9.0 0.0	\$1,437,982 \$323,704	\$1,779,502 \$142,397	\$1,483,705 \$152,140	
FISCAL SERVICES	43.8	45.0	42.0	\$4,848,617	\$5,109,298	\$4,932,757	
GENERAL COUNSEL	18.2	17.0	16.0	\$3,728,077	\$3,389,416	\$3,412,879	
MARKETING	6.0	8.0	7.0	\$999,543	\$1,692,932	\$1,668,751	
I.T.	18.3	20.0	21.0	\$3,249,518	\$3,876,403	\$4,085,003	
SINGLE FAMILY LENDING	48.7	46.0	59.0	\$5,848,969	\$5,687,220	\$6,940,787	
LOAN SERVICING	20.1	23.0	0.0	\$2,814,728	\$3,009,661	\$0	**
MULTIFAMILY	22.6	27.0	32.0	\$3,165,332	\$3,404,138	\$3,870,382	
ASSET MANAGEMENT	25.0	31.0	29.0	\$3,391,468	\$3,919,650	\$3,485,321	
INDIRECT COST POOL/TEMPS	13.1	7.6	3.9	\$6,698,370	\$6,003,398	\$5,836,915	
REIMBURSEMENTS	-	-	-	(\$851,229)	(\$599,291)	(\$511,816)	
TOTAL PYS AND BUDGET AMOUNTS	251.7	273.6	254.9	\$38,828,240	\$41,667,134	\$40,508,782	

\*\* Loan Servicing is now consolidated in Single Family Lending

#### SUMMARY PERSONNEL YEARS AND SALARIES

	PERS	SONNEL Y	YEARS SALARIES				
DIVISION	Actual 2015-16	Adopted Budget 2016-17	Proposed Budget 2017-18	Actual 2015-16	Adopted Budget 2016-17	Proposed Budget 2017-18	
BOARD MEMBERS	0.0	0.0	0.0	\$4,058	\$5,000	\$5,000	
EXECUTIVE OFFICE	7.0	10.0	10.0	\$834,522	\$1,180,288	\$1,302,137	
ADMINISTRATION	18.5	26.0	26.0	\$1,067,206	\$1,542,804	\$1,711,350	
FINANCING MIS	9.4 1.0	13.0 0.0	9.0 0.0	\$920,898 \$91,890	\$1,233,896 \$0	\$1,031,216 \$0	
FISCAL SERVICES	43.8	45.0	42.0	\$2,863,020	\$3,168,923	\$3,061,011	
GENERAL COUNSEL	18.2	17.0	16.0	\$1,774,076	\$1,685,112	\$1,832,632	
MARKETING	6.0	8.0	7.0	\$450,966	\$632,233	\$570,017	
I.T.	18.3	20.0	21.0	\$1,613,601	\$1,753,444	\$1,896,624	
SINGLE FAMILY LENDING	48.7	46.0	59.0	\$3,659,289	\$3,499,676	\$4,660,608	
LOAN SERVICING	20.1	23.0	0.0	\$1,214,208	\$1,460,244	\$0	**
MULTIFAMILY	22.6	27.0	32.0	\$1,958,109	\$2,262,732	\$2,843,798	
ASSET MANAGEMENT	25.0	31.0	29.0	\$2,065,932	\$2,449,665	\$2,404,414	
TOTAL SALARIES	238.6	266.0	251.0	\$18,517,775	\$20,874,017	\$21,318,808	
Temporary Help	13.1	7.6	3.9	\$733,051	\$430,000	\$223,000	
Overtime	0.0	0.0	0.0	\$100,664	\$96,000	\$67,000	
Salary Savings	0.0	0.0	0.0	\$0	(\$817,696)	(\$1,767,169)	
NET SALARIES	251.7	273.6	254.9	\$19,351,490	\$20,582,321	\$19,841,639	:

\*\* Loan Servicing is now consolidated in Single Family Lending

ORGANIZATIONAL UNIT					EXPENDITURES	
	Filled	Authorized	Proposed	Actual	Budgeted	Proposed
Classification	2015-16	2016-17	2017-18	2015-16	2016-17	2017-18*
				(Salary Range)		
DPERATIONS						
Executive Office						
Executive Office:						
Board Members	-	-	-	100/day	\$5,000	\$5,0
Executive Director	1.0	1.0	1.0	12,875-18,025 **	192,500	210,3
Chief Deputy Director	1.0	1.0	1.0	11,868-16,308 **	181,000	196,6
Director of Enterprise Risk Mgt & Compliance	1.0	1.0	1.0	11,802-14,592 **	160,000	170,0
Director of Business & Governmental Affairs	-	-	1.0	11,802-14,592 **	100,000	172,2
	-		1.0		-	172,2
Spec Asst to Director, C.E.A. B	-	1.0	-	9,255-11,024	111,552	
Asst Deputy Director of Homeless and Housing Policy	-	1.0	-	7,844-8,739 **	101,808	07.0
Information Officer II	-	-	1.0	5,720-7,108	-	87,8
Adm Asst II	1.0	1.0	1.0	4,600-5,758	69,096	71,8
Legislative Office:						
Director of Legislation and CalMAC	1.0	1.0	1.0	11,802-14,592 **	154,128	167,6
Staff Services Mgr II	1.0	1.0	1.0	6,647-7,551	87,972	93,3
Assoc Govtl Prog Analyst	1.0	1.0	1.0	4,600-5,758	69,096	71,8
Adm Asst I	1.0	1.0	1.0	3,824-5,010	53,136	58,0
Totals, Executive Office	7.0	10.0	10.0	\$838,580	\$1,185,288	\$1,307,1
Administrative Division						
Director of Administration, C.E.A. A	-	1.0	1.0	6,647-9,555	111,327	114,6
Mgt Services Techn	-	1.0	-	2,609-3,690	44,280	
Budgets:						
Staff Services Mgr II	1.0	1.0	1.0	6,647-7,551	87,500	92,2
Assoc Govtl Prog Analyst	2.0	2.0	2.0	4,600-5,758	138,192	143,7
Staff Services Analyst	0.3	1.0	1.0	2,945-4,788	45,888	47,7
Business Services:						
Staff Services Mgr I	1.0	1.0	1.0	5,470-6,796	79,176	83,9
Assoc Govtl Prog Analyst	2.0	2.0	3.0	4,600-5,758	138,192	215,5
Staff Services Analyst	1.0	1.0	-	2,945-4,788	57,456	
Business Service Assistant-Spec	1.0	1.0	1.0	2,609-3,992	47,904	49,8
Mgt Services Techn	1.0	1.0	1.0	2,609-3,690	38,964	46,0
Central Scan Facility:						
Info Systems Techn	1.0	1.0	1.0	2,593-4,024	35,676	40,9
Office Asst-Typing	-	3.0	3.0	2,241-3,043	98,496	108,4
Human Resources:						
Staff Services Mgr II	1.0	1.0	1.0	6,647-7,551	87,972	93,3
Staff Services Mgr I	-	1.0	2.0	5,470-6,796	74,857	167,4
Assoc Govtl Prog Analyst	1.0	1.0	2.0	4,600-5,758	69,096	143,7
Assoc Pers Analyst	2.8	3.0	3.0	4,600-5,758	207,288	215,5
Office Techn-Typing	1.8	3.0	-	2,809-3,515	126,540	
Pers Spec	1.6	1.0	1.0	2,720-4,380	54,000	56,0
Mgt Services Techn	-	-	2.0	2,609-3,690		92,1
Totals, Administrative Division	18.5	26.0	26.0	\$1,067,206	\$1,542,804	\$1,711,3
inancing Division						
Director	1.0	1.0	1.0	11,870-16,308 **	190,000	201,5
Risk Manager	-	1.0	1.0	8,583-11,802 **	137,500	141,6
Acctg Administrator III	1.0	1.0	1.0	7,301-8,289	96,576	102,4
Financing Ofcr	5.0	5.0	4.0	6,584-8,198	477,540	405,3
Housing Finance Ofcr	1.0	1.0	1.0	6,584-8,198	95,508	101,3

