



California Housing Finance Agency

Affordable Housing is our Business

Personal Information Collected

Nonpublic personal information (“Personal Information”) is personally identifiable information, such as:

Name, address, phone number

Account numbers

Income and credit histories

Social Security numbers

We collect Personal Information about you from the following sources:

- information we receive from you on applications or other forms
- information about your transactions with us or others
- information we receive from a consumer reporting agency

CaIHFA PRIVACY, CONFIDENTIALITY AND SECURITY POLICY

WE DO NOT DISCLOSE ANY NONPUBLIC PERSONAL INFORMATION ABOUT OUR CUSTOMERS OR FORMER CUSTOMERS TO ANYONE, EXCEPT FOR OUR EVERYDAY BUSINESS PURPOSES, OR AS PERMITTED BY LAW.

We restrict access to nonpublic personal information about you to those employees, contractors and service providers who have a legitimate business purpose for the information, such as employees who need that information to provide services to you.

We maintain physical, electronic, and procedural safeguards that comply with federal regulations to guard your nonpublic personal information (see reverse side).