

CalAssist Program Update

Rebecca Franklin

Chief Deputy Director

Kelly Madsen

Director of Enterprise Risk Management & Special Initiatives



Summary



National Mortgage Settlement Funds

FY 2020-21 State Budget



CalAssist Mortgage Fund Grants

Expected to help roughly 10,000 homeowners



Housing Counseling Support

Expand CalHFA's National Mortgage Settlement (NMS) Housing Counseling Program



HOUSING COUNSELING EXPANSION

Extend and expand CalHFA's existing NMS Housing **Counseling Program through** December 2027

- Foreclosure prevention
- Pre-purchase counseling
- Financial literacy
- Eviction prevention
- Guidance for disaster victims



CalAssist Mortgage Fund Program Details



Bridging Financial Burdens for Homeowners After Disaster

- Mortgage support for vulnerable California families who are displaced
- Covers up to 3 mortgage payments (max \$20,000)
- Includes HECM reverse mortgages

Leverage best practices from California Mortgage Relief Program (MRP)

- Operations and outreach strategies
- US Treasury Promising Practices & MRP survey results
- Eligibility expansions if necessary



CalAssist Mortgage Fund Eligibility



- ✓ Home must be destroyed or uninhabitable at time of application.
- √ 100% AMI Combined Household Income
 - 2025 State Income Limits
- ✓ Property Value Limit
 - Principal first mortgage balance at or below 2025 HUD conforming loan
- Owner-occupied single family home, condominium, 2-4 unit properties, manufactured home (permanently affixed)
 - Homeowner must not own more than one property

Qualified Disaster

- State of Emergency Proclamation
- Major Disaster Declaration
- January 1, 2023 January 8, 2025



CalAssist Mortgage Fund Outreach



Outreach Partners

- Community-based organizations
- Housing counselors
- Legal aid
- Mortgage servicers
- Emergency aid organizations
- State and local government partners

Outreach Tactics

- Launch event and ongoing earned media
- Advertisements + search engine optimization
- Webinars and events with partners
- Social media posts and toolkits for partners
- E-news engagement

Applicant Support

- Contact Center
- o Email Support

- Housing Counselors
- Community Organization Partners

CalAssist Mortgage Fund Timeline