ORGANIZATIONAL UNIT					EXPENDITURES	
Classification	Filled 2015-16	Authorized 2016-17	Proposed 2017-18	Actual 2015-16	Budgeted 2016-17	Proposed 2017-18*
				(Salary Range)		
Financing Spec	0.7	1.0	1.0	5,053-6,325	75,900	78,93
Financing Assoc	1.3	1.0		4,600-5,758	69,096	
Adm Asst I	0.4	-		3,824-5,010	-	
Staff Services Analyst	-	2.0	-	2,945-4,788	91,776	
Totals, Financing Division	10.4	13.0	9.0	\$1,012,788	\$1,233,896	\$1,031,21
Fiscal Services Division						
Fiscal Services						
Comptroller, C.E.A. B	-	-	1.0	9,255-11,024	0	130,20
Comptroller, C.E.A. A	1.0	1.0		6,647-9,555	116,890	
Deputy Comptroller, C.E.A. A	-	1.0	1.0	6,647-9,555	111,324	101,68
Bond Administration:						
Acctg Administrator II	1.0	1.0	-	6,005-7,462	86,940	
Acctg Administrator I-Spec	2.0	3.0	3.0	5,053-6,325	227,700	236,80
Assoc Acctg Analyst	0.4	-	-	4,829-6,048	-	
Sr Acctg Officer-Spec	2.0	2.0	2.0	4,600-5,758	138,192	143,72
Financial Reporting:						
Acctg Administrator II	1.0	1.0	1.0	6,005-7,462	86,940	92,23
Acctg Administrator I-Spec	2.0	2.0	2.0	5,053-6,325	151,800	157,87
Assoc Acctg Analyst	1.0	1.0	2.0	4,829-6,048	72,250	150,95
Sr Acctg Officer-Spec	1.0	1.0	-	4,600-5,758	69,096	
Fiscal Systems:						
Sr Adm Analyst-Acctg Sys	1.0	1.0	1.0	6,005-7,462	86,940	92,23
Assoc Adm Analyst-Acctg Sys	1.0	2.0	1.0	4,829-6,048	145,152	75,47
Single Family:						
Acctg Administrator II	1.0	1.0	1.0	6,005-7,462	86,940	92,23
Acctg Administrator I-Supvr	0.6	-	-	5,470-6,796	-	
Acctg Administrator I-Spec	1.0	1.0	1.0	5,053-6,325	75,903	78,93
Sr Acctg Officer-Supvr	0.3	-	-	4,977-6,184	-	
Sr Acctg Officer-Spec	1.0	3.0	3.0	4,600-5,758	207,288	215,58
Acctg Officer-Spec	7.2	7.0	6.0	4,016-5,029	422,436	376,57
Accountant Trainee	2.3	-	1.0	3,388-4,040	-	50,41
Accountant I-Spec	2.0	2.0	1.0	3,000-3,757	90,168	46,88
Office Techn-Typing			1.0	2,809-3,515	-	43,86
Multifamily:			110	2,007,0,010		10,00
Acctg Administrator II	1.0	1.0	1.0	6,005-7,462	86,940	92,23
Acctg Administrator I-Supvr	1.0	1.0	1.0	5,470-6,796	77,628	83,99
Acctg Administrator I-Spec	2.0	2.0	2.0	5,053-6,325	151,800	157,87
Assoc Acctg Analyst	-	-	1.0	4,829-6,048		75,47
Sr Acctg Officer-Spec	2.0	2.0	1.0	4,600-5,758	138,192	71,86
Acctg Officer-Spec	3.2	4.0	3.0	4,016-5,029	241,392	188,28
Accountant Trainee	0.8		-	3,388-4,040	241,372	100,20
Operating:	0.0			3,300 4,040		
Acctq Administrator I-Supvr	1.0	1.0	1.0	5,470-6,796	77,628	83,99
Sr Acctg Officer-Spec	1.0	1.0	1.0	4,600-5,758	69,096	71,86
Acctg Officer-Spec	1.0	1.0	1.0	4,016-5,029	60,348	62,76
Accountant Trainee	1.0	1.0	-	3,388-4,040	48,480	02,70
Office Techn-Typing	-	-	- 1.0	2,809-3,515	40,400	43,86
					-	
Office Techn-Gen	1.0	1.0	1.0	2,758-3,455	\$2 169 022	\$2,061,01
Totals, Fiscal Services	43.8	45.0	42.0	\$2,863,020	\$3,168,923	\$3,061,01
General Counsel Division General Counsel	1.0	1.0	1.0	11,158-14,592 **	170,004	175,10

ORGANIZATIONAL UNIT					EXPENDITURES	
	Filled	Authorized	Proposed	Actual	Budgeted	Proposed
Classification	2015-16	2016-17	2017-18	2015-16	2016-17	2017-18*
				(Salary Range)		
Asst Chief Counsel	1.0	2.0	3.0	11,274-13,188	259,560	498,506
Housing Finance Spec	0.5	-	-	5,053-6,325	-	-
Staff Services Analyst	0.1	1.0	1.0	2,945-4,788	39,012	46,800
Office Techn-Typing	0.2	-	1.0	2,809-3,515	-	43,867
Sr Typist-Legal	0.9	1.0	-	2,707-3,785	45,420	-
Office Asst-Gen	0.7	-	-	2,168-2,983	-	-
Records Management:						
Staff Services Mgr I	1.0	1.0	-	5,470-6,796	79,176	-
Assoc Govtl Prog Analyst	1.0	1.0	-	4,600-5,758	69,096	-
Mgt Services Techn	0.8	-	-	2,609-3,690	-	-
Single Family:						
Attorney III	2.0	2.0	2.0	8,434-10,820	247,320	272,664
Attorney	-	-	1.0	5,130-8,938	-	112,619
Housing Finance Spec	1.0	1.0	1.0	5,053-6,325	75,900	78,936
Multifamily/Asset Management:						
Attorney III	5.0	4.0	2.0	8,434-10,820	494,640	272,664
Attorney	-	-	1.0	5,130-8,938	-	112,619
Housing Finance Spec	2.0	2.0	2.0	5,053-6,325	151,800	157,872
Legal Analyst	-	-	1.0	4,016-5,029	-	60,980
Legal Asst	1.0	1.0	-	3,540-4,432	53,184	-
Totals, General Counsel Division	18.2	17.0	16.0	\$1,774,076	\$1,685,112	\$1,832,632
Marketing Division						
C.E.A. A	-	1.0	1.0	6,647-9,555	108,612	118,100
Sr Info Systems Analyst-Supvr	1.0	1.0	-	6,299-8,280	96,468	-
Information Officer II	1.2	2.0	2.0	5,720-7,108	170,965	176,946
Staff Services Mgr I-Spec	0.8	-	-	5,470-6,796	-	-
Associate Info Systems Analyst-Spec	1.0	1.0	1.0	4,829-6,350	76,200	79,248
Information Officer I	-	1.0	1.0	4,600-5,758	62,148	64,634
Graphic Designer III	1.0	1.0	1.0	4,565-5,716	66,600	71,336
Staff Services Analyst	1.0	1.0	1.0	2,945-4,788	51,240	59,754
Totals, Marketing Division	6.0	8.0	7.0	\$450,966	\$632,233	\$570,017
Information Technology Division						
Chief Information Officer	1.0	1.0	1.0	8,583-11,802 **	137,500	141,625
Application Systems Development & Support:						
Sr Programmer Analyst-Supvr	1.0	1.0	1.0	6,299-8,280	96,468	102,341
Sr Programmer Analyst-Spec	3.1	3.0	3.0	5,824-7,655	275,580	286,603
Staff Programmer Analyst-Spec	1.6	2.0	3.0	5,295-6,963	167,112	243,360
Assoc Programmer Analyst-Spec	0.6	1.0	1.0	4,829-6,350	60,840	66,444
Security Administration & Workstation Support:						
Data Processing Manager II	1.0	1.0	1.0	6,298-8,279	96,456	102,328
Staff Info Systems Analyst-Spec	1.2	1.0	1.0	5,295-6,963	83,556	86,898
Assoc Info Systems Analyst-Spec	1.6	2.0	3.0	4,829-6,350	143,652	224,097
Asst Info Systems Analyst	0.2	-	-	3,247-5,280	-	-
Technical Support Services						
Systems Software Spec III-Supvr	1.0	1.0	1.0	6,909-9,082	105,804	112,254
Systems Software Spec II-Tech	2.0	2.0	2.0	5,814-7,642	183,408	190,744
Staff Info Systems Analyst-Spec	3.0	3.0	2.0	5,295-6,963	250,668	173,796
Systems Software Spec I-Tech	-	-	1.0	5,294-6,962	-	86,886
Assoc Info Systems Analyst-Spec	1.0	2.0	1.0	4,829-6,350	152,400	79,248
Totals, CalHFA Information Technology Division	18.3	20.0	21.0	\$1,613,601	\$1,753,444	\$1,896,624
Temporary Help	2.4	1.8	2.4	132,054	100,000	140,000

