

CalHFA transfers servicing of first mortgages to Dovenmuehle

Effective November 1, 2017, CalHFA is transferring the servicing of their first mortgages to Dovenmuehle Mortgage, Inc., DMI. Dovenmuehle mailed a letter to existing CalHFA first mortgage customers earlier in the month regarding this change.

Access to your loan on the DMI website, or information by calling DMI, will not be available until November 9th. This will allow sufficient time for DMI to transfer, balance and confirm the data transferred to their servicing system.

Please send any payments scheduled to arrive after November 1st to

Dovenmuehle Mortgage, Inc.
P.O. Box 7168
Pasadena, CA 91109-7168

This transfer does not affect the CalHFA subordinate loans (seconds, thirds, etc.), which will continue to be serviced by CalHFA.

If you have questions you may contact either of the following:

Present Servicer

California Housing Finance Agency
Customer Service Department
1.800.669.1079
500 Capital Mall, Suite 400, MS980
Sacramento, CA 95814

New Servicer

Dovenmuehle Mortgage, Inc.
Customer Service Department
1.800.669.4268
1 Corporate Drive, Suite 360
Lake Zurich, IL 60047-8945

New Payment Address

PO Box 7168
Pasadena, CA 91109-7168