ORGANIZATIONAL UNIT					EXPENDITURES		
Classification	Filled 2015-16	Authorized 2016-17	Proposed 2017-18	Actual 2015-16	Budgeted 2016-17	Proposed 2017-18*	
Classification	2015-10	2010-17	2017-10		2010-17	2017-10	
Overtime				(Salary Range) 14,160	24,000	20,000	
Totals, CalHFA Operations	124.6	140.8	133.4	\$9,766,451	\$11,325,700	\$11,569,988	
PROGRAMS	124.0	140.0	155.4	\$7,700,431	\$11,323,700	φ11,307,700	
Single Family							
Director of Homeownership	1.0	1.0	1.0	10,643-16,308 **	142,500	161,706	
Compliance and Loan Administration					,		
Housing Finance Chief	-	-	1.0	8,026-9,114	-	112,64	
Housing Finance Ofcr	-	-	2.0	6,584-8,198	-	202,65	
Housing Finance Spec		-	7.0	5,053-6,325		555,04	
Housing Finance Assoc		-	3.0	4,600-5,758	-	215,58	
Housing Finance Trainee	-	-	2.0	2,945-3,992	-	99,640	
Mgt Services Techn	-	-	1.0	2,609-3,690	-	47,29	
Loan Production							
Housing Finance Chief	-	-	1.0	8,026-9,114	-	112,64	
Housing Finance Ofcr	-	-	3.0	6,584-8,198	-	303,982	
Staff Services Mgr I	-	-	1.0	5,470-6,796	-	83,99	
Housing Finance Spec	-	-	5.0	5,053-6,325	-	395,92	
Housing Finance Assoc	-	-	14.0	4,600-5,758	-	1,006,03	
Office Techn-Typing	-	-	1.0	2,809-3,515	-	43,86	
Mgt Services Techn	-	-	1.0	2,609-3,690	-	46,05	
Secondary Marketing and Systems Support							
Housing Finance Chief	-	-	1.0	8,026-9,114	-	112,64	
Housing Finance Ofcr	-	-	2.0	6,584-8,198	-	202,65	
Housing Finance Spec	-	-	7.0	5,053-6,325	-	555,04	
Housing Finance Assoc	-	-	5.0	4,600-5,758	-	359,29	
Office Techn-Typing	-	-	1.0	2,809-3,515	-	43,86	
Lender Services and Leads Unit:							
Housing Finance Ofcr	2.0	2.0	-	6,584-8,198	191,016		
Housing Finance Spec	2.0	2.0	-	5,053-6,325	151,800		
Housing Finance Assoc	2.0	2.0		4,600-5,758	138,192		
Secondary Marketing:					·		
Housing Finance Ofcr	1.0	1.0	-	6,584-8,198	87,876		
Housing Finance Spec	2.0	2.0	-	5,053-6,325	151,800		
Housing Finance Assoc	1.0	1.0	-	4,600-5,758	69,096		
Specialized Services Section:							
Housing Finance Chief	1.0	1.0	-	8,026-9,114	106,188		
Housing Finance Ofcr	2.0	2.0	-	6,584-8,198	191,016		
Housing Finance Spec	1.5	1.0	-	5,053-6,325	75,900		
Housing Finance Trainee	1.0	1.0	-	2,945-3,992	47,904		
QA & Support:							
Housing Finance Ofcr	0.3	-	-	6,584-8,198	-		
Housing Finance Spec	2.0	-	-	5,053-6,325	-		
Systems Support Unit:							
Housing Finance Spec	1.0	1.0	-	5,053-6,325	75,900		
Housing Finance Assoc	1.0	1.0	-	4,600-5,758	69,096		
Loan Production and Portfolio Management Section:							
Housing Finance Chief	1.0	1.0	-	8,026-9,114	106,188		
Housing Finance Ofcr	2.0	2.0	-	6,584-8,198	176,984		
Housing Finance Spec	9.4	10.0	-	5,053-6,325	759,000		
Housing Finance Assoc	13.5	12.0	-	4,600-5,758	829,152		
Housing Finance Trainee	-	1.0	-	2,945-3,992	45,708		

ORGANIZATIONAL UNIT					EXPENDITURES	
	Filled	Authorized	Proposed	Actual	Budgeted	Proposed
Classification	2015-16	2016-17	2017-18	2015-16	2016-17	2017-18*
Office Techn-Typing	2.0	2.0		(Salary Range) 2,809-3,515	84,360	
Totals, Single Family	48.7	46.0	59.0	\$3,659,289	\$3,499,676	\$4,660,608
Servicing	40.7	40.0	57.0	\$3,037,207	\$3,477,070	ψ4,000,000
Housing Finance Chief	1.0	1.0		8,026-9,114	106,188	
Customer Service:	1.0	1.0		0,020-7,114	100,100	
Housing Finance Spec	0.4	1.0	_	5,053-6,325	75,900	
Housing Finance Assoc	1.0	2.0		4,600-5,758	138,192	
Office Techn-Typing	1.9	3.0		2,809-3,515	168,672	
Mgt Services Techn	3.0	3.0		2,609-3,690	132,840	
Collections:	5.0	5.0	-	2,007-3,070	132,040	
Staff Services Mgr I	1.0	1.0		5,470-6,796	79,176	
Housing Finance Asst	1.0	1.0		3,824-4,788	50,304	
Housing Finance Trainee	1.0	-	-	2,945-3,992	50,504	
Default Management:	1.0	-	-	2,745-5,772	-	
Housing Finance Ofcr	1.0	1.0	_	6,584-8,198	95,508	
Housing Finance Spec	1.0	1.0		5,053-6,325	70,488	
Housing Finance Assoc	4.8	5.0		4,600-5,758	345,480	
Housing Finance Asst	1.0	1.0		3,824-4,788	50,592	
Office Techn-Typing	1.0	1.0		2,809-3,515	42,180	
Office Asst-Gen	1.0	1.0		2,168-2,983	34,236	
System Administration:	1.0	1.0		2,100-2,703	34,230	
Housing Finance Spec	1.0	1.0		5,053-6,325	70,488	
Totals, Servicing	20.1	23.0		\$1,214,208	\$1,460,244	\$(
Multifamily Programs	20.1	23.0		ψ1,214,200	ψ1,100,211	Ψ
Director of Multifamily Programs	1.0	1.0	1.0	12,017-18,025 **	158,124	172,286
Deputy Director of Multifamily Programs	1.0	-	1.0	9,255-11,024	130,124	125,32
Housing Finance Chief	1.0	1.0	1.0	8,026-9,114	106,188	123,32
Credit Officer, C.E.A. A	-	1.0	1.0	6,647-9,555	108,612	112,04
Housing Finance Ofcr	5.2	6.0	7.0	6,584-8,198	573,048	709,29
Staff Services Mgr I	1.0	1.0	1.0	5,470-6,796	81,108	83,999
Housing Finance Spec	5.3	7.0	6.0	5,053-6,325	531,300	473,610
Research Analyst II	-	-	1.0	4,829-6,048	551,500	75,479
Housing Finance Assoc	- 1.4	2.0	6.0	4,600-5,758	138,192	431,159
Housing Finance Assoc	5.6	5.0	4.0	3,824-4,788	287,280	239,01
Office Techn-Typing	5.0	1.0	1.0	2,809-3,515	37,944	43,86
Construction Services:		1.0	1.0	2,007-3,313	57,744	40,00
Sr Housing Constra Insp	1.0	1.0	1.0	8,802-11,015	125,880	134,824
Housing Constructions	1.0	1.0	1.0	8,105-10,146	115,056	124,18
Sr Design Ofcr	0.1	1.0	1.0	5,687-7,114	115,050	124,10
Totals, Multifamily Programs	22.6	27.0	32.0	\$1,958,109	\$2,262,732	\$2,843,798
Asset Management	22.0	21.0	52.0	\$1,750,107	ΨZ,202,132	ψ2,043,770
Asset Management:						
Housing Finance Chief	0.5	2.0	2.0	8,026-9,114	212,376	225,298
Housing Maint Insp	5.0	4.0	4.0	7,482-9,360	427,872	436,429
Housing Finance Ofcr	5.0	4.0	5.0	6,584-8,198	427,540	491,86
Housing Finance Spec	5.0 7.7	9.0	11.0	5,053-6,325	683,100	868,29
Housing Finance Assoc	2.8	6.0	-	4,600-5,758	414,576	000,27
Housing Finance Asst	1.0	1.0	4.0	3,824-4,788	57,456	239,01
Housing Finance Asso	0.6	1.0	2.0	2,945-3,992	48,828	99,64
Office Techn-Typing	0.8	1.0	1.0	2,809-3,515	40,020	43,86
Office Techn-Gen	1.0	1.0	1.0	2,809-3,515	42,177 41,460	43,00

ORGANIZATIONAL UNIT					EXPENDITURES	
Classification	Filled 2015-16	Authorized 2016-17	Proposed 2017-18	Actual 2015-16	Budgeted 2016-17	Proposed 2017-18*
				(Salary Range)		
Mgt Services Techn	1.0	1.0	-	2,609-3,690	44,280	-
Totals, Asset Management	25.0	31.0	29.0	\$2,065,932	\$2,449,665	\$2,404,414
Temporary Help	10.7	5.8	1.4	600,997	330,000	83,000
Overtime	-		-	86,504	72,000	47,000
Totals, Programs	127.1	132.8	121.4	\$9,585,039	\$10,074,317	\$10,038,820
Totals Regular/Ongoing Positions Before Salary Savings	238.6	266.0	251.0	\$18,517,775	\$20,874,017	\$21,318,808
CalHFA Salary Savings	-	-	-	\$0	-\$817,696	-\$1,767,169
TOTALS, CaIHFA AUTHORIZED POSITIONS	251.7	273.6	254.9	\$19,351,490	\$20,582,321	\$19,841,639
Regular/Ongoing Positions (CalHFA)	238.6	266.0	251.0	18,517,775	20,056,321	19,551,639
Temporary Help (CalHFA)	13.1	7.6	3.9	733,051	430,000	223,000
Overtime (CalHFA)	-	-	-	100,664	96,000	67,000

#### CalHFA FY 2017-18 Out of State Travel Requests

-				Call		-18 Out of Sta		quests	
Mission Critical Travel	Division	Date of event (If known)	Destination	# of Exempt Employees Attending	# Board Members Attending *	# of Non-Exempt Employees Attending (Excluded and Represented Employees)	Projected Cost (including airfare, rental car, meals, etc.)	Justification (i.e. Mission Critical; List benefits to the Dept.; Auditing; Litigation Related; Function required by statute, contract, or executive directive; NCSHA Sponsored Meetings; Meetings with Rating Agencies, GSE's; Lender Trainings )	Impact if Denied
2017 NCSHA Annual Conference (Oct. 14-17, 2017)	Agency Wide	October 2017	Denver, CO	4	4	4	\$ 30,000.00	Mission critical annual meeting with national HFAs regarding professional development in various housing related program areas including communications, finance, governance, legal, human relations, information technology, management, homeownership, rental and special needs housing. The training sessions offered are multi-disciplinary and sending only one representative to attend multiple sessions is not possible.	Loss of cost savings and efficiencies for not meeting business partners in one location, resulting in the inability to collaborate and strengthen lending products for affordable housing initiatives with HFAs across the country.
2018 NCSHA HFA Institute (Jan. 7-12, 2018)	Agency Wide	January 2018	Washington, DC	3		9	\$ 30,000.00	Mission critical event designed to strengthen understanding of program fundamentals and explore advanced techniques for administering various housing programs and initiatives. The training sessions offered are multi-disciplinary and sending only one representative to attend multiple sessions is not possible.	Loss of opportunity to obtain in-depth instruction on essential HFA programs.
2018 NCSHA Legislative Conference (Mar. 5-7, 2018)	Board, Executive, Financing, Marketing	March 2018	Washington, DC	5	4	2	\$ 27,500.00	To receive mission critical current updates on legislative and regulatory activities and priorities, industry perspectives, and the solutions to the latest issues and challenges, and to collaborate with experienced HFA practitioners, Congressional and Federal staff, and noted industry leaders through events and roundtable sessions. The training sessions offered are multi-disciplinary and sending only one representative to attend multiple sessions is not possible.	Loss of cost savings and efficiencies for not meeting business partners in one location, resulting in the inability to strenthen understanding in common and shared affordable housing initiatives with HFAs and key Federal and Congressional leaders.
NCSHA Executive Development Seminar	Agency Wide	September 2017	South Bend, IN			5	\$ 5,000.00	Bi-annual executive development program. Topics covered in the seminar include mission critical, transformational strategies and identifying growth opportunities, change management, improved decision making, negotiation and conflict management, building high performance teams and situational leadership.	Failure to provide executive management with high level training regarding organizational transformation, change management and organizational performance.
NCSHA Housing Credit Connect (June 19-22, 2018)	Executive, Multifamily, Asset Management	June 2018	Chicago, IL	3		1	\$ 10,000.00	Mission critical annual meeting with national HFAs regarding low income housing tax credits, including legislative updates, industry expert meetings, IRS regulation changes, and policy discussions. The training sessions offered are multi-disciplinary and sending only one representative to attend multiple sessions is not possible.	Failure to obtain critical information on changes to Multifamily low income housing tax credits, including any legislative ore related financing methods.
NCSHA Board Member Training	Board		TBD		2		\$ 5,000.00	Mission critical annual meeting with HFA Board Members across the Country regarding the responsibilites as Board Members, role of HFAs in the housing finance space and policy and legislative updates from industry experts. The training sessions offered are multi- disciplinary and sending only one representative to attend multiple sessions is not possible.	Participation in the training will ensure that the Board Members understand their role and responsibilities as Board Members and will help avoid potential issues during their service on the Board.
Fannie Mae Advisory Board	Executive		Washington, DC	2			\$ 5,000.00	Mission critical engagement with secondary marketing purchaser of single family and multifamily loans. Ability to influence and provide input of issues critical to CalHFA's mission.	Loss of cost savings and efficiencies for not meeting lending partners in one location, resulting in the inability to collaborate and strengthen lending products for affordable housing initiatives.

CalHFA FY 2017-18 Out of State Travel Requests

		-		Call		-18 Out of Sta			
Mission Critical Travel	Division	Date of event (If known)	Destination	# of Exempt Employees Attending	# Board Members Attending *	# of Non-Exempt Employees Attending (Excluded and Represented Employees)	Projected Cost (including airfare, rental car, meals, etc.)	Justification (i.e. Mission Critical; List benefits to the Dept.; Auditing; Litigation Related; Function required by statute, contract, or executive directive; NCSHA Sponsored Meetings; Meetings with Rating Agencies, GSE's; Lender Trainings )	Impact if Denied
BBVA Advisory Board (To be reimbursed)	Executive		Houston, TX (Varies TBD)	2			\$-	Provide mission critical guidance to BBVA's bank executives on ways to better serve low and moderate income neighborhoods and residents in California.	Loss of cost savings and efficiencies for not meeting lending partners in one location, resulting in the inability to collaborate and strengthen lending products for affordable housing initiatives.
ACI Mortgage Servicing Compliance	General Counsel		Washington DC, or other locations			2	\$ 3,000.00	Acquire/maintain mission critical knowledge regarding complicated, evolving and frequently changing federal rules concerning mortgage loan servicing compliance and best practices applicable to CalHFA in- house and outside SF loan servicing operations.	Failure to obtain important information and knowledge resulting in increased reliance on expensive outside counsel and risk of non-compliance by CalHFA staff and resulting litigation.
2018 Government Social Media Conference	Marketing		Reno, NV			2	\$ 3,000.00	The GSMCON is an annual social media conference targeted to city, county, and state government. Sessions include speakers from CA state agencies and others who are presenting on topics such as 'using social media during emergencies', 'handling negative social media', and 'legal aspects for government social media'. It's mission critical for our communications staff and public information liaisons to be trained on these topics so that we can communicate effectively to the public.	Lack of preparedness and understanding to communicate effectively during a crisis or to communicate to or on behalf of public officials. Lack of preparedness and understanding when handling negative social interactions that directly impact the Agency's reputation.
2017 Western HUD Lender's Conference	Executive, Multifamily	Sep 18-20, 2017	Denver, CO	2		1	\$ 7,500.00	Mission critical consortium of HUD approved multifamily lenders to share with and provide updates on HFA multifamily insurance programs including updates from HUD national office, updates and revisions to appraisal evaluations and engineering, updates to asset management, legal and loan closing requirements.	Failure to hear from HUD HUB Directors, HUD national headquarters staff, and other HUD senior management to address challenges and issues that impact CalHFA and its lending initiatives.
Western States HFA Summit	Single Family, Financing	Jun-18	Utah	2		1	\$ 7,500.00	Annual mission critical meeting with Western States HFA's. This training event is designed to strengthen the understanding of regional issues in various housing related program areas which are common to our region. Work on regional issues / solutions by partnering with sister HFA in cost sharing ventures.	Loss of cost savings and efficiencies for not meeting business partners in one location, resulting in the inability to collaborate and strengthen lending products for affordable housing initiatives with HFAs across the country.
Fannie Mae's HFA Institute	Financing, Single Family	May-15	Washington, DC	3		3	\$ 15,000.00	Required by federal partners. To obtain mission critical information on Fannie Mae's HFA Preferred Program (A NCSHA sponsored HFA Conference).	Not attending could jeopardize CalHFA's participation in Fannie Mae's HFA Preferred Program.
HUD TRACS Annual Meeting	Asset Management		Washington DC			1	\$ 2,500.00	Required by federal partners. Tenant Rental Assistance Certification System (TRACS) Mission critical meeting to learn of the latest changes and HUD regarding occupancy related issues, software updates, and new HUD initiatives.	Failure to obtain the most current and critical information regarding HUD matters.

#### CalHFA FY 2017-18 Out of State Travel Requests

				Call		-18 Out of Sta		quests	
Mission Critical Travel	Division	Date of event (If known)	Destination	# of Exempt Employees Attending	# Board Members Attending *	# of Non-Exempt Employees Attending (Excluded and Represented Employees)	Projected Cost (including airfare, rental car, meals, etc.)	Justification (i.e. Mission Critical; List benefits to the Dept.; Auditing; Litigation Related; Function required by statute, contract, or executive directive; NCSHA Sponsored Meetings; Meetings with Rating Agencies, GSE's; Lender Trainings )	Impact if Denied
HUD 811 Convening	Asset Management		Washington, DC			2	\$ 5,000.00	Mission critical and required by federal partners. HUD 811 program provides "convening" of states that have been awarded funds. California was the first state to have an executed Rental Assistance Contract with an owner. CalHFA has been asked to discuss the new HUD system that handles the PRA subsidy payments as well as to discuss our experience with the payment process so far.	Failure to obtain information on program changes as well as provide important feedback on the Agency's experience with the 811 program so far.
HUD Introduction Meeting	Asset Management		Washington, DC			2	\$ 5,000.00	As the new presidential administration takes shape, it is mission critical to introduce CalHFA and its business lines to HUD. The ongoing programs we have with HUD (Section 8 TCA, Section 811 PRA, FHA Risk-Share, etc.) are critical to the success of CalHFA's mission.	HUD may eliminate or alter programs without CalHFA's full input. Some of these changes may negatively alter CalHFA's role in affordable housing.
Rating Agency Visit	Finance, Executive		New York, NY	3			\$ 7,500.00	Mission critical required annual management review with Moody's.	Potential negative comments on Agency management. Failure to educate rating agencies regarding specific business risks that influence our ratings on debt issuance.
Federal Financing Bank HUD Risk-Share Program Meeting	Executive, Multifamily		Washington, DC	3		1	\$ 10,000.00	Mission criticial meeting with HUD, US Treasury, and the Federal Financing Bank on the Agency's major primary housing program, the FFB Risk-Share loan program.	Failure to meet with CalHFA's partners in this unique HFA financing tool could result in lowered lending production at higher financing rates
MBA National Technology in Mortgage Banking Conf	I.T., Single Family		TBD	1		2	\$ 7,500.00	Mission critical training on all of the emerging technologies, the impact of new regulations, vendor solutions, and to connect with vendors and industry experts related to mortgage lending.	Loss of cost savings and efficiencies for not meeting needs of single family IT business needs, resulting in the inability to colaborate and strengthen lending products for affordable housing initiatives. Failure to obtain in depth instructions on essential system and regulatory changes in the industry.
MBA Regulatory Compliance	Single Family		TBD			2	\$ 5,000.00	Mission critical conference to keep up with best practices in the industry as well as new laws and regulations.	Failure to obtain critical training will result in staff inefficiencies and missed deadlines.
MBA FHA Multifamily Underwriter Training	Multifamily		Washington, DC			2	\$ 5,000.00	Mission critical training on underwriting multifamily loans to meet FHA standards. This training provides underwriters with extensive knowledge of the current FHA standards and methods for underwriting FHA insured loans.	Failure to understand FHA underwriting standards could lead to poorly underwritten loans, loan losses, and possible lack of claim payments by HUD.
Hardest Hit Fund Conference ( OneTo be reimbursed by KYHC)	Executive, Legislative, KYHC		TBD	3			\$ 5,000.00	Mission critical summit with US Treasury officials, representatives from other Hardest Hit Fund states, GSEs and large banks to discuss barriers and solutions related to the use of Hardest Hit Funds.	Failure to meet with Treasury officials face to face to negotiate changes to the program and to develop program parameters for use of program income generated by the Hardest Hit Funds.

#### CalHFA FY 2017-18 Out of State Travel Requests

Mission Critical Travel	Division	Date of event (If known)	Destination	# of Exempt Employees Attending	# Board Members Attending *	# of Non-Exempt Employees Attending (Excluded and Represented Employees)	Projected Cost (including airfare, rental car, meals, etc.)	Justification (i.e. Mission Critical; List benefits to the Dept.; Auditing; Litigation Related; Function required by statute, contract, or executive directive; NCSHA Sponsored Meetings; Meetings with Rating Agencies, GSE's; Lender Trainings )	Impact if Denied
Sub Servicing/ Compliance Training	Single Family		TBD			1	\$ 2,500.00	Mission critical training for subservicing oversight.	Failure to attend this critical training will result in the inability to identify and understand the role and responsibility of servicing regulatory requirements.
Servicer Admin Audits	Single Family		Various States			3		Out of state travel to conduct mission critical servicer audits (Expenses are reimbursed).	N/A
Subservicer Audit	Single Family		Illinois			3	\$ 7,500.00	Out of state travel to conduct mission critical subservicer audits.	Failure to attend this critical training will result in the inability to identify and understand the role and responsibility of servicing regulatory requirements.
Lender Trainings and Recertification	Single Family		Various States			3		Out of state travel to conduct mission critical lender trainings and lender recertification's (Expenses are reimbursed).	N/A
			Totals	36	10	52	\$ 211,000.00		

\*Agency will reimburse out of state travel expenses for Board Members eligible for per diem pursuant to Health & Safety Code Section 50909

## CalHFA Contracts for FY 2017/18

DIVISION CONTRACTS	Consulting and Professional Services Proposed 2017/18	Remarks
REGULAR ONGOING CONTRACTS		
AGENCY WIDE		
Cornerstone	600 <b>600</b>	Security Monitoring
EXECUTIVE		
Management Consulting Services Economic Impact Study Report Towers Watson Delaware, Inc. Executive Total:	200,000 50,000 2,000 <b>252,000</b>	Potential expansion of organizational assessment Economic Impact Study Report Executive Evaluation/Compensation
BOARD MEMEBERS 3Play Media Board Members Total:	5,000 5,000	Closed captioning and interactive transcript services for CalHFA Board meetings
ADMINISTRATION State Controller's Office HR Legal Services HR Consulting Administration Total:	2,000 100,000 50,000 <b>152,000</b>	Leave Accounting Attorney services for workplace investigations, mediation, and expert witness work as necessary HR Consultation Services
INFORMATION TECHNOLOGY QBIX Public Consulting Group Providence Technology Group Microsoft Exchange Upgrade/Lync Impler Cyber Security Awareness Macroview, Inc. SSAE 16 Soc Type I Eplus Technology UPS Consulting OIS Audit Altura Communication Services (VoiP) Enterasys (EYEP)	52,800 350,000 5,000 7,400 15,000 5,000 32,000 5,000 2,000 60,000 5,000 10,000 <b>549,200</b>	General Ledger Report Upgrades Programming Support Sharepoint Technical Support Technical Expertise Ongoing Cybersecurity awareness program Technical Support Certification for service provider organizations including Readiness Assessment RSA/PAM Intergration technical expertise Server Room UPS Refresh Information Security Program Audit Upgrade current phone system including software and hardware Ongoing Switch Maintenance
FINANCING DBC Software (SS & C Technologies) Bloomberg Financing Total:	55,000 30,000 <b>85,000</b>	Cash Flow Projection Software (2 Licenses) Financial services used to monitor interest rate swap markets and fixed income markets

## CalHFA Contracts for FY 2017/18

Dirisof Working Kasis         Zuri/ris         Remarks           Fiscul, Services         214,800         Housing Finance Fund Financial Audit           Othor         195,000         Multifamily Loan Servicing ASP - Orogoing           Arbitrage Services         70,000         Tax Compliance Calculations           Fiscal Services Total:         479,800         Housing Finance Fund Financial Audit           Cell Altoney General         75,000         Horoscome Total           General Altoney General         75,000         Horoscome Total           Orrick         50,000         Lingation           Cal Altoney General         75,000         Horoscome Total           Moningation related/Other         10,000         Lingation           General Altoney General         75,000         Horoscome Total           Orrick         200,000         Advice           Advice         20,000         Advice           Marketing/Digital Marketing/PR         350,000         Advice           Fibrid Strates         10,000         Rarketing/Digital Marketing/PR         350,000           General Strategies         70,000         Advice         25,000           Marketing/Digital Marketing/PR         350,000         Advice         25,000           Forger Forge	DIVISION CONTRACTS	Consulting and Professional Services Proposed 2017/18	Demosito
Audits       CilifonLarsonAlen       214.800       Housing Finance Fund Financial Audit         Other       Matitiamity Loan Servicing ASP - Ongoing       Tax Compliance Calculations         Fiscal Services Total:       1979.800         GENERAL COUNSEL       1979.800         Lingation related       Bankruptcy         General       75.000       Bankruptcy         Cal Attorney General       75.000       Housing finance and routine [figation         Orick       60.000       Lingation         Non-Rigitation related/Store       10.000       Bankruptcy         MRC Times of James J, Falcone       10.000       Lingation         Non-Rigitation related/Store       10.000       HUD OIG         MRF Pounselig       500.000       Advice         Orick       250.000       Bon coursel         Legal Total:       995.000       Advice         Marketing/Digital Marketing/PR       350.000       Agency Promotion and Printing         Wabite Aper Developments       75.000       Consultant to assist with design, avigation. content and functionality updates to Agency website         Diodraph Program       150.000       Agency Promotion and Printing         Wabite Aper Developments       75.000       Consultant to Assistwith Heisegin, avigation. content and functionality upd		2017/18	Remarks
ClifforLargonAllen     214.800     Housing Finance Fund Financial Audit       Other     MF Sarvicing Software Package     195.000     Multifamily Loan Servicing ASP - Ongoing       Arbitrage Services Total:     479.800     Multifamily Loan Servicing ASP - Ongoing       Escal Services Total:     479.800       GENERAL COUNSEL     479.800       Cat Attorney General     75.000       Orrick     50.000       Litigation related Other     10.000       BarkruptzyConsultation Services     10.000       Cat Attorney General     75.000       Orrick     50.000       Litigation     110.000       Hawks Discher Parket     10.000       Market Other     110.000       Market Other     110.000       Market Discher Parket     20.000       Advice     20.000       Orrick     25.000       Houry bond & Inance advice       Legal Total:     995.000       Market Digla Solutions, LLC     6.000       Yeab Enhancements     7.000       Marketing/Digla Marketing/PR     350.000       Agency Promotion and Printing     7.000       Marketing Digla Marketing/PR     350.000       Agency Promotion and Printing     7.000       Marketing Total:     995.000       Marketing Porte Grous Group			
Other         Multianity Loan Servicing ASP - Ongoing Arbitrage Services           Fiscal Services Total:         125,000 70,000           GENERAL COUNSEL Litigation related         Bankruptcy Cal Atomay General Ornick           GENERAL COUNSEL Litigation related         Bankruptcy Cal Atomay General Ornick           Ornick         75,000           General Trauj Mer Double of		214 800	Housing Finance Fund Financial Audit
MF: Servicing Software Package     195.000     Multifauga Servicing ASP - Ongoing       Fiscal Services Total:     479.800       GENERAL COUNSEL     479.800       Calitoring Vigetories     10.000       Bankruptcy/Consultation Services     10.000       Calitoring Vigetories     10.000       Calitoring Vigetories     10.000       Using Vision related/Other     10.000       Orrick     50.000       Calitoring Vision related/Other     10.000       Greenberg Trainig     100.000       MPP Counsel     20.0000       Advice     20.0000       Orrick     20.0000       Method Science     20.0000       Advice     20.0000       Orrick     20.0000       Marketing/Digital Marketing/PR     350.000       Ling Jital Solutions, LLC     6.000       Visit Pactage     10.000       Marketing/Digital Marketing/PR     350.000       Pactagrapher for Annual Report     20.000       Protography     10.000		211,000	
Arbitrage Services     70,000     Tax Compliance Calculations       Fiscal Services Total:     479,800       GENERAL COUNSEL     Litigation related       Bankruptcy/Consultation Services     10,000       Orrick     75,000       Cal Atomey General     75,000       Orrick     50,000       Law Offices of James J. Falcone     10,000       Non-lingtation related/Other     10,000       Greenberg Trauig     100,000       MPC Counsel     50,000       Orrick     200,000       Advice     25,000       Orrick     25,000       Marketing/Digital Marketing/PR     360,000       Legal Total:     25,000       MARKETING     400,000       Website Revision and Focus Groups     10,000       Molie App Developments     70,000       Mobile App Developments     70,000       Mobile App Developments     70,000       Marketing/Digital Marketing/PR     360,000       Orrick     350,000       Marketing Total:     250,000       Marketing Total:     360,000       Potography     10,000       Design Forge     15,000       Orosultant will develop a Strategy Document and functionality updates to Agency website       Mobile App Developments     77,500	MF Servicing Software Package	195,000	Multifamily Loan Servicing ASP - Ongoing
GENERAL COUNSEL Litigation related Barkruptoy/Consultation Services 10,000 Barkruptoy Cal Attorney General 75,000 Homewner loan and routine litigation Orrick 50,000 Litigation Litigation related/Other Greenberg Traing 100,000 HUD OIG MPP Counsel MPP Counsel MPP Counsel Transactional Advisory/Policy 200,000 Advice Orrick 25,000 Hour bond & finance advice Orrick 25,000 Hour bond & finance advice Legal Total: MARKETINO MARKETINO MARKETINO MARKETINO Marketing/Digital Marketing/PR 550,000 Agvice Fuze Digital Solutions, LLC 6,000 Web Enhancements Mobile App Developments 7,500 Consultant to assist with design, navigation, content and functionality updates to Agency website Mobile App Developments 7,500 Consultant to assist with design, navigation, content and functionality updates to Agency website California Strategies 60,000 Consultant to assist with design, navigation, content and functionality updates to Agency website Mobile App Developments 7,500 Decompont and Printing Mobile App Developments 7,500 Decompont and indiversion of a multifunctional mobile app for Calif-Kp partners & homebuyers California Strategies 60,000 Processing 81,600 Single Family Loan Servicing ASP - orgging Marketing Total: 540,500 Servicing ASP - orgging Mobile App Developments 2,000 Gensultant to assist with design, navigation, content and functional inpolice app for Calif-Kp partners & homebuyers Consultant with average of agency's efforts to fulfill its mission Marketing Total: 540,500 Single Family Loan Servicing ASP - orgging Mobile App Developments 2,000 Quartery enhancements to the CalifFA Servicer Guide CoreLogic Solutions LLC Alifornia Strategies 2,000 Quartery values, appraisal analytics and fraud analytics Merke Edwards LLP 10,000 Servicing ASP - orgging Michele Edwards LLP 10,000 Servicing RSP - orgging Michele Edwards LLP 6,000 Risk evaluation services 2,000 Quartery values, appraisal analytics and fraud analytics LitisNoxis Risk Solutions FL_Inc. 35,000 Risk evaluation services	Arbitrage Services	70,000	Tax Compliance Calculations
Litigation related         Bankruptcy/Consultation Services       10,000       Bankruptcy/Consultation Services         Cal Attorney General       75,000       Homeswner loan and routine litigation         Dirick       50,000       Litigation         Law Offices of James J. Falcone       10,000       Litigation         Non-litigation related/Other       HUD OIG         Greenberg Trauig       100,000       Advice         Transactional Advisory/Policy       200,000       Advice         Orrick       25,000       HOUT bod & finance advice         Dirick       25,000       Houry bond & finance advice         Dirick       25,000       Houry bond & finance advice         Marketing/Digital Marketing/PR       350,000       Agency Promotion and Printing         Marketing/Digital Solutions, LLC       6,000       Web Enhancements         Pholography       10,000       Consultant for Annual Report         Design Forge       15,000       Consultant for Annual Report         Website Revision and Fortal:       548,500         SINGLE FAMILY LENDING       60,000         Brooks Systems       2,000       Used to determine APR, as necessary         Black Knight Mortgage Processing       81,800       Single Family Loan Servicing ASP - ongoing	Fiscal Services Total:	479,800	
Carktorpcy/Consultation Services     10,000     Bankruptcy/ Cai Attorney General     76,000       Orrick     50,000     Litigation       Law Offices of James J. Falcone     10,000     Litigation       Non-Ittigation related/Other     100,000     HUD OIG       Greenberg Trauig     100,000     Advice       Greenberg Trauig     100,000     Advice       Orrick     200,000     Advice       Orrick     25,000     Bond counsel       Brod counsel     995,000       MARKETING     Marketing/Digital Marketing/PR     50,000       Marketering/Digital Marketing/PR     50,000     Advice       Vebsite Revision and Focus Groups     10,000     Photography       Digital Solutions, LLC     6,000     Web Enhancements       Vebsite Revision and Focus Groups     10,000     Consultant for Annual Report       Consultant Ide App Developments     7,500     Development that deuted policy makers about CallFA       Vebsite RAvieting Total:     548,500     Single Family Loan Servicing ASP - ongoing       SinGLE FAMILY LENDING     2,000     Servicing ASP - ongoing       Brook Systems     2,000     Servicing ASP - ongoing       Brook Systems     2,000     Quarterly enhancements to the CallFA Servicer Guide       Callforing Strategies     60,000     Single Family Loa	GENERAL COUNSEL		
Cal Attorney General     75,000     Homeowner loan and routine litigation       Orrick     50,000     Litigation       Law Offices of James J, Falcone     10,000     Litigation       Non-litigation related/Other     40000     Litigation       Greenberg Traving     100,000     Advice       MFP Counsel     50,000     Advice       Orrick     25,000     Bond counsel       Used Total:     995,000     Bond counsel       MARKETING     40,000     Web Enhancements       MARKETING     60,000     Web Enhancements       Photography     10,000     Photographer for Annual Report       Design Forge     100,000     Consultant for Annual Report       Design Forge     100,000     Evelopidation of a functionality updates to Agency website       Mobile App Developments     7,500     Development and implementation of a multifunctional mobile app for CalHFA partners & homebuyers. Consultant will develop a Strategio Boutorins, LLC     60,000       Mobile App Developments     7,500     Development and implementation of a multifunctional mobile app for CalHFA partners & homebuyers. Consultant will develop a Strategio Bocument that educates state and federal policy makers about CalHFA       SINGLE FAMILY LENDING     10000     Servicing Auditor       Brocks Systems     2,000     Used to determine APR, as necessary       Black Knight Mortgage Pro	Litigation related		
Orrick     50,000     Liligation       Law Offices of James J. Falcone     10,000     Liligation       Non-liligation related/Other     100,000     HUD OIG       Greenberg Trauig     100,000     Advice       Greenberg Trauig     100,000     Advice       Transactional Advisory/Policy     200,000     Advice       Orrick     25,000     Bond coursel       Hawkins Delafield & Wood LLP     25,000     Bond coursel       Legal Total:     995,000     Photography       MARKETING     Agency Promotion and Printing       Fuze Digital Marketing/PR     360,000     Agency Promotion and Printing       Fuze Digital Solutions, LLC     6,000     Web Enhancements       Photography     10,000     Photographer for Annual Report       Design Forge     15,000     Consultant to anstavit with design, navigation, content and functionality updates to Agency website       Website Revision and Focus Groups     00,000     Consultant to assist with design, navigation, content and functional mobile app for CalHFA partners & homebuyers Consultant to anstavit with design, navigation, content and functional mobile app for CalHFA partners & homebuyers Consultant will develop a Strateg Document that educates state and federal policy makers about CalHFA programs and the success of agency's efforts to fulfill its mission       SINGLE FAMILY LENDING Black Knight Mortgage Processing Black Knight Mortgage Processing All Regs	Bankruptcy/Consultation Services	10,000	Bankruptcy
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Non-litigation related/Other       Greenberg Traing       100,000       HUD OIG         MPP Counsel       500,000       Advice         Transactional Advisory/Policy       200,000       Advice         Orrick       25,000       Bond counsel         Hawkins Delafield & Wood LLP       25,000       Bond counsel         Legal Total:       995.000       Bond counsel         MARKETING       4       4         Marketing/Digital Marketing/PR       50,000       Agency Promotion and Printing         Fuzz Digital Solutions, LLC       6,000       Web Enhancements         Photography       10,000       Photography for Annual Report         Design Forge       15,000       Consultant for Annual Report         Wobile App Developments       7,500       Development and implementation of a multifunctional mobile app for CalHFA partners & homebuyers Consultant will develop a Strategy Document that educates state and federal policy makers about CalHFA programs and the success of agency's efforts to fulfill its mission         SINGLE FAMILY LENDING       2,000       Servicing ASP - ongoing MeRide Edwards LLP         All Regs       2,000       Quettry enhancements to the CalHFA Service Guide Correl, Solutions LLC       100,000         All Regs       2,000       Used to determine APR, as necessary         Black Kright Mortgage	Orrick	50,000	Litigation
Greenberg Trauig       100,000       HUD OIG         MFP Counsel       500,000       Advice         Transactional Advisory/Policy       200,000       Advice         Orrick       25,000       Hourly bond & finance advice         Hawkins Delafield & Wood LLP       25,000       Bond counsel         Legal Total:       995,000       Agency Promotion and Printing         Marketing/Digital Marketing/PR       350,000       Agency Promotion and Printing         Fuze Digital Solutions, LLC       6,000       Web Enhancements         Photography       10,000       Photographer for Annual Report         Design Forge       100,000       Consultant to assist with design, navigation, content and functionality updates to Agency website         Mobile App Developments       7,500       Development and implementation of a multifunctional mobile app for CalHFA partners & homebuyers         California Strategies       60,000       programs and the success of agency's efforts to fulfill its mission         SINGLE FAMILY LENDING       2,000       Used to determine APR, as necessary         Black Knight Mortgage Processing       81,600       Single Family Loan Servicing ASP - ongoing         Mchride Edwards LLP       10,000       Servicing Auditor         All Regs       20,000       Quaretry enhancements to the CalHFA Servicer Guide		10,000	Litigation
MFP Counsel       500,000       Advice         Transactional Advisory/Policy       200,000       Advice         Orrick       25,000       Hourly bond & finance advice         Hawkins Delafield & Wood LLP       25,000       Bond counsel         Legal Total:       995,000         MARKETING       Agency Promotion and Printing         MARKETING       6,000         Website Revision and Focus Groups       10,000         Photography       0,000         Design Forge       15,000         Website Revision and Focus Groups       100,000         Mobile App Developments       7,500         California Strategies       60,000         Marketing Total:       548,500			
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Legal Total:     995,000       MARKETING     Marketing/Digital Marketing/PR       Fuze Digital Solutions, LLC     6,000       Photography     6,000       Design Forge     10,000       Web Site Revision and Focus Groups     100,000       Mobile App Developments     7,500       California Strategies     60,000       Marketing Total:     548,500       SINGLE FAMILY LENDING     81,600       Brooks Systems     2,000       Black Kright Mortgage Processing     81,600       Market Edwards LLP     10,000       All Regs     20,000       CoreLogic Solutions LLC     100,000       Kinges     20,000       Black Kright Kontgage Processing     81,600       Single Edwards LLP     10,000       All Regs     20,000       CoreLogic Solutions LLC     100,000       MERS     20,000       LexisNexis Risk Solutions FL, Inc.     35,000		-	
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Mobile App Developments       7,500       Development and implementation of a multifunctional mobile app for CalHFA partners & homebuyers Consultant will develop a Strategy Document that educates state and federal policy makers about CalHFA programs and the success of agency's efforts to fulfill its mission         SINGLE FAMILY LENDING       548,500         Brooks Systems       2,000       Used to determine APR, as necessary         Black Knight Mortgage Processing       81,600       Single Family Loan Servicing ASP - ongoing         McBride Edwards LLP       10,000       Servicing Auditor         All Regs       20,000       Quarterly enhancements to the CalHFA Servicer Guide         CoreLogic Solutions LLC       100,000       Analytical tools to obtain property values, appraisal analytics and fraud analytics         MERS       1,000       Electronic Registry Service         LexisNexis Risk Solutions FL, Inc.       35,000       Risk evaluation services	Design Forge	15,000	Consultant for Annual Report
California Strategies       60,000       Consultant will develop a Strategy Document that educates state and federal policy makers about CalHFA         Marketing Total:       60,000       programs and the success of agency's efforts to fulfill its mission         SINGLE FAMILY LENDING       548,500       Stategy Document that educates state and federal policy makers about CalHFA         Brooks Systems       2,000       Used to determine APR, as necessary         Black Knight Mortgage Processing       81,600       Single Family Loan Servicing ASP - ongoing         McBride Edwards LLP       10,000       Servicing Auditor         All Regs       20,000       Quarterly enhancements to the CalHFA Servicer Guide         CoreLogic Solutions LLC       100,000       Analytical tools to obtain property values, appraisal analytics and fraud analytics         MERS       1,000       Electronic Registry Service         LexisNexis Risk Solutions FL, Inc.       35,000       Risk evaluation services	Website Revision and Focus Groups	100,000	Consultant to assist with design, navigation, content and functionality updates to Agency website
California Strategies       60,000       programs and the success of agency's efforts to fulfill its mission         Marketing Total:       548,500       programs and the success of agency's efforts to fulfill its mission         SINGLE FAMILY LENDING       2,000       Used to determine APR, as necessary         Brooks Systems       2,000       Used to determine APR, as necessary         Black Knight Mortgage Processing       81,600       Single Family Loan Servicing ASP - ongoing         McBride Edwards LLP       10,000       Servicing Auditor         All Regs       20,000       Quarterly enhancements to the CalHFA Servicer Guide         CoreLogic Solutions LLC       100,000       Analytical tools to obtain property values, appraisal analytics and fraud analytics         MERS       1,000       Electronic Registry Service         LexisNexis Risk Solutions FL, Inc.       35,000       Risk evaluation services	Mobile App Developments	7,500	
Marketing Total:       548,500         SINGLE FAMILY LENDING       Brooks Systems         Brooks Systems       2,000       Used to determine APR, as necessary         Black Knight Mortgage Processing       81,600       Single Family Loan Servicing ASP - ongoing         McBride Edwards LLP       10,000       Servicing Auditor         All Regs       20,000       Quarterly enhancements to the CalHFA Servicer Guide         CoreLogic Solutions LLC       100,000       Analytical tools to obtain property values, appraisal analytics and fraud analytics         MERS       1,000       Electronic Registry Service         LexisNexis Risk Solutions FL, Inc.       35,000       Risk evaluation services	California Strategias	60,000	
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CoreLogic Solutions LLC       100,000       Analytical tools to obtain property values, appraisal analytics and fraud analytics         MERS       1,000       Electronic Registry Service         LexisNexis Risk Solutions FL, Inc.       35,000       Risk evaluation services	All Regs	-	
LexisNexis Risk Solutions FL, Inc35,000 Risk evaluation services	CoreLogic Solutions LLC		Analytical tools to obtain property values, appraisal analytics and fraud analytics
	-	-	
Single Family Lending Total: 249,600		<u>`</u>	Risk evaluation services
	Single Family Lending Total:	249,600	

## CalHFA Contracts for FY 2017/18

DIVISION CONTRACTS	Consulting and Professional Services Proposed 2017/18	Remarks
MIS CliftonLarsonAllen MIS Total:	25,000 <b>25,000</b>	Housing Loan Insurance Fund AUP
MULTIFAMILY Experian Information Solutions, Inc. Multifamily Total:	3,500 <b>3,500</b>	Credit reports on business partners obtaining financing from CalHFA
ASSET MANAGEMENT Housing Development Software Asset Management Total:	115,000 <b>115,000</b>	Maintenance fee for software/Host set-up and license fees
CALHFA REGULAR ONGOING CONTRACT TOTALS MIS REGULAR ONGOING CONTRACT TOTALS TOTAL ONGOING CONTRACTS	3,435,200 25,000 3,460,200	(\$3,435K on CalHFA Consulting and Professional Services Line) (\$25K on MIS Consulting and Professional Services Line) (\$3,460K on Combined Consulting and Professional Services Line)

1	RESOLUTION 17-14
2 3	AGENCY BUSINESS PLAN
4 5	FISCAL YEAR 2017/2018
6	
7 8	WHEREAS, pursuant to the Zenovich-Moscone-Chacon Housing and Home Finance Act ("Act"), the
9	California Housing Finance Agency ("Agency") has the authority to engage in activities to reduce the
10	cost of mortgage financing for home purchase and rental housing development, including the issuance of
11 12	bonds and the insuring of mortgage loans;
12	WHEREAS, the Agency's statutory objectives include, among others, increasing the range of housing
14	choices for California residents, meeting the housing needs of persons and families of low or moderate
15	income, maximizing the impact of financing activities on employment and local economic activity, and
16	implementing the objectives of the California Statewide Housing Plan;
17	
18	WHEREAS, while the improving California economy and real estate markets continue to present
19	opportunity for the Agency, financial challenges remain within changing credit and capital markets;
20	
21	WHEREAS, the Agency must responsibly manage real estate related risk and liquidity for operating
22 23	expenses and financial obligations;
23	WHEREAS, the Agency has presented to the Board of Directors a Business Plan, for fiscal year
25	2017/18, with its goals, key strategies and action items designed to assist the Agency meet its financial
26	obligations, its statutory objectives, support the housing needs of the people of California and to provide
27	the Agency with the necessary road map to continue its reemergence as a leading affordable housing
28	lender providing bond financing and mortgage financing well into the future;
29	
30	NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Agency as follows:
31	1. The 2017/19 Dusiness Dian as masserted by the written presentation attached harate and made a part
32 33	1. The 2017/18 Business Plan, as presented by the written presentation attached hereto and made a part hereof, and any additional presentations made at the meeting, is hereby fully endorsed and adopted.
34	nereor, and any additional presentations made at the meeting, is nereoy fully endorsed and adopted.
35	2. In implementing the Business Plan, the Agency shall strive to satisfy all the capital adequacy,
36	liquidity reserve, credit and other reserve and any other requirements necessary to maintain the Agency's
37	general obligation credit ratings and the current credit ratings on its debt obligations, to comply with the
38	requirements of the Agency's providers of credit enhancement, liquidity, and interest rate swaps and to
39	satisfy any other requirements of the Agency's bond and insurance programs.
40	
41	3. The updated Business Plan is necessarily based on various economic, fiscal and legal assumptions.
42	Therefore, for the Agency to respond to changing circumstances, and subject to the provisions of Perception 11.06, the Executive Director shall have the authority to adjust the Agency's day to day
43 44	Resolution 11-06, the Executive Director shall have the authority to adjust the Agency's day-to-day activities to reflect actual economic, fiscal and legal circumstances to attain goals and objectives
44 45	consistent with the intent of the updated Business Plan.
46	consistent with the intent of the updated Dusiness Fidil.
47	

I hereby certify that this is a true and correct copy of Resolution 17-14 adopted at a duly constituted
meeting of the Board of the Agency held on May 11, 2017, in Sacramento, California.

- 50 51 52 53 ATTEST: \_\_\_\_\_\_ 54 Secretary 55
- 56

57 Attachment

1	RESOLUTION 17-15
2	
3	CALHFA OPERATING BUDGET
4	
5	FISCAL YEAR 2017/2018
6	
7	
8	WHEREAS, the Board of Directors of the California Housing Finance Agency has
9	reviewed its proposed operating budget for the 2017/2018 fiscal year;
10 11	NOW, THEREFORE, BE IT RESOLVED as follows:
11	NOW, THEREFORE, BE IT RESOLVED as follows.
12	1. The operating budget attached hereto is hereby approved for operations of the
13	California Housing Finance Agency Fund for fiscal year 2017/2018.
15	Camorina Housing Finance Figency Fana for fiscal year 2017/2010.
16	I hereby certify that this is a true and correct copy of Resolution 17-15 adopted at a duly
17	constituted meeting of the Board of the Agency held on May 11, 2017, in Sacramento,
18	California.
19	
20	
21	
22	ATTEST:
23	Secretary
24	
25	
26	Attachment